European Association for Health Information and Libraries



November 2004 • N° 69



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> EAHIL Workshop Palermo

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Newsletter to European Health Librarians

ISSN 1011-8454

Nº 69 November 2004



Editorial

Hello Everyone

I am certain all of you were as taken with Santander as I was. Who can forget the view from the Sardinero square or the area around Magdalena Palace? On arrival I said to Fanny "It's such a beautiful location". She answered "but I told you" and my reply was "Yes, but you did not prepare me for such stunning scenery!" And in addition to the excellent scientific program at the conference, how many of you managed to swim in the beautiful beaches and enjoy the lovely walks? The well organized excursion to the Altamira caves, known as the Sistine Chapel of Paleolithic Art and Santillana del Mar, a beautiful medieval town, was also

enjoyed by many participants. I thought the Altamira caves museum was one of the finest interactive displays to be seen anywhere in the world, while the reproduction of the original caves, created in order to preserve the delicate paintings there, was superb. The location of the conference hotel with so many hotels within walking distance was ideal for everyone. One couldn't walk around without bumping into fellow participants, which gave it a feeling of a holiday village. My grateful thanks to Fanny and her team for providing such a memorable conference: however I now leave it to others in this newsletter to enlarge on their impressions regarding the 9th EAHIL conference in Santander, Spain. My thanks to Suzanne Bakker and Éva Orbán for providing the excellent photos from Santander.

This is the last EAHIL newsletter issue of this year and the first year of its printing in Cluj-Napoca, Romania. The aim was to reduce the printing costs and to make the Newsletter self-sufficient and I have managed to cut the cost by 50%. So far the cost of the three issues has amounted to \notin 4,406.90 assuring that the final sum for printing the newsletter will be under \notin 6000 for 2004. The cost of mailing the Newsletter continues to be sponsored by EBSCO. Advertising in the Newsletter has always been a good source of income and this is organised by Suzanne Bakker.

The theme issues that began this year have proved a great success and I would like to thank everyone who contributed so readily to these. I plan to have another two theme issues in 2005 and the fourth issue of the year will be a "Feature Article" issue, meaning that I shall accept articles on any subject relating to Health Information and Libraries.

Issue No	Subject	Deadline Date
February	The Electronic Environment	January 28 2005
May	Certification & Education	April 15 2005
August	Palermo Workshop	July 15 2005
November	Feature Articles	October 15 2005

CALENDAR 2005

I would like to take this opportunity at the end of this year to thank:

- all the contributors
- the three regular columnists, Eve-Marie Lacroix, Giovanna Miranda and Benoit Thirion
- the members of the EAHIL Board and Council,

all of whom made the Newsletter such a valuable voice for its members. With your support the EAHILNewsletter has grown in stature over the past 4 years and there is now talk that we should change the name of the Newsletter to a more substantial title such as The EAHIL Journal. This will be discussed in Amsterdam in January 2005. I look forward to hearing from you all in 2005.

Sally Wood-Lamont Editor-in-Chief swood@umfcluj.ro

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

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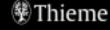
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News from our Association Letter from the President



9th EAHIL Conference in Santander a resounding success!

All EAHIL-members who have had some previous degree of involvement in planning a conference will know from personal experience just how difficult it can be to coordinate all the different elements necessary for an international meeting, including subcommittees, outside bodies, commercial conference bureaux and so on in order to produce good results in a good setting.

Altogether there were almost 40 people engaged in the Organizing Committee and the Local Committee, both chaired by Fanny Ribes, and the International Programme Committee, chaired by Asuncion Garcia and co-chaired by Manuela Colombi. Suzanne Backer organized the Continuing Education Courses, 10 course holders and 64 speakers sharing their knowledge through the courses and in the scientific sessions. Eve Hollis and Sally Wood Lamont kept us all fully briefed about events through the informative EAHIL Echo. I am most impressed by the wonderful job you all carried out. On behalf of EAHIL and all of us who participated I wish to thank you all and congratulate you all on your resounding success.

The exhibition room was an important arena for discussions with the different companies and not least for the informative posters on display.



The exhibition room – Santander

News from our Association Letter from the President

There were also many meetings during the conference period, including those involving the EAHIL Board, the EAHIL Council, the EAHIL General Assembly, PHING (Pharmaceutical Information Group), the European Veterinary Libraries Group, WHO Documentation Centres, NAMHI (Nordic/Baltic Association of Medical and Health Information), the Programme Committee meetings for the EAHIL workshop/conference in Palermo and Cluj.

Believe it or not, we did actually have time for an extensive social programme, in addition to everything else. The social programme is an important part of any EAHIL conference. Networking cannot be underestimated. It is important to meet old friends and make new ones, to exchange ideas and to be part of the family of EAHILians. The social programme in Santander was excellent. Starting with a delightful concert, with cocktails, at the Magdalena Palace, the programme continued with a visit to the Colegiata Santillana del Mar, followed by a visit to the Altamira Caves, and then cocktails in Parador, before returning to the Conference Dinner at the Hotel Bahia where we were entertained by a fantastic flamenco which gave me, at least, shivers down my spine.

What I especially like about EAHIL conferences is that each one is so different from the previous one and (hopefully) from the next one. I think it is important to embrace the different cultures in different part of Europe. I am looking forward to Palermo, Cluj and Krakow and to embrace the culture in Italy, Romania and Poland. The Board is now looking for an organizer for the EAHIL conference 2008, so please could interested persons make contact with the Board.



General Assembly – Santander

News from our Association Letter from the President

General Assembly

The General Assembly had two important issues on the agenda. First to be presented was a proposal from the board to the General Assembly to abolish the annual subscription fee for membership from 2006. The General Assembly was well attended and after an excellent discussion the board's proposal to abolish the subscription fee was accepted.

The second important issue was the proposal that EAHIL might begin to provide professional accreditation for health library and information workers throughout the range of countries from which we draw our membership. A very strong working party chaired by Liisa Salmi has worked hard for the past two years to prepare a proposal to be presented before the General Assembly. GA voted to accept the principle of EAHIL becoming an accrediting body, and authorized the Board to set up an implementation working group to work out details of how EAHIL will administer accreditation. I would like to thank Liisa Salmi and her group for their excellent work.

After the General Assembly Tony McSean agreed to be in charge of recruiting to and chairing the accreditation team.

EAHIL Survey

The results of EAHIL survey were presented at a parallel session in Santander. The session was well attended and we had a very lively discussion. The complete results are now published on EAHIL web.

EAHIL Membership Database

In the exhibition area a prototype of the EAHIL new web-based membership database was demonstrated by Morten Pedersen who is doing the actual programming. Many members took the opportunity to have a look and we received valuable feedback. The membership database will, hopefully, be launched in the beginning of 2005. All EAHIL members will be able to access and update their own membership record through this database, and this will in the future significantly decrease the administrative work of the EAHIL secretