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OF THE EUROPEAN ASSOCIATION
OF HEALTH INFORMATION AND LIBRARIES



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SUBSCRIPTIONS
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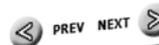
**EAHIL
WORKSHOP
PALERMO**

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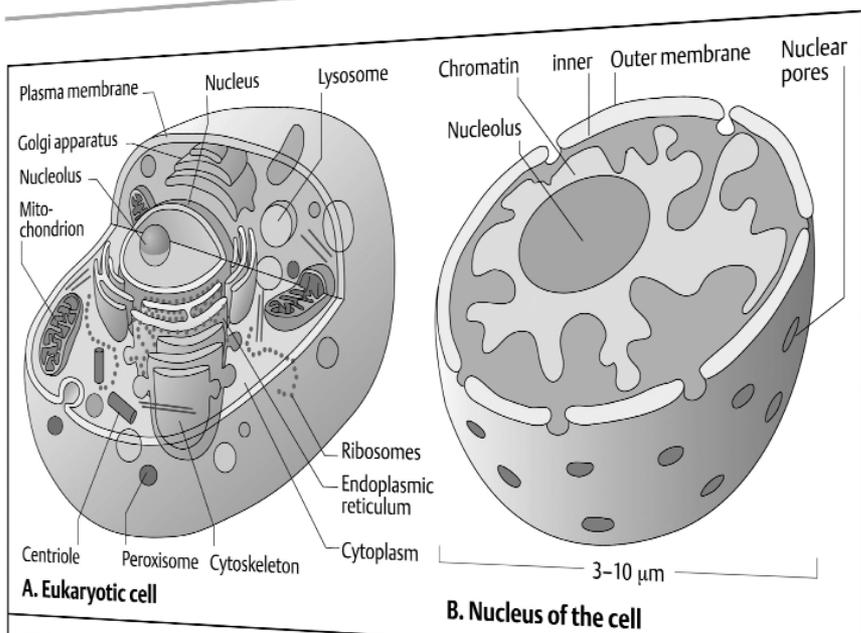
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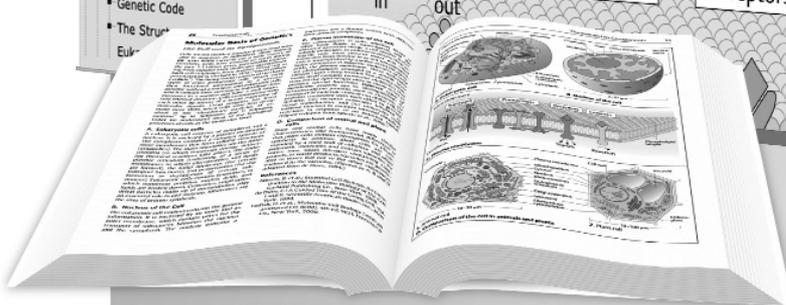
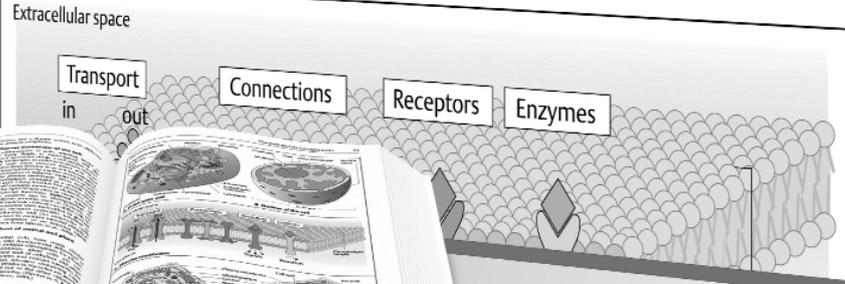
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A. Eukaryotic cell

B. Nucleus of the cell



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EDITORIAL

Hello Everyone

A very happy New Year to you all and I wish you a very healthy and successful 2005. Here in Romania since the beginning of the year the temperature has fluctuated between minus 15 and minus 20 and we have had snow for almost a month now. We are all anxious for spring to come. I thought we would start the new year by reintroducing our new EAHIL Executive Board and also the EAHIL Editorial Board. Now when we all meet in Palermo everyone will be recognized in their administrative role in EAHIL.

Welcome to the new Journal of the European Association for Health Information and Libraries. This is the first issue and to mark its debut we are giving a DVD-ROM to every member, courtesy of Becky Lyon of the National Library of Medicine. This is a wonderful interactive DVD of a conference entitled *The Library as Place: a Symposium on Building and Revitalizing Health Sciences Libraries in the Digital Age*. We are indeed indebted to Becky and the National Library of Medicine for investing in the production of this DVD-ROM and moreover making it available to every EAHIL member. I urge everyone to view it, as it gives splendid examples of libraries' architecture for the future. Please, do not forget to write to Becky at lyonb@mail.nlm.nih.gov to tell her if you find this gift useful.

This year will also see the launch of the new EAHIL membership database. Our President, Arne Jakobsson has given all the details in this issue and it is an exciting first step to going online and preparing the way to 2006 when all subscriptions will be stopped.

There is an excellent feature in this Journal about the European WHO Documentation Centres which have always featured in the EAHIL workshops and conferences and now comprise a newly elected Special Interest Group (Pharmacy and Veterinary are the other two). My thanks to everyone, who contributed to it, and to Päivi Pekkarinen for coordinating the articles.

Issue No	Subject	Deadline Date
May	Certification & Education	April 15 2005
August	PalermoWorkshop	July 15 2005
November	Feature Articles	October 15 2005

Every issue of this new Journal will include articles, not only within the designated themes, but also in all areas of health information and libraries. The deadline dates and themes for this year are above.

I look forward to hearing from you.

Sally Wood-Lamont

Editor-in-Chief

swood@umfcluj.ro

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Meet the New EAHIL Journal Editorial Board



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Márta Virágos
Association News

Velta Poznaka
Member



Federica Napolitani
New Member

Tuulevi Ovaska
New Member



Meet the EAHIL Executive Board



Arne Jakobsson, President EAHIL

As President, my overall aim is to continue to strengthen EAHIL to enable it to achieve its full potential. Medical and health libraries can truly improve the quality of lives by facilitating effective access to quality health information. By sharing experience, best practice and by cooperation across national boundaries, we will be able to make a difference. We are now inviting all health information professionals to join EAHIL. Therefore a very important task for the coming years will be to achieve smooth progress towards a no membership fee organisation in 2006 and EAHIL's continued success thereafter. The setting up of the new electronic membership database will be critical in ensuring this.

Suzanne Bakker, Vice-President and Supervisor of the Secretariat

The first Vice-President comes in action where and whenever the President is not able to act in his role. Incidentally in the case of a vacancy before the end of term, the Vice President will act as President for the time being, till elections have taken place.



The Supervisor of the Secretariat is the contact person in the bureau in charge of EAHIL administrative work (finances and membership registration). EAHIL being an association founded in the Netherlands, a representative and contact person for the Banks and the Chamber of Commerce is helpful for smooth operations. Furthermore the Supervisor supervises the month-to-month operations of the Secretariat and implementing and adapting the administrative procedures according to the decisions taken by the Board and/or the General Assembly. The role of Supervisor is therefore more or less bound to a person who is able to keep in close contact with the bureau in Utrecht, therefore preferentially someone living in the Netherlands and well-informed about the Dutch law and regulations. This task is not necessarily the Vice President's.



Linda Lisgarten, Secretary.

My main duties as Secretary include preparing Agenda papers for meetings of the Board, the Council and the General Assembly, and taking the minutes of all the meetings. I enjoy this very much because it gives me an overview of all the excellent work being undertaken by EAHIL members. Also, at the last Board meeting it was decided that we needed a coordinator to report on the activities of the EAHIL Special Interest Groups, such as PHING; the Veterinary Group and the new W.H.O. Group. As I am currently Co-Chair of PHING, I volunteered to take on this role, and look forward to learning more about the other Special Interest Groups.

Meet the EAHIL Executive Board

Manuela Colombi, Treasurer

It will be no easy task to follow my excellent predecessors, Arne and Tony, in the role of Treasurer, especially during the coming months, which will see the transition of EAHIL to a no membership fee organisation. It will be my aim to ensure that EAHIL finances remain healthy, to enable us to further promote our services and professional activities for the good of our whole membership.



Tony McSeán, Past President.

I should be used to the role of Past President, since this is my fourth term. In the coming two years the largest part of my work on the board will be as Chair and Coordinator of the new Registration Committee which will plan the introduction of the new EAHIL certification scheme approved by the Santander general assembly



Helena Bouzkova, Professional Development Co-ordinator

I am starting my first term as a Board member and I am very pleased to take on the new role of Professional Development Co-ordinator. It was decided to create this new position at the last Board meeting to help facilitate the exchange of information and experience on matters concerning professional development and continuing education. I expect that this will involve liaison with several persons and groups within EAHIL, including members of the new Registration Committee.



Márta Virágos, Co-opted Member and Internal Communications Officer.

I am happy to continue to serve the Board in the role of a Co-opted Member and Internal Communications Officer, in which role my main duty is to report on the meetings of the Board, Council and General Assembly in the *Journal of the European Association for Health and Information Libraries* for the information of all members.



Meile Kretaviciene, 2nd Vice President.

I am happy to continue to serve the Board, and in the role of 2nd Vice President it will be my responsibility to formally represent EAHIL if the President and 1st Vice President are absent for any reason



News from our Association

Letter from the President



EAHIL MEMBERSHIP DATABASE

The new EAHIL membership database will be launched in spring 2005. The final details are now being completed. The first version of the database will include all essential functions.

You will be able to find the following:

- List of all your fellow members
- Contact information
- E-mail function to single members or groups

In addition:

- Every member will be able to update his or her own record
- High level of security with authorization

We plan to import all EAHIL membership records from the EAHIL Secretariat to the new membership database in March 2005, so it is very important that your membership record is correct from the very beginning. The main way of communication in the future will be via e-mail so it is vital that your e-mail address is correct. When we have imported all membership records we will send an e-mail to each member. Every member will be assigned a personal username and a temporary password to access his/her membership record. When you have logged in, you can access and update your membership record by clicking on *Userinfo*.

You can access and update your

- Personal information (name, home address, private phone number, personal e-mail)
- Work info (address of your work place, phone number, fax number, e-mail)
- Change password, specify preferred e-mail, specify preferred mail address, become a member of a special interest group
- Upload your picture (if you wish to have a picture shown together with your membership record).

All members will be able to check the complete personal membership list, the list of all members in a specific country as well as to search for a specific member by name. You will be able to access all contact information on a fellow EAHIL member, but you will only be able to update your own membership record. Only members will be able to access the database.

There will be three different levels of authorization:

- Regular users will only be able to update their own record
- Council users will also be able to update all records within their own country/countries
- Super users will be able to update all records

If you forget your username and password you will be able send a request for a new password

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to the database administrator or contact your council member who will be able to give you a new password.

From 2006 it will be possible to register as a new member through the database. The membership will be pending until a Council user or a Super user accepts or rejects your application. New members will be notified by e-mail.

The image shows a screenshot of a web form titled "New Membership Account". The form is divided into several sections:

- Personal Information:** Fields for Last name, First name, Title (with radio buttons for options like "Mr", "Mrs", "Dr", "Prof", "Other"), and Type of membership (with radio buttons for "Personal" and "Affiliated").
- WORK INFORMATION:** Fields for Surname, Department, Address, Postcode, Website, COUNTRY (dropdown menu), Telephone, Fax, and E-mail.
- COUNCIL INFORMATION:** Fields for Address, Postcode, Website, Country, Council member, User, and Local ID.
- Preferred e-mail address:** Radio buttons for "Work" and "Personal".
- Preferred e-mail address (you will receive e-mail):** Radio buttons for "Work" and "Personal".
- Special interest group:** Checkboxes for "Neurological Rehabilitation Group" and "European Association of Librarians Group".
- Preferred user name & password:** A field for the user name.

Example of a membership record.

From 2006 all members will have to acknowledge at least once a year that they wish to continue as an EAHIL member and they will have to update their membership record or confirm that the information is correct. All members will be notified by e-mail that it is time to acknowledge membership and update/confirm their membership record. If you do not do this you will be registered as an inactive member and you will, for instance, not receive the EAHIL newsletter and other vital information. After a suitable period of time, inactive members will be deleted from the database. Council members will play an important role in interacting with their fellow EAHIL members in their own country/countries.

The EAHIL membership database will be a powerful tool for interaction between all members, the special interest groups, the Council and the Board. Through the e-mail function in the database, it will be inexpensive and efficient to send information to all members or groups of members. Information that today is sent by ordinary mail will in the future mainly be sent by e-

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mail. To avoid misunderstanding, the EAHIL Newsletter will be distributed in printed form to all members in the future. A good, printed newsletter is very prestigious for EAHIL as an association and a very good incentive to becoming an EAHIL member.

I am confident that the new membership database will result in:

- improved service to our members
- improved interaction
- improved ability in handling an ever increasing number of EAHIL members, when the membership fee is abolished in 2006
- a decrease in the administrative costs of EAHIL

The EAHIL membership database at the EAHIL Secretariat will be operative parallel with the new database until the end of 2005. If you have any questions, suggestions or feedback please do not hesitate to contact me or start an open discussion on the EAHIL-L list. We are aiming to establish a database that fulfills the needs of our members.

I am looking forward to a very active EAHIL year and hope to see you at EAHIL workshop in Palermo.

Arne Jakobsson
p.a.jakobsson@ub.uio.no

New EAHIL Webmaster

EAHIL is pleased to announce that Benoit Thirion, Coordinator of the CISMef Project has agreed to be the new EAHIL Webmaster. The website will be hosted by a provider in France, the same that hosts the Discussion List of the French Medical Librarians, <http://www.crihan.fr>

Of course, the address of the Eahil will be the same, namely www.eahil.org

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Report of the EAHIL Executive Board at Abcoude, 28th January 2005

The EAHIL new Executive Board's meeting took place in Abcoude, the Netherlands, on January 28, 2005.

Suzanne Bakker kindly invited the Board members and hosted the meeting. Only Miele Kretaviciene was unable to attend.

President Arne Jakobsson greeted those present : re-elected Board Members Suzanne Bakker, Linda Lisgarten, Tony Mcseán, Marta Virágos, and the new members Helena Bouzková and Manuela Colombi (and Newsletter Editor Sally Wood-Lamont by invitation). A short introduction followed from every Board member.

The minutes of the meeting held at the Hotel Santemar, Santander on 22nd September 2004 were agreed upon as a correct record of the proceedings. One copy was signed officially by the President for the Archives. Two matters not otherwise covered by the agenda came up: the proposal of the award of the best conference paper by Gabriella Poppi and the representation of EAHIL at the Editorial Board of the *Health Information and Libraries Journal* by Suzanne Bakker.

As to the question of the allocation of roles to Board members, after a brief discussion the Board decided to allocate the following tasks:

President: **Arne Jakobsson**

Past President and Chair of the Accreditation Committee: **Tony McSeán**

1st Vice President and Supervisor of the Secretariat: **Suzanne Bakker**

Secretary and Co-ordinator of the EAHIL Special Interest Groups: **Linda Lisgarten**

Treasurer: **Manuela Colombi**

Coordinator of Continuing Education and Professional Development: **Helena Bouzková**

2nd Vice President: **Miele Kretaviciene**

1st co-opted member and Internal

Communications Officer: **Márta Virágos**

The Board also decided that Sally Wood-Lamont Chief Editor of the Newsletter will have a standing invitation to the Board meetings.

Concerning the President's Report, Arne Jakobsson had previously circulated by e-mail his report to the Board. Since the presentation of the previous detailed presidential report in Santander few events have taken place. The tasks set by the EAHIL Board will be itemized separately. There were no special comments pertaining to the Report, which will be made available to all EAHIL members on the Web.

As to the Treasurer's report. Tony McSeán reported that the figures for the 2004 budget year were provisional and the final result would be presented at the Palermo Workshop. Even if some of the figures are not known (for instance, the Santander conference levy), EAHIL reached a surplus of 7,970 euros at least on the operating costs. The EAHIL Balance Sheet for 2004 shows that the Association's budget, with a reserve of 77,000 euros, is in a very healthy condition. Despite the solid financial reserve, the Board's projections on the income side were correct because EAHIL's revenue from membership subscriptions has continued to

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decline (Budget 2004: 38,000 euros, Outcome 2004: 33,046 euros) as the number of members has steadily diminished. To get the precise figures, the Board agreed that the president would clarify the income of the Santander conference. To help the new Treasurer's work, the Board agreed that the secretariat should prepare an English or a German version of the accounting data. It is also advisable to ask for auditing the bookkeeping twice a year. The EAHIL Budget 2005 was voted by the General Assembly in Santander and also published in the Newsletter (No. 69).

Suzanne Bakker, Supervisor of the Secretariat reported that most of the work since Santander had been checking the membership list and correcting the data for the new membership database. The number of EAHIL members registered by July 2004 was 424, with the following breakdown: 242 individual, 172 institutional, 4 collective, 4 affiliated and 2 retired members. Suzanne also reported that the work had substantially improved and the Secretariat people showed more independence. The invoices for 2005 had already been sent out. The Board decided to publish an announcement in the Newsletter to urge members to keep their membership and to pay the fees.

Regarding the EAHIL Membership Database, Arne Jakobsson reported that the University of Oslo Library, Library of Medicine and Health Sciences, had agreed to develop and host a web-based membership database in which all EAHIL members can access and update their own membership record. This will, in the future, significantly

reduce the administrative work load of the EAHIL Secretariat. A prototype for the membership database was demonstrated in the exhibition area at the Santander conference by Morten Pedersen, who will be responsible for the actual programming. Many members took the opportunity to have a look at this prototype and the Board received valuable feedback. The membership database will be launched in the spring of 2005. The database will have many good features: through the database there will be a possibility to send letters (e-mail) to all the members, or create special list groups (eg. national lists).

Concerning the question of becoming Virtual EAHIL, President Arne Jakobsson stated that the main objective was to make the Membership Database operative and powerful because that would be the base of the Association. The second important task was to decrease the Secretariat workload. Therefore the Board agreed that the Supervisor and the Treasurer should prepare a Draft of Procedures for the Secretariat.

Regarding the EAHIL Newsletter, Sally Wood-Lamont reported that as of January 2004 the printing of the Newsletter had been moved to Cluj-Napoca, Romania. The aim was to reduce the printing costs and hereby to make the Newsletter self-sufficient. She believed that the printers of the Newsletter had been able to continue improving the quality of publishing while also ensuring that the photograph reproduction was upgraded. Advertising in the Newsletter had always been a steady source of income but it is thought that more

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could be done in this area. The special centre page spread for the exhibitors who came to the Santander conference brought substantial income. This practice is worth maintaining in the case of the future conferences as well.

The cost of mailing the Newsletter continues to be sponsored by EBSCO and the Editor-in-Chief has managed to cut the cost of printing the newsletter by 50 percent. The

fourth issue will be a *Feature Article* issue. The Board agreed also that the new name of the EAHIL Newsletter will be *Journal of the European Association for Health and Information Libraries*, which will also include Peer Reviewed articles in the future.

Regarding the EAHIL Subgroups, Linda Lisgarten reported that there was a PHING



advertising income has more than covered all the four issues and in fact we have made an overall profit. The thematic issues that began in 2004 have proved a great success. The theme issue in 2005 will be *Certification and Education* (May). The third issue will be dedicated to the Palermo Workshop. The

business meeting in Santander and the group would like to organize one during the Palermo Workshop. President Arne Jakobsson reported the letter from the WHO Documentation Centres. In Santander the WHO Documentation Centres in Europe met for an Open Session. The Session was concluded with a recommendation

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that a Special Interest group of WHO Documentation Centres in Europe would be set up at EAHIL with the aim of enhancing communication and facilitating networking between the centres. The Board decided to adopt WHO Documentation Centres in Europe as a Special Interest Group of EAHIL. It was also agreed that Linda Lisgarten would report on the activities of the EAHIL Special Interest Groups, such as PHING the Veterinary Group and the new WHO Group

Concerning the EAHIL Website it seems that a favourable solution has been found, because Benoit Thirion, Council member from France, has undertaken its development and maintenance. The website will be hosted by a provider in France, the same that hosts the Discussion List of the French Medical Librarians, <http://www.crihan.fr>.

On 10 December 2003 the UK House of Commons, Science and Technology Committee announced that they were going to conduct an inquiry into scientific publications. The EAHIL board considered it was of utmost importance that the Association made its stand on Open Access clear to the Committee. EAHIL President, with the approval of the Board, sent a letter to the Clerk, presenting written evidence on the importance of accessibility of biomedical knowledge. The letter was published in the Newsletter (No. 69). After the decision of the UK House of Commons, in matters of scholarly communication and information delivery further clarification was required. The Board decided that EAHIL would continue supporting two routes to open

access: (1) open-access journals with author-fees and/or institutional subscriptions to author-pays journals, and (2) e-print repositories where scientists can self-archive their preprint or published papers.

Concerning professional accreditation and certification matters, in Santander it was proposed that Tony McSeán would serve as Chair of the Accreditation and Certification Committee, now called the **Registration Committee**. It was agreed that besides Tony in the Standing Committee there should be three representative of the different parts of Europe: one person from Scandinavia, one from Eastern Europe, and one from Southern Europe. Regarding the EAHIL nominations committee and arrangements for electing EAHIL Councillors, the Board agreed that the nomination process should be improved. A nomination committee should be set up at the Council meeting in Palermo. For the future of EAHIL it is important to find new talent. The Board's other concern is to make the work of the Council more productive. For this reason, the Council Meeting in Palermo will precede the Board Meeting, and the Board will expect recommendations from the members of the Council for the future agenda. The Board went through the Council Member list to check who could be re-elected, and whose term would expire. It was agreed that Suzanne Bakker would send the names to the Council Members and they would be expected to organize the election.

As for the EAHIL Scholarships, the Board would like to continue to give at least the same number of grants for Palermo. The

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call for the grants will be published in the Journal and on the Web.

Former Board member Gabriella Poppi proposed earlier that EAHIL should create a special award for the best conference paper. After deliberating this matter the Board came to the decision that there be three awards: *Best Presenter Under 40*, *Best Poster Overall* and also *Best Poster from the Host Country*. The Board also agreed that Marta Virágos will represent EAHIL at the Editorial Board of the *Health Information and Libraries Journal*.

Future events:

2005 Workshop Palermo: Manuela Colombi has reported that the International Program Committee had a meeting on 11th December for the purposes of selecting the oral presentations and the posters from the 60 submitted contributions. She has also reported that there will be three continuous education courses: e-learning, Evidence Based Medicine (on an advanced level), and English for Librarians.

2005 9ICML in Brazil: Tony McSeán as the member of the International Program

Committee put together an afternoon session for EAHIL. There are three papers contributed until now.

2005 IFLA Conference in Oslo: EAHIL with the Nordic Baltic Group of Medical Librarians together with the IFLA Biomedical Session will organize a satellite event on the issues of Open Access. The Board also recommended the digital legal deposit question as a topic.

2006 EAHIL Conference Cluj-Napoca: Sally Wood-Lamont distributed the outline of the conference program. The 10th EAHIL Conference will be held on September 11-16, 2006. The venue of the conference will be the University of Babes-Bolyai's Collegium Academicum. Arne Jakobssen and Suzanne Bakker chaired by Benoit Thirion will meet on the 8 April to inspect the conference sites. There will be a wide range of continuing education courses and Eva Alopaeus and Patricia Flor are in charge of these.

Márta Virágos
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News from Palermo

EAHIL WORKSHOP June 23 - 25 2005



The Library Network of the Istituti Zooprofilattici Sperimentali in Italy and International Health Information



The Team

The forthcoming EAHIL Workshop will take place in Italy, in Palermo, in the magnificent *Palazzo dei Normanni*. The organisation of this event is the responsibility of all ten libraries of the Istituti Zooprofilattici Sperimentali (I.ZZ.SS.). From an international point of view, it is actually the first time that a library network, made up of public health boards, will be the organisers of such an important event. However, though it implies a great effort, the Management of the Istituto Zooprofilattico Sperimentale in Sicily have had much experience and success in this field.

The Workshop is in memory of Luigina Lazzari, an authoritative name within the Italian health libraries and highly representative of the Zooprofilattici Sperimentali, which is an additional reason for us to provide a high level service for this EAHIL event.

Istituti Zooprofilattici Sperimentali perform their activities for the following Public Bodies: Ministry of Health, Istituto Superiore di Sanità (National Institute of Health), Regions, Local Health Units, as well as for farmers and producers of animal origin food, producers of zoo technical services, goods and consumers. They represent a network throughout the whole national territory consisting of 10 Central Sites and 90 Diagnostic Centres located in almost every Italian Province.

Focusing on Quality, the Istituti Zooprofilattici Sperimentali carry out various activities complying with European and International quality legislation, offering good laboratory practices, auditing and inspection. The ten Istituti Zooprofilattici Sperimentali are Public Health Boards, supplying advanced services within Public Animal Health and also acting as an effective technical and operational instrument for the National Public Health Service (SSN Sistema Sanitario Nazionale). They deal with topical

8th European Conference
of Medical and Health Libraries,
Cologne 16-21 Sept, 2002

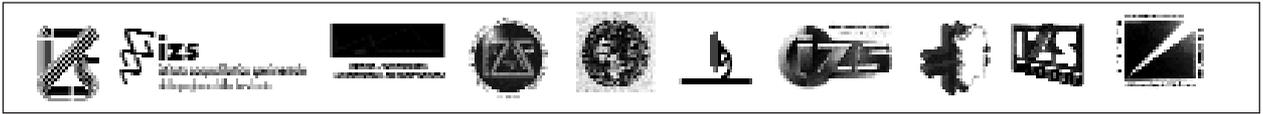


Luigina Lazzari at Cologne in 2002



News from Palermo

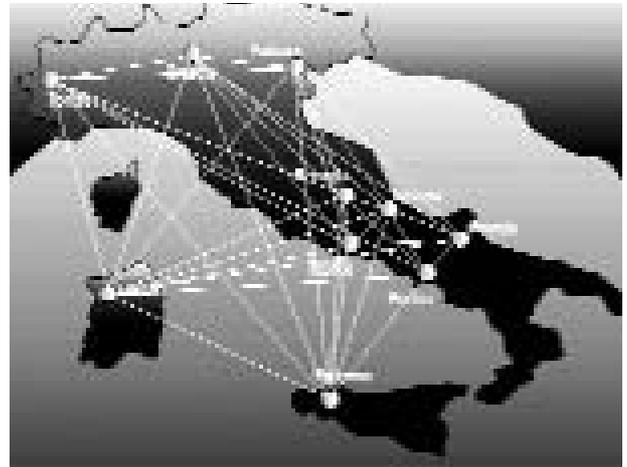
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issues, which, due to the market globalisation, affect the whole world and which have a dramatic impact on livestock resources as well as human well-being and health. We are referring to activities such as food safety control on animal origin foods, livestock farming hygiene and the correct relationship between animal, environment and human beings.

The libraries of the Zooprofilattici also endeavour to provide internal and external users and researchers with the bibliographic resources required in order to develop scientific activity at international levels. The holdings of the II.ZZ.SS. library network are renowned and in the latter years, they have developed thanks to a cooperation policy at the national level. Sharing the bibliographic resources has led to an immediate increase in the number of available full text scientific electronic journals and special databanks. Our users are offered continuous support through reference and user education activities targeted towards an efficient use of research tools at their disposal. Thus the co-operation is very effective and also profitable and a series of objectives have been established.

The EAHIL Workshop in Palermo is not only an occasion to closely examine quality in the



field of library and information sciences at the European level, but it is also an opportunity to focus on cooperation which can be built between national and international bodies. Indeed, it is as an embryo, which will increasingly achieve a firm base and self-confidence.

The EAHIL Workshop in Palermo represents a real challenge for all of us to experience new approaches and methods in order to develop quality in information services.

Luisa Fruttini, Raoul Ciappelloni, Patrizia Gradito, Elisa Piras, Stefano Guarise, Augusta D'orazi, Annamaria Russo, Luisa Garau, Marilena Gonella.

News from Palermo

EAHIL WORKSHOP June 23 - 25 2005



The IPC meets in Palermo

Last December, from the 9th to the 11th the International scientific Program Committee met in Palermo. The scope of the meeting was to conclude the evaluation process of the submitted papers and to meet with the local organisers. After a typical Sicilian dinner on the 9th (pasta with sardines, swordfish with lemon and the famous Sicilian cassata), in the early morning of the 10th we were received by Professor Riela, the managing director of the Zooprofylattico Institute in Palermo. In the picture on the left you can see our group in the Professor's Office.

After the ritual coffee we had a tour in the different labs of the institute in order to understand how large and urgent are the tasks of those colleagues, who take care of not only human health but also the health of animals. The visit ended in the library, in a very new space for the historical collection of books and journals in Italian, English and German, dating back to the 19th century.

In the picture taken in the courtyard of the Institute you see the librarian, Mrs Augusta and one of our hosts, Dr. Dara.



For logistic purposes we visited the Palazzo dei Normanni, the historical building where we will have our workshop. The courtyard in arabic-spanish style, the meeting hall with small adjacent rooms for business meetings and the Cappella Palatina were breath-taking. Patricia took several pictures, and we enclose them here. For the hospitality during the tour we have to thank Dr Tronca and his wife.

From twelve o'clock the IPC started the evaluation activity: 60 papers had been submitted and only 18 could be chosen for oral presentation. In any case by the end of the day we had our preliminary program written. By the time you will read the newsletter the program will be on the web page. The psychological support was offered by Augusta, who at teatime came in with a wonderful tray of fresh cannoli.

As you will see from the following the hospitality of the Sicilians is difficult to surpass. Despite the fact that it was already six o'clock in the afternoon the two drivers were left at our disposal and took us through the centre of the city to show us churches, squares, historical



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building and parks. The final day we also enjoyed, with the support of the two car drivers and of Augusta, the sightseeing of Palermo's surrounding: Monreale and Mondello. As always it was nice to be together, and the work was not really too tiring, given the warm and cooperative atmosphere.

We the IPC hope you will be able to come to Palermo so you too can enjoy the same beautiful sightseeing and hospitality. Fix it in your agenda: EAHIL Workshop Palermo, June 23-25, 2005.

Manuela Colombi
MCOLOMBI@JACIT.JNJ.COM



EAHIL Scholarships - Deadline 20th March

The EAHIL Executive Board is pleased to announce 4 scholarships for the PALERMO Workshop, 23-25 June 2005. The scholarships will consist of 500 euros each.

Applicants must apply to:

EAHIL President: Arne Jakobsson

The University of Oslo Library

Library of Medicine and Health Sciences

Postboks 1113, Blindern,

N-0317 Oslo, Norway

tel.: +47 23 07 44 34

fax: +47 23 07 44 30

e-mail: p.a.jakobsson@ub.uio.no

Please remember to state in one or two paragraphs the reason why you require this scholarship and how it would benefit you and your library

News from Palermo

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Continuing Education Courses

Librarian Support for Systematic Reviews and Other Major Research Projects

Course leaders:

Julie Glanville, Associate Director and Information Service Manager, Centre for Reviews and Dissemination, York University
Carol Lefebvre, Information Specialist, UK Cochrane Centre.
Vanna Pistotti, Information Specialist, Mario Negri Institute, Milan.

Librarians are increasingly called upon to support systematic reviews and other major research projects. This workshop will address the information retrieval issues associated with such projects. We shall address the following:

- Understanding the research question (PICO)
- Identifying randomised controlled trials and non-randomised studies
- Identifying existing systematic reviews
- Document acquisition
- Managing references using bibliographic software
- Documenting the search process for publication

Registration fee: Euros 180 per person

Location: Istituto Zooprofilattico Sperimentale della Sicilia - Via G. Marinuzzi 3 Palermo

The course will start at 8.30 am to 2.30 pm

Practice session: a PC for every two participants

Deadline for registration April 15, 2005

To run the course, a minimum of 10 participants are required

E-Learning: New Opportunities for Librarians

Course leader:

Valentina Comba, Information Specialist, Bologna University

The course will give the participants the basics about:

- what is e-learning
- main components of an e-learning course
- technological aspects
- human and communication aspects
- advantages and pitfalls in e-learning project management



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The course will also suggest which are the areas where e-learning may be used to get good results (information literacy; database searching; etc.). A final section will be devoted to the research aspects of interoperability of repositories, Learning Management Systems and Digital Libraries (Open Access and Licensed Resources).

Registration fee: Euros 180 per person

Location: Istituto Zooprofilattico Sperimentale della Sicilia - Via G. Marinuzzi 3 Palermo

The course will start:

Wednesday June 22 at 2.30 pm to 6.00 pm

Thursday June 23 at 8.30 am to 12.30 am

Deadline for registration April 15, 2005

To run the course, a minimum of 10 participants are required with a maximum of 25

English for Librarians

Course Leader:

Patrizia Gradito, Trainer and Librarian, Istituto Zooprofilattico Sperimentale della Toscana e del Lazio

The course crucially aims at enhancing your spoken skills in the following professional areas:

- Giving oral presentation
- Chairing meetings /conference sessions
- Handling audience sessions
- Joining a debate/ a meeting
- Share ideas and discuss professional issues
- Effective style in a poster session

The course will outline the main written language skills required to access electronic resources and read scientific documents. Participants will be able to:

- identify print and online resources for basic and library, medical, and web english vocabulary.

Registration fee: Euros 180 per person

Location: Istituto Zooprofilattico Sperimentale della Sicilia - Via G. Marinuzzi 3 Palermo

The course will start:

Wednesday June 22 at 2.30 pm to 6.00 pm

Thursday June 23 at 8.30 am to 12.30 am

Deadline for registration April 15, 2005

To run the course, a minimum of 10 participants are required with a maximum of 15

For all courses you will find the registration form at
<http://www.noemaviaggi.it/congressi.asp>

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Preliminary Scientific Program

Thursday, June 23

17.00 Opening Ceremony

17.30 Plenary Lecture:

R. Poll - Past director University Library Münster, Germany

18.30 Opening of the Exhibition and Poster session

20.00 Welcome dinner in the Garden

Friday, June 24

8.30 - 18.30 Exhibition

Session One: Users' needs

8.30 **E. Lacroix** (USA): Libraries - Meeting the needs of today's users

9.00 **F. Toni** (ITL): The evaluation of electronic resources as strategic factor in decision making process: tools, critical points, feasible solutions

9.20 **A. Munthe** (NO): SMIL - Scandinavian Medical Information for Laypersons

9.40 **P. Flor** (NO): Developing a process-orientated web tutorial in information literacy for students

10.00 **P. Bagge** (SW): Collaboration and examination in information literacy as an aspect of quality in the professional role of student nurses

10.20 **M. Wake** (UK): Electronic personalised current awareness: are researchers going it alone?

10.40 **E. Nowak** (PL): What public health teachers know about their library services and what are their needs and expectations towards a scientific library

11.00 Coffee break

11.30 Product/Vendor Session

13.00 Lunch

Session Two: Quality of provided services (Part I)

14.30 **M. Jantti** (AUS): Quality, Service, Excellence: A Decade of Quality

15.00 **L. Dorrington** (UK): Measuring our success: ensuring Imperial College medical library is delivering a quality service to its users

15.20 **E. Alopeus** (SW): The reflective practitioner: the basics of Evidence Based Librarianship

15.40 **A. Brice** (UK): Fusion or confusion?: challenges in applying critical appraisal methods to the health library literature



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16.00 **ML. Sora** (ITL): EBL and Information Literacy. An experience at the University of Parma

16.20 **M. Kretaviciene** (LT): Database of KMU scientific publications': 3 in 1

16.45 Poster Session

17.45 EAHIL General Assembly - Open Forum

21.00 Gala dinner

Saturday, June 25

Session Two: Quality of provided services (Part II)

9.00 **J Potomkova** (CZ): A new system of evaluating medical library services in the Czech Republic by means of performance indicators

9.20 **I. Truccolo** (ITL): EFQM (European Foundation for Quality Management) and Libraries: a organisational challenge for improving the provided services

9.40 **Tuulevi Ovaska** (FI): Managing library processes - collecting data and providing tailored services to end-users

10.00 **N. Bexon** (UK): Evidence-based librarianship can be adopted by practicing librarians, but there needs to be greater emphasis on identifying questions and applying the evidence

10.30 Coffee break

Session Three: International Standards and Guidelines

11.00 **A. Jakobsson** (NO): DUO - the e-print repository for the University of Oslo

11.20 **J. Shaw** (UK): Informing our quality systems and standards

11.40 **C. Bassi** (ITL): What makes evidence based clinical practice guidelines (EBPGL) and recommendations credible? A joint venture between information specialists and methodologists

12.00 **A.M. Haralstad** (NO): Information literacy, a highway to excellence

12.30 Closing Ceremony

13.00 Farewell Lunch

14.30 Visit to Cefalù

News from Palermo

EAHIL WORKSHOP June 23 - 25 2005



SOCIAL PROGRAM

- June 23 8.00 p.m. Welcome dinner at Palazzo dei Normanni
- June 24 For accompanying persons
Guided Tour of Palermo, its Monuments, Monreale, Mondello and Monte Pellegrino. Lunch in a typical restaurant.
- June 24 9.00 p.m. Gala dinner
- June 25 2.30 p.m. Tour to Cefalù



BOARD, COUNCIL AND BUSINESS MEETINGS

Date	Location	Meeting	Time
Wednesday June 22	Istituto Zooprofilattico Sperimentale della Sicilia	EAHIL Board Meeting	9.00 - 16.00
Thursday June 23	Palazzo dei Normanni	EAHIL Council Meeting	9.00 - 16.00

EAHIL SPECIAL INTEREST GROUPS' MEETINGS

Date	Location	Meeting	Time
Thursday June 23	Palazzo dei Normanni	Pharmaceutical, Veterinary, WHO Interest Groups, Nordic Baltic Association	14.00 - 16.00



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and newspapers arriving each
day, managing your company's
subscriptions is time-consuming,
complex and costly. Linking
content providers, content
users and you, Swets
Information Services helps you
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with state-of-the-art technology
and efficiency. Whatever your
requirements, we offer you a
tailored, single point of contact
for all your subscription needs.
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and convenience visit your
source of service at
www.swets.com

News from our Colleagues

Eve-Marie Lacroix



News from MLA: MLA '05 San Antonio, Texas

Happy New Year to all! Now that we have entered the new year, members are in high gear planning the May meeting in San Antonio. Please note that the MLA Annual Meeting schedule has changed for this year. The meeting begins a day later than usual on Saturday, May 14, with continuing education courses; the Welcome Reception and opening of the Hall of Exhibits event is Sunday, May 15. The meeting ends Thursday, May 19. The Call for Papers has now closed, but registration information is accessible on the conference Website, linked from the MLANET.org

home page. Program details and information on San Antonio will be available in January.

Information Specialist in Context (ISIC)

MLA News, the monthly newsletter of the organization, will now include a quarterly update from the MLA Task Force on the Information Specialist in Context (ISIC). The first of these reports appears in the November/December 2004 issue, available via MLANET in the members-only section.¹ The MLA Board of Directors has chosen the phrase "information specialist in context" to expand the concept of the informationist to include a variety of possible settings.

The introductory article on the ISIC reviews the background of the informationist concept, the work of the Informationist Conference Task Force (2001-2002), discussions at the open forum on the Informationist at MLA '04 in Washington, DC. This background information, including a bibliography, along with more recent news, is available on a Web portal on MLANET at www.mlanet.org/research/informationist/.

In 2003, the MLA Board established the ISIC Task Force to coordinate implementation of the Information Action Agenda, and has selected Vanderbilt University as consultant to research this model and help disseminate information about ISIC models. As described on the new Vanderbilt ISIC website (www.mc.vanderbilt.edu/biolib/isic/), *ISICs are individuals with thorough background knowledge in clinical medicine, laboratory research, public health, or other healthcare/research specialty who are also versed in research methodology, critical appraisal of literature, and information seeking. ISICs work as members of healthcare or research teams to provide evidence in answer to practice questions. ISICs may come from numerous professions: library and information science, informatics, pharmacy, nursing, etc.*

Vanderbilt University staff conducted an online survey of MLA members that closed on November 15. Watch the MLANET and Vanderbilt web sites noted above for the survey results, and more on this topic and the future of health sciences librarianship.

Eve-Marie Lacroix,
MLA Representative to EAHIL,
e-mail: lacroixe@mail.nlm.nih.gov

¹ Twose CJ, Fedyshin MK. A history of the information specialist in context. MLA News [Internet]. 2004 Nov-Dec [cited 2004 Dec 28];(371):11-12. Available from: http://www.mlanet.org/members/pdf/news/2004/nov_dec_news.pdf Access restricted to Medical Library Association members

News from our Colleagues

Vanna Pistotti



AN EAHIL MEMBER WINNER OF THE DIALOG 2004 INTERNATIONAL QUANTUM2 INFOSTAR AWARDS

Dialog made the announcement at the Online Information 2004 conference meeting

As part of its worldwide Quantum2 training and career development services for information professionals, Dialog each year recognises a select group of individuals from around the world as International InfoStars. (Separate awards are given to North American InfoStars.) The awards are given to people whose creativity and innovation are inspirational to others in the information field. Winner of this year was **Manuela Colombi**, together with another four colleagues.

Libby Trudell, Dialog senior vice president of information professional development said:

"Manuela Colombi of Janssen-Cilag SpA, a member of the Johnson & Johnson family of companies, has been in the information profession for many years. In her role as manager of Scientific Documentation and the Pharmacovigilance Service in the medical department, she coordinates all of Janssen-Cilag SpA's scientific information procurement. Manuela is a member of the Gruppo Italiano Documentalisti dell'industria Farmaceutica e degli Istituti di Ricerca Biomedica (Italian Group of Information Professionals in the Pharmaceutical Sector). She has served the European Association for Health Information and Libraries as its president and currently sits on its International Executive Board." The other winners were: Minna Abrahamsson, Nokia Corporation (Finland), Christine Cameron, Chiron Biopharmaceuticals (United Kingdom), Azahar Mohd Noor, Petroliam Nasional Berhad (Malaysia) and Vijaya Sundaram, Cairn Energy India Pty, Ltd (India)



We are happy for this recognition that underlines the excellent work Manuela has done during all these years as an information professional and her ability to share her expertise with colleagues.

Vanna Pistotti
GA Pfeiffer Memorial Library, Milan
bib@marionegri.it

Conference Report

Maria Letizia Sora



TICER 2004 COURSE REPORT

From 13 to 18 June 2004 I attended the 2nd edition of *The Digital Library and e-Publishing for Science, Technology, and Medi-*

cine Course in Geneva, organized by Ticer (Tilburg Innovation Centre for Electronic Resources: <http://www.ticer.nl/>) in co-operation with the CERN Scientific Information Service in Switzerland, the Los Alamos National Laboratory Research Library in the United States and Tilburg University in the Netherlands. CERN (<http://www.cern.ch>), the European Organization for Nuclear Research founded in 1954, is the world's largest particle physics centre and its laboratories house approximately 7,000 scientists from all over the world (about 80 nationalities and 800 universities). Ticer is a private company, founded by Tilburg University, devoted to professional development activities on digital libraries and information technology infrastructure. Since 1995, Ticer has been offering courses and seminars that are very remarkable both for the level of lecturers and the quality of the organization work.

The course director was Rick Luce, Research Library Director, Los Alamos National Laboratory (<http://www.lanl.gov/worldview>), a well-known expert in the areas of digital libraries, quality and change management, and electronic publishing, as well as co-founder (1999) of the Open Archives Initiative aimed at developing interoperable standards for author self-archiving systems. The participants were mostly from Europe, with small numbers from Australia, China, USA, Japan, Qatar and Canada. The main topics of the course were: the coming

of the digital age with its changes in the information chain, its effects on the libraries' organization, and the consequent strategies of the commercial and academic publishers; new models of scientific communication, as an alternative to the traditional publishing system; problems of licensing; technical problems concerning interoperability standards among different archives.

Rick Luce, the course director, successfully coordinated some workshop discussions and also gave several presentations himself on the following topics: *New Digital Library Applications: What is on the Horizon; Connecting with Customers; Leadership: The Personal Dimension*; the latter gave an enthusiastic interpretation of how a leader should manage change, by organizing the library as a business, working on relationships with his employees and even running risks.

Rick introduced the discussion on open access starting with the need for change that has been involving libraries recently. One of the main factors to consider is the journals' crisis. Because of the increasing number of journals, their rising costs, especially in the Science-Technology-Medicine (STM) area, in recent years many libraries have had to cancel subscriptions, thus causing a further rise in prices. Moreover, the traditional system of publishing is affected by the delay in publishing articles, which prejudices the important role of journals in scientific communication. The first speaker, Carol Tenopir, Professor of Information Sciences, University of Tennessee, suggested that the so-called hybrid libraries, in this turbulent period of transition from print to electronic information, must provide a wide mix of formats, also depending from budget constraints. Alternative models for publishing are: e-print servers, institutional

Conference Report

TICER 2004 COURSE REPORT

repositories, author self-archived web sites, and the open access journals, which allow "users to read, download, copy, distribute, print, search, or link to the full texts" of the articles, as mandatory for a journal and without delay (according to the definition of the BOAI - Budapest open access initiative 2002).

The institutional repositories store and make available for free the scientific output of the researchers of an institution; and Gerhard Beier, Project manager Max Planck eDoc-Server project, Max Planck Society, focused his presentation on the project for a platform created to promote open access to the scientific information produced by Max Planck Society researchers.

Many open access initiatives solve the problem of usage barriers, even though, as reminded by Emanuella Giavarra (Copyright lawyer) in her paper on the negotiation of licenses, institutional repositories must also tackle copyright problems. Giavarra's presentation also gave important advice about how to negotiate with publishers.

Another effort to solve the journals' serious crisis is proposed by SPARC (the Scholarly Publishing and Academic Resources Coalition) initiative, explained by Bas Savenije, Librarian, Utrecht University. SPARC is an organization of about 300 libraries, devoted to promote a change in the system of scientific communication. SPARC supports the creation of electronic, low cost and quality journals in the STM area. These journals try to be competitive with the corresponding commercial products, which are generally very expensive.

Ronald van Dieën, Consultant, Ingressus B.V., Netherlands, delivered a presentation about the digital biomedical libraries, giving an exhaustive overview of the electronic resources in the biomedical area, from the traditional databases

(Embase, Cochrane, Cinhal) to the new models of publishing (BioMed Central, PloS) and the databases made available for free by the US National Library of Medicine (mainly PubMed with its recent new service Linkout) as well as the PubMed Central and HighWire Press initiatives. These make available for free a considerable number of electronic journals.

But an efficient digital library cannot limit itself to make all these resources available to its users. It must also integrate them by using some software (such as SFX) that allows simultaneous queries to be made in different archives (OPAC, bibliographic databases, full-text electronic journals, etc.) as well by using context-sensitive linking. The SFX architecture was presented by its creator, Herbert Van de Sompel, Digital Library Research & Prototyping Team Leader, Los Alamos National Laboratory. Teun Nijssen, Security Advisor, Tilburg University, IT Services, gave further advice about technological aspects of organizing digital collections in a library.

Engelbert Zass, Head of the ETH (Swiss Federal Institute of Technology) Chemistry Biology Pharmacy Information Centre, delivered a very interesting presentation on the digital library in the chemical field.

Chemical literature, with its long history, is different from any other kind of scientific information, first of all because of the size of searchable data: almost 40 million chemical compounds and more than 10 million chemical reactions! Secondly, chemical industries also have a remarkable influence on the commercial market for chemical information sources. Thirdly, chemical databases can be queried by electronically drawing chemical structures, a very accurate means of transmitting chemical information across different language barriers.

Conference Report

Maria Letizia Sora

With the ever-increasing amount of information available free on the Web, libraries are seeming to lose their importance as physical places. That is why Zass (like other lecturers during the course) focused on the importance of the libraries' guiding role: we must be able to offer our customers not just access to information, but also services, tailored to their specific needs, following a "user-centred" approach, because "the user is the measure of all things".

On the second day of the course, I found the discussion following the contributions by the three lecturers scheduled to speak that day, particularly stimulating. The speakers were Jonathan Clark, Technology Director-Elsevier, Jan Velterop, Publisher-BioMed Central, and Ulrich Pöschl, Head of the Aerosol Research Group-Technical University of Munich. According to Clark, only the commercial publishers that can add value to their products can survive. In addition to the traditional functions of information dissemination, validation, registration and archiving, they will also have to offer services like CrossRef, which has been providing links to electronic full-text articles from about 40 scientific publishers since 1999.

Velterop first stressed the difference between an open access publisher and a conventional one: BioMed Central is a service provider rather than a content trader, and charges an amount upfront for any accepted article. The article is then published on-line, without any access barrier. He went on to illustrate the offerings of BioMed Central, which makes more than one hundred peer-reviewed on-line journals in the field of biology and medicine available, also favouring the access to this information for scientists in developing countries.

Finally, Ulrich Pöschl presented an especially challenging experience. As the editor of the interactive journal *Atmospheric Chemistry and Physics*, he summarised the process of publishing articles in his journal as follows: articles are made available without delay and the peer-review process is available for free on-line (referees can choose to remain anonymous) together with comments from the readers.

Attending the course was a very positive experience to me. I found the relevance of the content and the method of teaching (lectures, case studies and discussion groups) extremely stimulating. Ticer staff and the staff of the CERN Scientific Information Service gave all participants a warm welcome. The CERN Scientific Information Service was also represented by two lectures. The first one was by David Dallman, Senior Scientific Information Officer, who delivered a presentation about the history of the particle physics CERN database from its start in 1958, with a weekly print list of preprints, to the present day, with a digital collection of about 650,000 electronically available documents stored on a CERN server. The second one was by Jens Vigen, Scientific Information Officer, who spoke about the CERN library in-house solution to the problem of integrating different kinds of digital content. Finally, I was particularly glad to be able to meet biomedical librarians from other countries, exchange views with them and share knowledge and experience.

Maria Letizia Sora

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Faculty of Pharmacy Library
University of Parma, Italy

The Library as Place



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service

National Institute of Health
National Library of Medicine
Bethesda MD 20894

November 30, 2004

Dear EAHIL Colleagues:

On November 5-6, 2003 we had the pleasure of welcoming 175 participants to *The Library as Place: Symposium on Buildings and Revitalizing Health Sciences Libraries in the Digital Age*. Held at the National Library of Medicine, this watershed symposium reaffirmed the planning, management, construction and renovation of health sciences library facilities. The Keynote presentation that I gave at the EAHIL Conference in Santander was based on material from this symposium.

Symposium participants explored topics such as: *What is the role of library in the 21st century? Can computers and books coexist peacefully as libraries reinvent themselves as knowledge management centers? What will these new physical and virtual information hubs look like? What are the changes in the teaching, learning, and technology and how do they affect library services and spaces? What existing models already exist and what lesson do they teach?*

Experts concluded that the library of the future will be transformed from bricks and mortar into fluid, light-filled spaces wired for both physical and virtual learning; flexible, collaborative problem solving will supersede traditional, isolated study. They also made clear the need to disseminate information shared during the two days with a wider audience. Therefore, the National Library of Medicine has invested in the production of the enclosed DVD-ROM. We hope the content will prove useful to you and to other administrators and planners in your institution.

The DVD contains the following components:

- Complete searchable video of 35 symposium presentations using image and text searching tools
- Interactive, multi-window screen provides separate views of speaker, enlarged slide and scrollable "thumbnails" of speaker's slide-set. Selecting a thumbnail moves the video window to that exact presentation point.
- Poster Session with explanations by presenters.
- Biographies of all presenters and additional interviews with several speakers
- Active web links to updated Symposium resources and related websites

The video from the symposium and additional information is now available via the website of the Association of Academic Health Sciences Libraries at <http://www.aashl.org/>. We are indebted to the speakers and poster presenters who shared their extensive knowledge during the symposium. I am especially pleased to be able to share the symposium, in its entirety, with members of EAHIL. If you find this DVD useful, I hope you will let me know at blyon@nlm.nih.gov.

Best regards,

A handwritten signature in cursive script that reads "Becky J. Lyon".

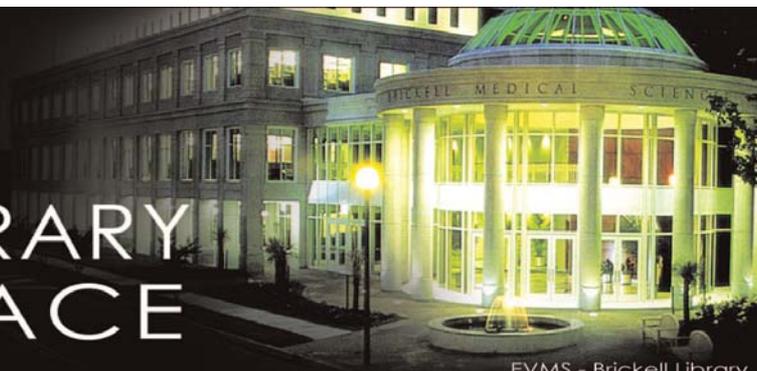
Beky J. Lyon
Deputy Associate Director
Library Operations, NLM

The Library as Place

Lister Hill Auditorium
November 5-6, 2003



THE LIBRARY AS PLACE



EVMS - Brickell Library

Symposium on Building and Revitalizing Health
Sciences Libraries in the Digital Age

Presented by:
National Library of Medicine
&
Association of Academic
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Navigating the DVD

The *Library as Place* DVD-ROM is intuitively simple to navigate. Basic requirements for playing the DVD include:

PC

Software

- QuickTime 6.0 or better (this automatically loads from DVD-ROM if not on the computer)
- Internet Explorer, MS WORD, PDF reader for accessing web links and documents in the Resources section on DVD-ROM

Hardware

- DVD-ROM Drive
-

Macintosh

Software

- Operating System X
- QuickTime 6.0 or better (this automatically loads from DVD-ROM if not on the computer)
- Internet Explorer, MS WORD, PDF reader for accessing web links and documents in the Resources section on DVD-ROM

Hardware

- DVD-ROM Drive



University of Colorado Health Sciences Center Library

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The Library of Congress
Radcliffe Library, University of Oxford - photo by Adam Reid

Troubleshooting

1) Disc does not load

Check to verify your computer has a DVD-ROM drive. This disc will not play on a CD-ROM drive.

2) No sound

Check to verify your computer has a sound card. In "Settings" on your computer, verify if your sound is turned on.

3) No video in windows

An existing version of the QuickTime player on your computer may need to be updated. To do this, open your QuickTime player. Select "Help" from the top menu, scroll down and select "Update Existing Software." Another consideration is that your existing copy of QuickTime may not be installed properly. In this case, uninstall your QuickTime using the "Add Remove Programs" feature in the control panel, and choose the "Uninstall Everything" option. Then re-install it from the QuickTime folder on the DVD-ROM. Then re-boot the machine. The free QuickTime player is also available from the Apple website: <http://www.apple.com/quicktime/>

4) Can't access items in the Resources Section of the DVD-ROM

- To access any item with a web address on this list, your computer needs to be linked to the internet using Microsoft Internet Explorer. It is free and downloadable at <http://www.microsoft.com/downloads/search.aspx?displaylang=en>
- PDF files (Portable Document Files) require a PDF reader. A free downloadable reader is available from Adobe: <http://www.adobe.com/support/downloads/main.html>
- Text files are read using Microsoft WORD.

National Library of Medicine Cataloging in Publication

Symposium on Building and Rebuilding Health Sciences Libraries in the Digital Age (2003 : Bethesda, Md.)
[The library as place [electronic resource]] / Symposium on Building and Rebuilding Health Sciences
Libraries in the Digital Age, Lake Hill Auditorium, November 5-6, 2003 ; presented by National Library of
Medicine & Association of Academic Health Sciences Libraries. - Bethesda, Md. : National Library of
Medicine, [2004].

1. Libraries, Medical - Periodicals - Congresses - United States. 2. Facility Design and Construction
- Periodicals - Congresses - United States. I. National Library of Medicine [ILS.]

7 675 int

"I'll know it when I see it..."

The Making of the 'Library as Place' DVD-ROM

Each year, the National Library of Medicine hosts a number of unique presentations, conferences and poster sessions illustrated with photos and Power Point slides, three-dimensional models, microscopic images, intricate charts and diagrams, television clips or other artwork. Because video recordings of the presentations typically do not isolate and enlarge these visual assets, much of their instructional value is lost, especially to those who seek visual clues in understanding and say, "I'll know it when I see it."

To avoid this and to assure maximum, long-lasting educational value for the symposium, we built upon an innovative, interactive, multi-windowed CD-ROM template first developed for the U.S. Navy to produce the Library as Place DVD-ROM. Not only is DVD-ROM easily searchable, it is widely accessible on most standard PCs and laptop computers, and active web links can be included to provide for updated information. It is truly a multimedia record of the Symposium.



Library as Place - Sun Avenue

Employing either visual reference or text search tools, users of the Library as Place DVD-ROM can go immediately to any point in the two-day conference to view videos of presenters in one window, simultaneously bring up the accompanying visuals in a second "zoom" window to expand their size, and in a third, scroll through a "thumbnail" set of the entire presentation, select one slide and have both the video and "zoom" windows move to that exact point in the presentation.

As with any DVD, Library as Place includes a "preview" feature. English-language captioning of the conference's thirteen total hours of video also is provided, as is an introductory, five-minute "highlights" video. Additional "firsts" include video interviews with the conference's nineteen poster presenters, and digital photographs of their posters, plus biographies of all the presenters and interviews with several of them.

—Beatrix Portney
Education Specialist
Audio-Visual Production Branch
Lister Hill National Center for Biomedical Communications

Conference Report

The Dublin Core in Shanghai



In October 2004 Shanghai hosted the annual International Conference on Dublin Core (DC). The organisers were the Shanghai Library, the Library of the Chinese Academy of Sciences, the National Science and Technology Library of China, and the Dublin Core Metadata Initiative. The venue was the Shanghai Library, a magnificent building finished in 1996. A panoramic view of the interior is available from their web site at <http://www.library.sh.cn/new-eng/>. Our Chinese colleagues' professionalism and kindness were absolutely outstanding, while the city welcomed us with an unforgettable charm. The conference was attended with great interest by 160 participants, 68 from China and 92 from 21 different countries. Most of them represented their institutions: government agencies, libraries, archives, universities.

The DC, an ISO standard for description of electronic resources, is the common denominator for a wide range of projects in different fields, bringing together the world of libraries and that of artificial intelligence for better or for worse, from the most concrete ones (library catalogs) to the most utopian (the famous Semantic Web, a close relation to the Loch Ness monster...). The programme and the papers available at <http://dc2004.library.sh.cn/english/prog/> readily demonstrate the variety of the subjects presented.

The DC main site has never been a good and complete reference for the DC projects, most surely due to lack of time by the team members and possibly also because of failure to notify by the project leaders. There are only three projects mentioned in the medical field, one of them being Gary Mallet's (the founder of Medical Matrix), but which has been in Error 404 for years now. See also <http://dublincore.org/projects/subject.shtml#medicine>.

In Shanghai there were two papers in the field of medicine:

- (1) Architecting a Cross-Disciplinary Thesaurus for the Semantic Web http://students.washington.edu/jtennis/dcconf/Paper_11.pdf
- (2) Metadata element sets in the CISMef Quality Controlled Health Gateway - http://students.washington.edu/jtennis/dcconf/Paper_13.pdf

Two working groups have proved to be particularly active:

- (1) DCMI Education Working Group <http://dublincore.org/groups/education/>, led by Diane Hillman (National Science Digital Library USA) and Stuart Sutton (University of Washington Gateway to Educational Materials)
- (2) DCMI Libraries Working Group <http://dublincore.org/groups/libraries/>, led by Robina Clayphan (British Library) and with Rebecca Guenther's (Library of Congress) participation.

The NLM and the DOAJ use the DC format:

- <http://www.nlm.nih.gov/tsd/cataloging/metafilenew.html>
- http://www.doaj.org/articles/example_oai_record

The International Conference on Dublin Core and Metadata Applications 2005, will take place between 12-15 September 2005 at the University Carlos III of Madrid.

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ZdravInform - Electronic Library of Health Reform Projects in Russia

A multitude of health reform projects are being implemented in the Russian Federation at federal, regional or municipal levels. Many of these projects generate valuable results, which can be replicated.

Where can we receive information on their background and results? Who consolidates these data? Before the creation of the ZdravInform Library (<http://zdravinform.ru>) nobody could give an answer to these questions in Russia.

We tried to solve the following problems:

- The lack of systematical and standardized registration of projects in order to form a unified database
- On federal and regional level there was no information system which could provide any information about ongoing and completed projects
- The lack of an information exchange system, which covered neither completed and ongoing projects nor several ongoing projects. This led to duplication of many activities, and implementing of projects, and to inefficient financing.

Aims and objectives:

- Creation of a database with information about the most effective health reform projects and programs supported by international donor agencies
- Unified database with double side information exchange
- Providing necessary information for federal and regional health authorities.

The ZdravInform Library was developed for the Ministry of Health of the Russian Federation by the Central Public Health Research Institute (CPHRI) in order to organize and computerize health care information. The process of developing was started in co-operation with the EU funded Tacis North West Health Replication Project. Currently, we work together with WHO/CIDA Health Care Policy and the Stewardship Programme in Russia, who are funding our work. The aim of ZdravInform is to consolidate and disseminate the results from completed and ongoing projects and facilitate exchange of experience between health care professionals.

The main target groups of the library are managers and other staff of health care authorities, who develop and implement strategies of health care improvement, but also research institutes, donor agencies, consultants, medical students and all interested health professionals.

Managers of health care facilities will be able to learn about recently developed management technologies or strategies and methodologies to improve health care services. Data on new

prevention methods and treatments pilot tested under the umbrella of international projects may be of interest for medical staff.

Thus, ZdravInform as an internet-based and user friendly tool with open access in two languages (Russian and English), provides a more detailed picture of the latest developments achieved by health reform projects.

The Database of the Library consists of three main parts: **Projects, Documents, Contacts**.

Projects contain general information about projects:

- Title
- Donor agency
- Duration
- Location
- Budget
- Beneficiaries and Russian counterparts
- Goals and objectives
- Contact information of organizations and experts involved in implementation (which is actually a link to **Contacts**).

Documents More importantly the database highlights the main results achieved under a project and provides access to useful materials developed in the course of its implementation, including:

- Strategic documents, programmes, plans
- Laws and regulations
- Methodical recommendations
- Training materials and curricula
- Clinical protocols, etc.
- Contact information of authors (which is actually a link to **Contacts**).

The materials can be either directly downloaded from the system or they can be accessed through the Hardcopy Library. We make every effort to provide access to the materials directly through the Internet.

The information made available in this library is directly provided by donor organizations, the Ministry of Health of the RF, health authorities involved in the implementation of the project and foreign implementation agencies.

The users can make a quick search by a key word or make use of the advanced search. A project can be searched by pilot regions, duration, donor agencies or the Russian counterparts

Articles

ZdravInform

involved. A document can be searched by its name, the author, the type, or the title of the project.

In addition, we provide the following additional services in the ZdravInform Library:

- User Registration
- Voting (surveys)
- Forum (internet conference)
- News blocks (website news, health reform news, information about conferences, ongoing projects news)
- Statistics:
 - Number of projects, documents, contacts
 - Most popular (downloaded) projects, documents
 - Last (new) projects, documents in the database
 - Number of organizations and experts involved in projects

	01/10/2003	20/09/2004
Number of projects in the database	76	112
Number of documents in the database	371	404
Number of electronic documents	147	190
Number of downloaded documents	146	187
Number of downloads	412	3,004
Experts	112	148
Organizations	67	77
Number of visitors (from 09/06/03 till 20/09/04)	9,873	133,147

We welcome all international and local organizations and libraries to co-operate.

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Articles

Evidence-based acquisition decisions?



Last autumn the hospital administrative board of Kuopio University Hospital (Kuopio, Finland) made a decision to spend a relatively large part of the Medical Library's budget on a database called UpToDate. As the whole budget would remain the same, there would therefore be less money available for books, especially on fields the database covers, which are internal medicine and subspecialties - e.g. cardiology, hematology, hepatology, oncology etc. - obstetrics and gynecology, pediatrics, and family medicine.

The decision was probably wise and reasonable as UpToDate is a highly recommended peer-reviewed handbook in the form of a database, and specifically designed to answer quickly and easily the clinical questions that arise in daily practice right at the point of care. The decision was explained by stating that the importance of printed books has decreased and that the use of electronic resources, such as e-journals, e-books and databases, has already partly replaced and will go on replacing the use of books.

I believe that this may be the case, but as a librarian I would have needed evidence to base the decision on facts, instead of on believing that we know what our users think or need. Would I have found evidence? Where should I have looked? Have surveys been done and research reports written? What would I base the decision on if there was no evidence? What if the board had asked me to find evidence to support their decision?

During the last ten or twelve months I have spent some time reading and thinking about this issue called evidence-based librarianship or evidence-based information practice. First I took it as quite an interesting but rather academic matter but now I have come to think how crucially important it actually is - or would be - to base e.g. acquisition decisions on evidence.

At this point I am glad that I was not in the position to make the decision that might have more consequences than anyone could imagine when making it. I shall keep on reading and thinking and, maybe, at the end of this year I will be wiser, particularly as our National Association of Medical Librarians (BMF) will celebrate its 25th anniversary in November by arranging a seminar on evidence-based librarianship.

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Finland

European WHO Documentation Centres WHO DCS Intensify Networking With EAHIL



WHO Documentation Centres in Europe Intensify Networking with EAHIL and become the third Special Interest Group of the Association.

Report on the Open Session of the WHO Documentation Centres in Europe, 9th European Conference of Medical and Health Libraries, Santander, Spain, 20-25 September 2004

WHO Documentation Centres in Europe convened to an Open Session at the 9th European Conference of Medical and Health Libraries in Santander, Spain, 25th September 2004 (<https://ibio.humv.es/biblioteca/eahil/>). The invitation to hold a Session of WHO Documentation Centres in conjunction with the 9th EAHIL Conference came from the EAHIL Chair, Arne Jakobsson.

The Session, hosted by EAHIL, was jointly organized by the WHO Documentation Centres of Finland, Italy - Istituto Superiore di Sanita, ISS - and Lithuania in consultation with the WHO Regional Office for Europe Health Documentation Services.

Aim

The aim of the Session was

- to look at the current state of activities of WHO Documentation Centres in Europe,
- to review the recommendations and the terms of reference unanimously agreed at the Vienna meeting A New Approach to New Challenges in October 2002, as well as
- to highlight new trends and developments.

Participants

The Session was attended by twenty participants from ten countries, of whom fourteen came from eight WHO Documentation Centres in Europe. The WHO Documentation Centres represented were:

- Czech Republic - National Medical Library, Prague
Helena Bouzkova
- Denmark - Danish Institute for Health Services Research, Copenhagen
Ilse Schödt
- Finland - National Library of Health Sciences, Helsinki
Päivi Pekkarinen, Pirjo Laitonen, Raili Alanne
- Italy - Istituto Superiore di Sanita, Rome
Gabriella Poppi, Rosalia Ferrara, Adriana Dracos, Cristina Mancini, Franco Toni
- Istituto Regina Elena - National Cancer Institute, Rome
Gaetana Cagnetti
- Lithuania - Kaunas University of Medicine Library

European WHO Documentation Centres

Päivi Pekkarinen

Meile Kretaviciene

- Norway - Directorate of Health and Social Affairs, Oslo

Helge Mjelde

- Russia - Public Health Research Institute, Moscow

Tatyana Kaigorodova, Pavel Mikheev.

Other countries and institutes represented were:

France: **Sylvie Guillo**, Federation Nationale des Centres de Lutte Contre le Cancer;

Hungary: **Livia Vasas**, Semmelweis University, Budapest;

Norway: **Hanne Wollebak**, UBO Library of Medicine and Health Sciences;

Russia: **Elena Gannina, Larisa Zhmykhova**, Medical Academy for Post Graduate Study;

Sweden: **Anders Rydqvist**, University Hospital, Malmö.

Opening of the Session

The Session was chaired by the Finnish representative, **Päivi Pekkarinen**, who opened the meeting and welcomed all the participants to the Open Session of WHO Documentation Centre in Europe, and explained the aim and the structure of the Session with two parts: papers by the Russian representatives being followed by an Open Forum discussion.

Papers

The papers: *Use of WHO Documents to Provide Information Support to Decision Makers* (<https://ibio.humv.es/biblioteca/eahil/>) and *Electronic Library of Health Reform Projects in Russia - ZdravInform* (<http://mednet.ru/whodc/eng/index.php>) by **Tatyana Kagarodova** and **Pavel Mikheev** respectively, which analysed the different WHO information needs of different groups of health policy makers in addition to reporting on the impact of a new database of health care reform projects in Russia, served as stimulating background information to the Open Forum topics and discussion.

As a link to the papers given in the Open Forum, the Chair invited **Rosalia Ferrara** from the Istituto Superiore di Sanita - ISS - Rome, to give a brief presentation on the development of the website of the WHO Documentation Centre based at the ISS.

Open Forum

There were four items on the Agenda of the Open Forum:

- The recommendations and terms of reference of the Vienna 2002 Meeting
- Experiences after two years, including statistical data on usage
- Guidelines for the WHO Documentation Centres
- New developments.

For all four items, background documents were distributed to the participants of the session as follows:

- *Fourth Meeting of the WHO Documentation Centres in EURO: A new approach to*

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WHO DCS Intensify Networking With EAHIL

- new challenges: report on a WHO meeting, Vienna, Austria 14-15 October 2002. - Copenhagen: WHO Regional Office for Europe, 2003. - 9 p. - (EUR/03/5041604).*
- *Proposed revised terms of reference for the [WHO] Documentation Centres of the [WHO] Regional Office for Europe. - 2 p. - (5041604/BD1.rev.1).*
 - *Guidelines for WHO Documentation Centres: proposal draft by Gabriella Poppi, Rosalia Ferrara.- [4] p. - [Rome] July 2004.*

The Recommendations and Terms of Reference of the Vienna 2002 Meeting

The Chair referred to the outcome of the Vienna meeting:

First, the recommendations recorded in the report of the meeting concerning

- Catalogue of WHO Regional Office for Europe information products, their development and distribution
- Language and number of WHO information products
- Permission for translation into national languages
- Target groups of the products
- Press material to support WHO events
- Period of designation as a WHO Documentation Centre,

then to the revised terms of reference, based on the new WHO EURO policy "Matching Services to Needs" (http://www.who.dk./AboutWHO/About/20020809_1), and opened the discussion.

The two statements about the new role of the WHO Documentation Centres and their network made at the Vienna Meeting and, accordingly, the two concepts lying behind these statements:

- the concept of the WHO Documentation Centres as a national support to the WHO Regional Office for Europe
- the concept of the WHO Documentation Centres as an unofficial network

were also referred to by the Chair as the basis of future developments, and commented on and discussed by the participants.

To conclude, it was emphasized that feedback of the use of WHO information products given regularly to the Health Documentation Services of the WHO Regional Office for Europe is a necessary requirement for a WHO Documentation Centre to function as a 'national support' to the WHO Regional Office for Europe. In this respect, the WHO Documentation Centre of Russia serves as a good example of collecting statistics and conducting surveys on an annual basis.

Guidelines for the WHO Documentation Centres: a Draft Proposal

After thanking **Gabriella Poppi** and **Rosalia Ferrara** for their efforts in drafting the first version of the Guidelines for the WHO Documentation Centres in consultation with the WHO

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Päivi Pekkarinen

EURO Health Documentation Services, the Chair invited Gabriella to introduce the Guidelines. *They are recommendations systematically developed in order to support WHO DC activity aimed at an appropriate management of WHO information*, she quoted from the draft text.

The draft had been sent out to the WHO Documentation Centres for comments twice, once in July and again in August, but regrettably no comments were received by the date of the Session.

All the participants agreed on the usefulness of the Guidelines as a clarifying companion text to the terms of reference, as well as on the importance of finalizing the draft and translating the text into other languages, in particular into Russian. Gabriella and Rosalia expressed their willingness to carry on with the work, and they invited all the members of the WHO Documentation Centres to comment on the next version.

Finally, Gabriella extended her cordial thanks to all the members of the WHO Documentation Centres and to all WHO colleagues for a most interesting and rewarding cooperation and introduced Rosalia Ferrara as the Chief of the WHO Documentation Centre at the Istituto Superiore di Sanita, Rome, after her retirement in October 2004.

New Developments

Websites

Access to WHO electronic information and the websites of the WHO Headquarters and the WHO EURO were discussed quite heatedly under the topic of new developments. It was pointed out that the wealth of information available on these WHO websites makes it difficult to find a specific document or specific information. Both the representatives of Italy and Finland demonstrated the benefit of setting up individual WHO Documentation Centre websites, highlighting the special resources of the country and focusing on the special needs of certain user groups of that country (<http://www.iss.it/sitp/whodc/>) (<http://www.terkko.helsinki.fi/english/who/>) The individual Websites of such countries could also be developed as a communication channel between Centres.

Communication

Communication between the WHO Documentation Centres on the one hand, and between the WHO Documentation Centres and both the WHO EURO and the WHO Headquarters on the other could still be improved. It was also pointed out that, recognizing the unofficial 'WHO structure' of the WHO Documentation Centre network, communication and networking could be enhanced by forging closer and more official links with EAHIL.

WHO DC SIG at EAHIL to enhance communication

It was suggested that

- a Special Interest Group of the WHO Documentation Centres would be set up at EAHIL - this would work even better in 2006 when the membership fee would be abolished and all librarians and information specialists in the WHO European Region countries would be able to join EAHIL

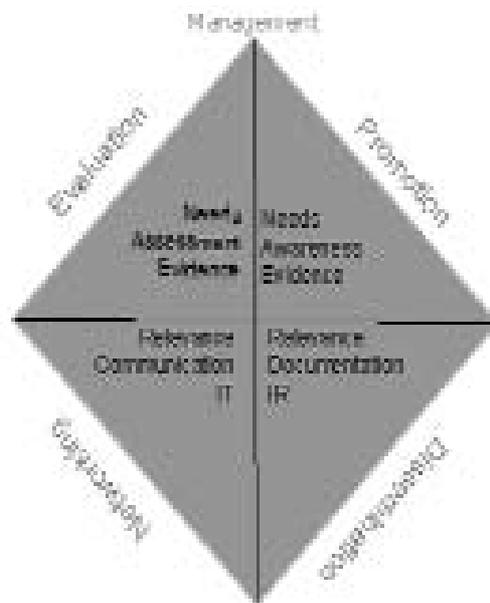
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-
- Since the WHO Documentation Centres have two official representatives on the EAHIL Board, Meile Kretaviciene and Gabriella Poppi, and since Gabriella will leave the Board in December 2004, Meile could maintain that role; Helena Bouzkova will also be a Board member from 2005
 - the EAHIL newsletter could be used as a communication channel.

Conclusion

In her summing up of the discussion, the Chair highlighted once more the shift in the terms of reference introduced in Vienna 2002, the shift from dissemination to management of WHO information and concluded that all the representatives of the WHO Documentation Centres present:



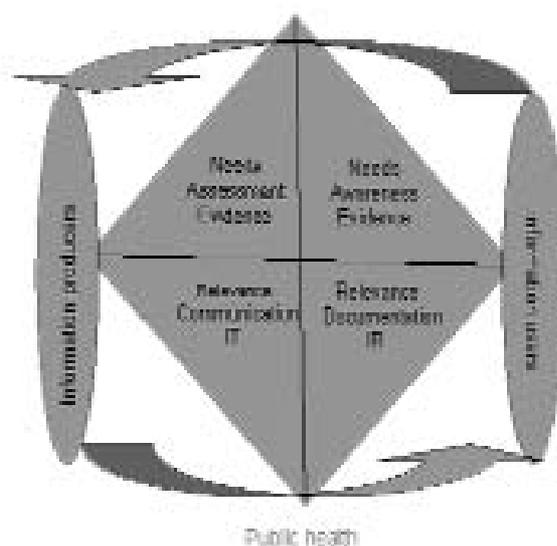
- Agree on the usefulness of the Guidelines as a companion text to the terms of reference to be finalized and translated into other languages;
- Recommend that all the WHO Documentation Centres use them as general guidelines towards best practice in managing WHO information:

recalling the management facets of dissemination and evaluation,

- that every WHO Documentation Centre in Europe define the target groups and their needs and collect statistical information on the usage of the WHO documentation, its content and language

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Päivi Pekkarinen



recalling the management facets of promotion and networking,

- that every WHO Documentation Centre in Europe - considering its human, financial and technical resources - set up a website or portal and these individual websites of the WHO Documentation Centres build a decentralized communication network
- that collaboration and links with EAHIL will be intensified
- a Special Interest Group of the WHO Documentation Centres will be set up at EAHIL
- a special representative of the WHO Documentation Centres on the EAHIL Board will take an active role
- the WHO Documentation Centres will use the EAHIL newsletter as a communication channel for news, features and surveys, informing about their activities;

Propose that the next meeting, hopefully with WHO representation,

- will be organized in 2005 either in conjunction with the EAHIL Workshop in Palermo or hosted by the Italian WHO Documentation Centre - Istituto Superiore di Sanita - ISS in Rome
- or will be organized in 2006 in conjunction with the 10th EAHIL Conference in Cluj, Romania.

The Chair thanked all the participants for their contribution to the Session, for a stimulating discussion, and for valuable suggestions for new developments.

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European WHO Documentation Centres

Gabriella Poppi

Rosalia Ferrara



Draft Proposal for Guidelines as a Supporting Tool for the Activity of the WHO Documentation Centres in Europe

Preface

The Guidelines for WHO/DC: Draft Proposal presented in this section is a document elaborated by Gabriella Poppi and Rosalia Ferrara, librarians at the Istituto Superiore di Sanità (ISS), where, since 1991, one of the two Italian Documentation Centres of the World Health Organization/Regional Office for Europe (WHO/EURO) has been active.



The following Guidelines were presented at the WHO Open Forum on WHO documentation centres activities in the framework of the 9th European Conference of Medical and Health Libraries held in Santander (September 20-25, 2004). It is a draft proposal intended to gather comments from people involved in such structures in order to produce a standard document about the activities and procedures of a WHO Documentation Centre. They describe measures to help

colleagues meet the requested standard and are specifically aimed at:

- stimulating sharing information and cooperation among WHO DC representatives
- developing a reference document for the management of WHO DCs
- facilitating the work of the colleagues in charge of WHO DCs
- improving the quality of WHO DCs' activities.

On the whole these Guidelines are intended to be clear and unambiguous, to be easy to learn and to follow and to lend themselves to the greatest possible consistency of application. According to authors they could serve as a starting point for the development of existing WHO DCs and for the planning of new ones. They are based on the principles of the World Health Organization/Regional Office for Europe (WHO/EURO) as stated in the following documents:

- Fourth meeting of WHO Documentation Centres in Europe: a new approach to new challenges (EUR/03/5041604, 2003);
- WHO Regional Office for Europe, Matching services to needs. WHO, 2002;
- WHO Regional Office for Europe, WHO in Europe: meeting the challenges (WHO Regional publications. European series; No. 57, 1995);
- WHO Documentation Centres: building an information network in the European region: report on a WHO Meeting (EUR/ICP/HBI 016, 1993);
- WHO Documentation and Health for all in Europe: report on a WHO Working Group (EUR/ICP/HBI 014, 1991).

Spaces have been left by authors in the section *Guideline Strategies* in order to collect comments and suggestions from other colleagues involved in WHO DCs. We look forward to hearing these.

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Draft Proposal for Guidelines

Introduction

The WHO Documentation Centres - also known as WHO DCs - are centres set up by the Regional Office for Europe of the World Health Organization with the aim to promote and distribute WHO documentation in each Member State. The first WHO DCs were set up during the WHO Berlin meeting (12-15 November 1990) as national reference centres with the purpose to give as much support as possible to the awareness, use, dissemination and exploitation of WHO documentation. At a later stage and for a wider distribution of the material a number of Member States set up further reference centres, because *In each Member State one centre should be selected - if necessary more - which will agree to perform certain functions*¹. These functions were defined in the Recommendations as written in the Report on a WHO Working Group entitled WHO Documentation and Health for all in Europe² and revised in the next Report entitled WHO Documentation Centres: building an information network in the European region³. The designated centres currently number 51 libraries and other institutions throughout 38 European countries⁴.

Over the following years, while new challenges were pursued by the WHO Regional Office⁵, the definition of a WHO Documentation Centre was adapted to the widespread political and technological changes occurring in the information environment. The need to redefine some tasks and goals of the WHO DCs was pointed out during the Fourth meeting of WHO Documentation Centres in Europe: a new approach to new challenges⁶, which took place in Vienna (14-15 October 2002). At the same time the WHO Regional Office for Europe also redefined its policy oriented to *match services to needs*⁷ as stated by the WHO Regional Director for Europe.

Mission of the WHO Documentation Centres

The mission of the WHO DCs is to support the WHO policy - aimed at *the attainment by all peoples of the highest possible level of health*⁸ - through the collection, provision and promotion of WHO scientific documentation. In this effort any WHO DC is invited to conduct a support activity by the achievement of the following targets according to its own available resources and different audience:

1. Acquisition, management and storage of WHO documents
2. Development of Web resources (portals, sites, electronic publications, e-discussion lists, etc.) as new information channels aimed to increase visibility of WHO Regional Offices in any single country or area
3. Translation and publication of WHO documents in national languages
4. Education and training courses on WHO information resources for health operators, information professionals and schools at different levels
5. Collection of statistical data in order to evaluate WHO DC services

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Rosalia Ferrara

6. Evaluation activity for improving WHO DC services and products according to the client satisfaction
7. Promotion and distribution of WHO information.

Objectives

These guidelines are recommendations systematically developed in order to support WHO DC activity aimed at an appropriate management of WHO information. They are primarily intended to provide a general guidance to the activity of the WHO DCs, which are representative of different social, political and cultural realities and sometimes rely on limited human, financial and technical resources. These guidelines are then intended to suggest models aimed at the sustainable development of WHO DCs and related activities in order to:

- a) support and contribute to the spreading of the information/documentation by WHO Headquarters and EURO Regional Office in each country or area
- b) facilitate the achievement of WHO EURO recommendations^{2,3}
- c) contribute to the development of WHO DC quality services according to each country's situation.

Strategies

The following are described as possible strategies, which any WHO DC could follow, in order to intensify cooperation and communication between WHO structures. Each item corresponds to a WHO DC target (see the list below) and describes procedures which might be used. In some cases comments have been added in order to draw attention to special aspects of the WHO DC activity. Although the following list is presented as a sequence of many actions, in practice, the accomplishment of one or more items will depend on the human, financial and technical resources which any WHO DC has.

1. *Acquisition, management and storage of WHO documents*

The initial task of a WHO DC is to explore its own holdings in order to collect a core collection of WHO documents in print or electronic formats.

Actions:

- To analyze different ways to acquire WHO documents (gift, exchange, purchase)
- To study integrate management systems for the archiving and indexing of documents
- To storage and organize all documents

Comments:

2. *Development of Web resources (portals, sites, electronic publications, e-discussion lists, etc.) as new information channels aimed at increasing the visibility of WHO Regional Offices in any single country or area*

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Draft Proposal for Guidelines

It is important to plan the development of a web resource (portal or site) to give access to WHO DC activity and to the information resources available on the Net.

Actions:

To evaluate the possibility to produce an in-house product and, if it is not possible, examine the products available on the market in order to make the most proper choice.

Comments:

3. *Translation and publication of WHO documents in national languages*

In order to facilitate the spreading of WHO information in any country in favour of all user category, it is strongly advisable to plan the creation of a national focal point in charge of the translation/publication activities.

Actions:

To select WHO documentation to be translated into the national language: monographs, articles, reviews, notes for the press, etc.

Comments:

4. *Education and training courses on WHO information resources for health operators, information professionals and schools at different levels*

Education and training are essential activities of each WHO DC to improve the knowledge of the best practice to retrieve and use WHO information.

Actions:

- To identify the fields of interest by user category
- To organize courses or training sessions

Comments:

5. *Collection of statistical data in order to evaluate WHO DC services*

Statistical activity is intended in the collection of data referring to the use of services and products. This is essential for a statement of the quality level and optimization of resources of each WHO DC.

Actions:

- Identification of statistical methods for the data collection.
- Choice of the most proper statistical method.

Comments:

6. *Evaluation activity for improving WHO DC services and products according to the client satisfaction*

Each WHO DC must evaluate all the aspects of its activity through tools like available statistical data, periodical surveys and "ad hoc" user interviews

Actions:

Selection of the proper evaluation method

Comments:

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Gabriella Poppi

Rosalia Ferrara

7. *Promotion and distribution of WHO information*

Marketing activity is fundamental in any organization and it is particularly true for an organization devoted to the achievement of public health. One of the main goals of the WHO DC is the promoting, distribution and evaluation of WHO documentation. In fact the above listed items are they themselves promotion tools of WHO information resources and activities. Further initiatives can be taken on occasions of special scientific/professional events.

Actions:

- Presentation of documents/posters on occasions of national or international conferences, meetings and workshops
- Publication of articles and reviews in specialized periodicals, bulletins, official publications, etc.
- Production of hand-on user guides to WHO information resources or to WHO DC services
- Distribution of informative papers (brochures, leaflets, press releases, etc.) during special events
- Promotion of the World WHO celebration days

Comments:

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I-00161 Rome, Italy

References

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3. WHO Documentation Centres: building an information network in the European region: report on a WHO Meeting (EUR/ICP/HBI 016, 1993)
4. <<http://www.who.dk/eprise/main/WHO/InformationSources/Publications/DocCentres>>
5. WHO Regional Office for Europe, WHO in Europe: meeting the challenges (WHO Regional publications. European series; No. 57, 1995)
6. Fourth meeting of WHO Documentation Centres in Europe: a new approach to new challenges (EUR/03/5041604, 2003)
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European WHO Documentation Centres

Use Of WHO Documents To Provide Information Support

Use Of WHO Documents To Provide Information Support To Decision Makers



The WHO Documentation Centres were set up by the WHO Regional Office for Europe with the aim to promote and distribute WHO documentation in each Member State.

The fourth meeting of the WHO Documentation Centres of the European Region held in Vienna (Austria) in October 2002, defined new objectives and functions of the WHO Documentation Centres in line with the new WHO information policy.

The new politics and strategy pursued by the WHO Regional Office for Europe for information products and services aim at providing healthcare policy makers in the European region and beyond with premium quality, relevant and valid information.

The WHO Documentation Centres serve as key instruments to disseminate WHO information among the member-states of the WHO European Region.

The new WHO information policy has outlined information support target groups for the WHO Documentation Centres.

Table 1. **Target audiences of the WHO Documentation Centres by priority:**

The first target group is decision makers at the national and regional levels.

Target audiences of the WHO Documentation Centres by priority:

1. Governments and public officials
2. Experts in medicine and health care (researchers, physicians and nurses, health leaders, healthcare NGO personnel)
3. Mass media.

The WHO Documentation Centre based on the Central Public Health Research Institute of the Ministry of Health of Russia was established in 1994 by the Order of the Ministry of Health. Now the Centre has:

- more than 1700 documents issued by the WHO in Russian, English, French, and German, which have been received from the WHO Regional Office for Europe and the WHO Headquarters;
- The WHO Documentation Centre electronic catalogue in English and in Russian with summaries in Russian of all WHO publications available at the Centre.

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WHO publications available at the Centre include:

1. Books (guidelines, monographs, etc.).
2. Proceedings of conferences, seminars, working-group workshops, and other WHO meetings on various problems of medicine and health care.
3. Documents of the World Health Assembly sessions, the WHO Executive Board and the WHO Regional Committee for Europe.
4. Statistics collections, including the *World Health Statistics Annual*, the *Weekly Epidemiological Record* and other.
5. Collected international laws.
6. Journals: *Bulletin of the World Health Organization*, *World Health Forum*, *World Health*, *Entre Nous* in Russian and in English.
7. WHO Technical Report Series of the main subjects of medicine and health care.

Our Centre provides information support to decision makers both at the national and the regional levels.

Information support to decision makers at the national level

One of the main objectives of the WHO Documentation Centre is preparation of analytical materials based on WHO documents for the Ministry of Health of Russia. Ever since the Centre has been actively collaborating with the Ministry of Health in the following key areas:

- Effective provision of WHO official documents
- Preparation of analytical materials based on WHO documents for the Ministry of Health and research teams authorized by the Ministry to develop suggestions to shape policies in the Russian healthcare

The Russian State Duma (Parliament) is the second collaborating body at the federal level. Health Committee of the State Duma elaborates legislation on public health. The Centre has provided the Duma with WHO documents on policies in maternal and child health, health for all, communicable disease prevention, smoking cessation, environmental health, etc.

This year has seen a particularly dynamic collaboration between the Centre and the Russian State Duma. The Centre provided the Duma with the package of WHO documents on traffic safety specifically tailored for the World Health Day as well as a number of publications of the WHO EURO on health reform analysis in Europe. It is important to note that the above mentioned materials were published in Russian which resulted in their higher utilization in Russia.

We keep records of all requests for WHO materials. Based on this statistical and work analysis the Ministry of Health and State Duma requested the following types of information:

- WHO official documents (resolutions and decisions of the World Health Assembly, the WHO Executive Board and the WHO Regional Committee for Europe) - 60-%

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- Executive summaries on specific problems based on the main WHO publications (3 pages maximum) - 15%
- Conferences and WHO Working Groups reports - 12.5%
- Analysis of legislative acts in different countries and the WHO approach to develop health legislation - 12.5%.

Information support to decision makers at the regional level

The collaboration with the regional decision makers has been established step by step.

Given the fact that the Centre lacks funds to organize its own workshops for WHO information users, from the very outset we have been actively participating in national conferences and workshops on different health problems especially in those held by the Central Public Health Research Institute where the Centre is located.

It should be noted here that The Central Public Health Research Institute is the leading research organization on public health, health management and economics, and medical informatics in Russia. Within this framework the Institute maintains close bilateral contacts with many healthcare departments in the regions. The Institute holds annual conferences for regional health leaders on topical problems of healthcare development including participation of international experts. Furthermore, the Institute conducts postgraduate workshops for executives in health care management.

The WHO Documentation Centre actively participates in all those conferences and workshops and disseminates WHO materials related to the subjects under discussion. Owing to these activities we have established close relations with many health leaders in different regions of the Russian Federation.

The next step was the cooperation between the Centre and the *Meditinsky Vestnik* newspaper. It helped us to further develop contacts with the regional health leaders. Over the last 7 years we have been regularly WHO publishing information in this newspaper. *Meditinsky Vestnik* is circulated almost in all regions of the Russian Federation; its readership includes heads of regional healthcare departments and chiefs of medical facilities. The newspaper's circulation is 30,000 copies. Owing to this collaboration we have considerably extended our outreach including decision makers at the regional level.

The Centre keeps records of all requests for WHO documents. Statistics for 2002-2003 show the following:

1. The decision makers at the regional level requested the following types of information:
 - Executive summaries on specific problems based on the main WHO publications - 60%
 - World health reports and the European health report (2002) published by WHO - 20%

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- World health statistics - 10%
- Analytic papers on local legislation and WHO approach to health legislation - 10%

2. Generally requested problem areas at the regional level included:

- Financing of health care;
- Hospital care reform;
- Health for all - 21;
- Maternal and child health.

In 2000 the WHO Documentation Centre initiated analysis of the information needs among different groups of information users. Thus, we have questioned regional decision makers at different conferences and workshops. The questionnaires showed that the main problem faced by this group of users was the language barrier. Lack of WHO documents in Russian limits their use especially in those regions where only a few specialists are fluent in English.

This year we have developed the WHO DC web site. It has helped significantly increase the number of users in the regions including decision makers.

Table 2. **The WHO DC web site address**

<p style="text-align: center;">The WHO DC web site address is http://mednet.ru/whodc</p>

The site contains background information on the Centre and the following headings:

- Russian Version/ English Version
- About our Centre
- WHO Main publications categorized by health topics;
- New documents
- Offers;
- Questionnaire for Russian users (only in Russian version)
- Contact information
- Links (including websites addresses of the WHO Regional Office for Europe and WHO Head Quarter in Geneva).

The information is available for users in both Russian and English. The WHO DC web site has helped significantly increase the number of users in the regions including decision makers. It allows us to provide WHO information directly to our users.

European WHO Documentation Centres

Use Of WHO Documents To Provide Information Support



MINISTRY OF HEALTH OF THE RUSSIAN FEDERATION

WHO DOCUMENTATION CENTRE

CENTRAL PUBLIC HEALTH RESEARCH INSTITUTE

Russian Federation, Moscow, 127254, Dobrolyubova Str.

РУССКАЯ ВЕРСИЯ

ABOUT OUR CENTRE

MAIN PUBLICATIONS

NEW DOCUMENTS

OFFERS

CONTACT INFORMATION

LINKS

INFORMATION ABOUT WHODC

WHO Documentation Centre in Russia Based on the Central Public Health research Institute Of the Ministry of Health of the Russian Federation

The WHO Documentation Centre based on Central Public Health Research Institute of the Ministry of Health of Russia was established in 1994 by the Order of the Ministry of Health No.124 of June 22, 1994.

The goal of the WHO documentation centre is disseminating the information provided by the WHO Regional Office Europe as widely as possible within the territory of Russia.

The new politics and strategy pursued by the WHO Regional Office for Europe for information products and services aim providing healthcare policy makers in the European region and beyond with premium quality, relevant and vi information.

The WHO Documentation Centre should fulfill the following core functions:

- **Organization and management**
Collection, indexing, cataloguing and storage of WHO information products, provision of information upon request on different health problems, and collaboration with other health libraries.
- **Dissemination**
Electronic and/or hard copy dissemination of WHO information products to the relevant target audiences within the country, as well as to national medical, public health and professional journals that should receive updated copies of the WHO information products.
- **Evaluation**
Evaluation of the info utilization and feedback from information consumers on different forms of the WHO information products (i.e. number of loans).

Currently available at the Documentation Centre:

- More than 1700 documents issued by the WHO in Russian, English, French, and German, which have been received from the WHO Regional Office for Europe in Copenhagen, and the WHO Headquarters, Geneva;
- WHO Documentation Centre database in English and in Russian with summaries in Russian of all WHO publications available at the Centre.

Conclusion

Now the WHO Documentation Centre has sustainable contacts with decision makers both at the national and regional levels. This target group has a great interest in WHO materials, especially for WHO official documents and analytical reports on health reforms in different countries. The main problem of our work with this group is the lack of WHO information available in Russian. Because the Centre does not have the opportunity for translation of full texts of documents, we try to solve this problem by preparing short analytical summaries for WHO documents available in English only. Collaboration with a medical newspaper and the creation of the WHO DC web site has helped significantly increase the number of users in the Russian regions including decision makers.

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Internet Page

Benoit Thirion



European Medical Library Associations

It is not always easy to identify the associations of medical librarians, therefore this list might well complete the one existing on the EAHIL website at <http://www.eahil.org/links.htm>. A great thank you to all my colleagues who helped me with this.

Denmark: Bibliotekarforbundet - Faggruppen for Medicinsk Information -
<http://grupper.bf.dk/medicin/>

Finland: BMF = Bibliothecarii Medicinae Fenniae -
<http://www.terkko.helsinki.fi/bmf/>

France:

Bibliosante = a discussion list

<http://listes.crihan.fr/wws/info/bibliosante>

Santé-Médecine-Pharmacie-Biologie, a health subgroup of ADBS Association des Professionnels de l'Information et de la documentation

<http://www.adbs.fr/site/qui/secteurs/18.php>

Germany: AGMB = Arbeitsgemeinschaft fuer medizinisches Bibliothekswesen -
<http://www.agmb.de/>

Hungary: MOKSZ Hungarian Medical Library Association

<http://www.clib.dote.hu/moksz/> & <http://www.lib.sote.hu/>

Ireland: Sciences Libraries Section of the Library Association of Ireland -

<http://www.libraryassociation.ie/sections/healthlibs/index.htm> - Discussion list:

<http://www.topica.com/lists/ihs1g>

Italia: GIDIF,RBM: Gruppo Italiano Documentalisti dell'Industria Farmaceutica e degli Istituti di Ricerca Biomedica - <http://www.gidif-rbm.it/>

BDS - Bibliotecari Documentalisti della Sanita - <http://biblio.area.cs.cnr.it/bibliotecario/bibliossn/>

Netherlands (the): BMI BioMedical Information section of NVB Netherlands Association for Library, Information and Knowledge Professionnels

<http://www.nvbonline.nl/content.php?id=156> -

Discussion list: <http://listserv.surfnet.nl/archives/biomedbib.html>

Norway: Norsk Bibliotekforening Tidsskriftformidlingen: Spesialgruppe for Medisin og Helsefag - <http://www.norskbiotekforening.no/smh/>

Portugal: APDIS - Associação Portuguesa de Documentação e Informação de Saúde -
<http://www.apdis.org/>

Spain: Grupo de trabajo de Bibliotecas de Ciencias de la Salud http://www.sedic.es/gt_cienciassalud.htm

United Kingdom: AIOPI - Association of Information Officers in the Pharmaceutical Industry

<http://www.aiopi.org.uk/>

CHILL Consortium of Health Independent Information Libraries in London

<http://www.chill-london.org.uk>

Health Libraries Groups <http://www.cilip.org.uk/groups/hlg/index.html>

Libraries for Nursing <http://www.cilip.org.uk/groups/hlg/lfm/index.html>

SHINE Scottish Health Information Network <http://www.shinelib.org.uk/>

UHSL University Health Science Librarians <http://www.uhsl.ac.uk/>

UMSLG University Medical School Librarians Group <http://www.umslg.ac.uk/>

See also

NAMHI = Nordic Association for Medical and Health Information: Bibliotekarforbundet, Faggruppen for Medicinsk Information Denmark;

Norsk Bibliotekforening, Spesialgruppen for Medisin og Helsefag Norway;

Svensk Biblioteksforening, Specialgruppen för vlrdbibliotek Sweden;

Samtarfshópur Laeknisfraedibókavarda Iceland and Bibliothecarii Medicinae Fenniae

Finland - <http://www.namhi.org/>

Discussion list: http://www.kib.ki.se/tools/base/medbibl_se.html

There is also an HTML version of this article at URL:

<http://www.chu-rouen.fr/documed/eahil70.html>

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New EAHIL Members

Mrs Vibeke WITT, Medical Library, Rigshospitalet, University Hospital, Copenhagen, Denmark

Mrs Susanne HOLST, Medical Library, Rigshospitalet, University Hospital, Copenhagen, Denmark

Mrs Laura BIANCIARDY, Facolta di Medicina e Chirurgia, Dip. Farmolocologia, *G. Segre* Univ. Degli Studi, Siena, Italy

Mrs Sandra TONIOLO, Biblioteca Pinali, Universita di Padova, Padova, Italy

Publication and Products

Giovanna F. Miranda



Dear Colleagues,
New Year - same old problems, namely: open access, digital information archiving policy, copyright, and citation.

In favour of Open Access, the Welcome

Trust, the Europe's largest research charity, stated that all papers reporting the results of research funded by the trust will in future have to be placed in a central public archive, within six months of publication (**J. Giles, Nature, 2004, 432, 134**).

On the contrary, on 8 November, the British government rejected the proposal favouring open access. The Department of Trade and Industry is against the author pays model, arguing it is not convinced this is superior to the current publishing model (**L. Eaton. BMJ, 2004, 329, 1122**).

According to figures reported to Ulrich's Periodicals Directory, of 89 new journals launched in 2004 only 11 are Open Access journals. In 2003 the Open Access journals launched was 30. Has Open Access passed its peak? (**B. Pickering. Information World Review, Issue 208, December 2004, 15**).

All the Instruction for Authors should provide examples of format for citation of digital information, and author should maintain cited Internet-sourced content (**L.M. Schilling et al., JAMA, 2004, 292, 2726**).

In **Papers Review** there are interesting articles on photocopying, databases, Internet and libraries: discussing copyright, comparing laws and treaties, public interest and right of the owners, an article on citation, the emerging trend for databases plus filtering

search results using the citations (absolute or relative) of primary documents.

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JOURNAL ISSUES

Since the Newsletter of August 2004, the following journals issues of *Health Information and Libraries Journal* have been received: Vol. 21, 2004, n. 4.

Vol. 21 n. 4

J. Lord. Future directions for Health Libraries Group: creating and influencing health policy. p. 209.

Guest Editorial.

A. Haig, R. Ellaway, M. Dozier, D. Liu and J. McKendree. METRO - the creation of a taxonomy for medical education. p. 211 - 219.

In addition to information professionals, a controlled vocabulary might be used by teachers, educational managers and researchers. The Medical Education Taxonomy Research Organization (METRO) project has identified a specific need in healthcare education for a common and authoritative sets of terms for describing aspects such as activities, events and roles in support of both educational research. The work of METRO is making a significant contribution to the infrastructure for the semantic web in all areas of healthcare education.

J. Harrison and S. J. E. Sargeant. Clinical librarianship in the UK: temporary trend or permanent profession? Part II: present challenges and future opportunities. p. 220-226.

This article is the second part of a two-part series reporting a study of the role of the

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Clinical Librarian in United Kingdom. This part of the study was designed to identify similarities and differences between Clinical Librarians roles, and also provided opportunities to expand on brief points made in the first part.

A. Alborz and R. McNally. Developing methods for systematic reviewing in health services delivery and organization: an example from a review of access to health care for people with learning disabilities. Part 2. Evaluation of the literature - a practical guide. p. 227- 236.

This review develops methods to facilitate the "systematic" review of evidence from a range of methodologies on diffuse or "soft" topics, as exemplified by access to health care.

M. Wakehan. Marketing and health libraries. p. 237 - 244.

The study presents an overview of the concepts of marketing and examines ways in which they can be applied to health libraries.

L. Appleton. The use of electronic books in midwifery education: the student perspective. p. 245 - 252.

The papers illustrates the use of e-books by health studies students at a college of higher education and provides a demonstration of how e-books may be facilitated by library and information services staff.

M. Douyère, L. F. Soualmia, A. Névéol, A. Rogozan, D. Dahamna, J.-P. Leroy, B. Thirion and S. J. Darmoni. Enhancing the Mesh thesaurus to retrieve French online health resources in a quality controlled gateway. p. 253 - 261

The article describes the various enhancements to the MeSH thesaurus developed by

the CISMeF team (Catalogue and Index of Health Resources in French) to adapt this terminology to the broader field of health Internet resources instead of scientific articles for the Medline bibliographic database.

Brief communications p. 262.

NEW JOURNALS

Farmaci Salute & Società. Comunicare la Scienza.

An online journal of the School of Pharmacy - University of Milan covering critical assessment of the communication in health sciences. Luisa Vercellesi, former editor of the EAHIL Newsletter, is a member of the editorial board of this interesting journal.

<http://users.unimi.it/farmaco/giornale/content/sEng02-05.html>

BOOKS REVIEW

The Content Management Handbook. Ed. Martin White. The Facet Publishing London (UK) 2005. £39.95 hardback. ISBN 1-85604-533-1, pp. 224. The book provides guidance on the specification and implementation of content management system software (CMS) for websites and intranet.

Introduction to Serial Work for Library Technicians. Ed. S. Millard. The Haworth Information Press, Binghamton, N.Y. USA 2004. \$24.95 soft, ISBN 0-7890-2155-2; \$39.95 hard, ISBN 0-7890-2154-4; pp.162. This book is a practical how-to-do test for both larger libraries with automated serial management systems as well as small school and public libraries. The book has glossary, numerous definitions and tables and chapters on acquisitions, ordering, receiving, cataloguing, processing, claims, etc.

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Dictionary of Pharmacy. Ed. in Chief D.B. Worthen. Pharmaceutical Products Press, Binghamton, N.Y. USA 2004. \$39.95 soft, ISBN 0-7890-2328-8; pp.530. The dictionary provides a comprehensive list of terms of special importance to pharmacy students, educators and practitioners. The dictionary contains abbreviations, Latin terms, weights and measures, practice standards, and code of ethics, lists of associations, etc.

Animals are the Issue: Library Resources on Animal Issues. Ed. J.M. Kistler. The Haworth Information Press, Binghamton, N.Y. USA 2005. \$24.95 soft, ISBN 0-7890-2489-6; \$39.95 hard, ISBN 0-7890-2488-8; pp.147. This book is a guide to books, journals and Web sites in historic and modern animal treatments. The book offers reference to discuss the utilization of animals by humans in science and education, in industry, animal and law, animal right, and many other topics

The Oxford Dictionary of Medical Quotations. Ed. P. McDonald. Oxford University Press, New York, 2004; \$35, ISBN 0-19-263047-4, pp. 224. The dictionary offers short quotations in health science and covers all aspects of medicine through the ages.

PAPERS REVIEW

Trust gives warm welcome to Open Access.

J. Giles, *Nature*, 2004, 432, 134.

MP criticises government response on open access publishing.

L. Eaton. *BMJ*, 2004, 329, 1122.

Digital Information Archiving Policies in high-impact medical and scientific periodicals.

L.M. Schilling et al., *JAMA*, 2004, 292, 2274.

Government gives thumbs down to Open Access.

B. Pickering. *Information World Review*, Issue 208, December 2004, 15.

Cost comparison of photocopying vs printing articles for reserve reading.

J. Hughes. *Journal of Access Services*, 2004, 2 (2) 53.

Libraries copyright and the global digital environment.

K. Sheat. *The Electronic Library*, 2004, 22 (6), 487.

The legal protection of databases: current situation of the international harmonisation process.

J.C. Fernandez-Molina. *Aslib Proceedings: New Information Perspectives*, 2004, 56 (6), 325.

Intellectual property, the Internet and the Libraries.

H. Clausen. *New Library World*, 2004, 105, Number 1206/1207, 417.

Citedness scores for filtering information and ranking search results.

P. Jacso. *Online Information Review*, 2004, 28 (5), 371.

Strength in numbers. Purchasing Consortia.

T. Caldwell. *Information World Review*, Issue 206, October 2004, 22.

Publication and Products

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INFORMATION SOURCES , CD-ROM

Who Medicines Bookshelf. The CD-Rom containing over 350 medicines-related publications, in English, French and Spanish, taken primarily from materials published by the World Health Organization's Department of Essential Drugs and Medicines Policy. The bookshelf cover: access to essential medicines, rational use of medicines, national drug policy, quality and safety issues, and traditional medicine. The Bookshelf is available free of charge. For a copy e-mail to edmdoccentre@who.int

INFORMATION SOURCES, WEB BASED

RCPA Manual. The Manual is a publication of the Royal College of Pathologists of Australasia. The main purpose of the Manual is to provide useful guidelines for the selection of pathology tests and to facilitate interpretation of results. The menu on the left hand of the home page allows easy access to the different sections and databases.

<http://www.rcpamannual.edu.au>

GPnotebook. It is an online encyclopaedia of medicine free of charge. Updated continually, the encyclopaedia offers 26.000 pages of material. Authors use a range of knowledge sources, including clinical experience, knowledge taken from literature reviews, original research articles and guidelines published by national and international bodies. In many cases references are made to sources of information.

<http://www.gpnotebook.co.uk>

DIPEX. The database of Individual Patient Experiences. The DIPEX charity has produced a website aimed at patients, their carers, family and friends, doctors, nurses and other health

professionals. Provides information on cancers, heart disease, mental health, neurological conditions, screening programmes, as well as plans for new areas on pregnancy, teenage health, chronic illnesses and many others.

<http://www.dipex.org>

MEROPS. Hosted by the Sanger Institute in Hinxton. U.K. The database is an information resource for peptidases and the proteins that inhibit them. MEROPS uses a hierarchical, structure-based classification of the peptidases. In this, each peptidase is assigned to a Family on the basis of statistically significant similarities in amino acid sequence, and families that are thought to be homologous are grouped together in a Clan.

The database holds data on peptidases from more than 2300 viruses, bacteria, animals and other organism.

<http://merops.sanger.ac.uk>

Google Scholar. Google has introduced a test version of a search engine that restricts web searches to academic texts. The engine searches journal articles, books, thesis, preprints and technical reports. The top searches hits are the most cited. At the moment Google has not yet indexed all the text made available to it by editors. Coming feature will include limiting searches by date.

<http://scholar.google.com>

Google Print. Google is launching a new service that features scanned book pages freely available online. Google print finds the book that contains content that matches your search terms. Users can view, but cannot print, up to three pages of a title at a time.

<http://print.google.com>

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SDL. A Search Engine for full text information on Library and Information Science. The SDL attempts to provide OAI-PMH Harvester service in the field of Library and Information Science. It not only covers various LIS digital libraries, but also open access LIS Journals.

<http://drtc.isibang.ac.in/sdl/index.php>

IST. The Information Society Technologies work programme 2005-2006 related to *Access to and preservation of cultural and scientific resources* is now publicly available. The aim of the strategic objective 'Access to and preservation of cultural and scientific resources' is to develop systems and tools which will support the accessibility and use over time of digital cultural and scientific resources.

http://www.cordis.lu/ist/directorate_e/digital/programme.htm

NEWS FROM PUBLISHERS

Elsevier launch **Scopus**. In development for more than two years with more than 300 librarians and researchers, Scopus is a database that offers access to 14,000 scientific, technical, medical and social science literature peer-reviewed titles from more than 4,000 international publishers. Scopus offers abstracts back to 1966 and full text links directly from the results list.

<http://www.info.scopus.com/aboutscopus/index.shtml>

Swets announces the launch of **SwetsWise Linker**. SwetsWise Linker allows to customize and integrate information on all your holdings and electronic resources. An OpenURL link resolver gives you seamless linking to over 9,000 e-journals, 500 e-journal aggregators and secondary databases. <http://informationsservices.swets.com/web/show/id=60916>

BioMed Central announces that the Institut National de la Santé et de la Recherche Medicale (INSERM) has become the first institution to take advantage of the **Open Repository** service. Moreover BioMed Central announces that the new website **The Scientist** is available from the BioMed Central Platform.

<http://www.biomedcentral.com>

Facet Publishing, the publishing arm of CILIP: the Chartered Institute of Library and Information Professionals, launches a brand new catalogue for 2005. Over 40 new titles are due to be published in 2005 on subjects ranging from archiving the web and managing electronic records to virtual reference. You can download the complete 2005 catalogue as a pdf from the Facet Publishing site.

<http://www.facetpublishing.co.uk>

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FORTHCOMING EVENTS

25 February 2005, London, UK

Standing on the shoulders of giants: back to the future of Health Librarianship. The Leslie Morton Memorial Conference.

For further information:

<http://www.cilip.org.uk/groups/hlg/upcomingevents.html#Immconf>

4 - 6 April 2005, London, United Kingdom
LILAC 2005: Librarians' Information Literacy Annual Conference

For further information:

<http://ltg.lse.ac.uk/LILAC/default.asp>

11- 12 April 2005, Boston, Massachusetts, USA
The 10th Search Engine Meeting

For further information:

<http://www.infonortics.com/searchengines>

15 - 18 May 2005, San Diego California, USA
2005 Information Resources Management Association (IRMA) International
Managing modern organization with information technology

For further information:

<http://www.irma-international.org>

30 May - 3 June 2005, Toronto, Ontario, Canada
The Canadian Health Libraries Association Conference 2005

For further information:

<http://www.chla-absc.ca/2005/>

2 - 5 June 2005, London, Ontario, Canada
Canadian Association for Information Science (CAIS/ACSI) 2005 Annual Conference

For further information:

<http://www.cais-acsi.ca/2005conference.htm>

4 - 9 June 2005, Toronto, Ontario, Canada
2005 Special Libraries Association (SLA) Annual Conference For further information:
<http://www.sla.org/content/Events/conference/ac2005/geninfo/index.cfm>

23 - 25 June 2005, Palermo, Italy
Implementation of quality systems and certification of biomedical libraries. EAHIL Workshop For further information:
<http://www.pa.izs.it/eahil>

11 - 13 August 2005, Oslo, Norway
IFLA Continuing Professional Development Conference For further information:
<http://www.ifla.org>

18- 23 September, Vienna, Austria
9th European Conference on Research and Advanced Technology for Digital Libraries
For further information: <http://www.ecdl2005.org>

20 -23 September, 2005, Salvador, Bahia, Brazil
9th World Congress on Health Information and Libraries Commitment to Equity in Health ICML 9 / CRICS 7
For further information:
<http://www.icml9.org/?lang=en>

16 -19 October 2005, Brisbane, Queensland, Australia
3rd International Evidence Based Librarianship Conference
Evolution of Evidence: Global Perspectives on Linking Research with Practice.
For further information:
e-mail eb12005@alia.org.au

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Colophon

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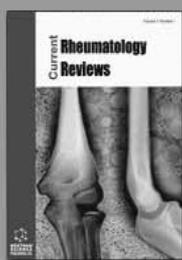
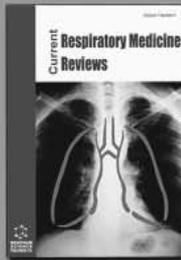
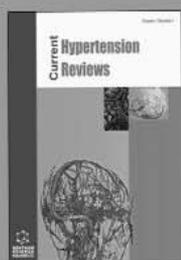
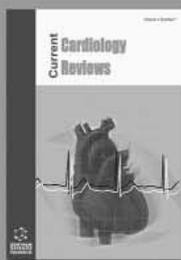
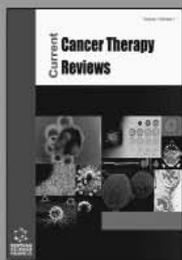
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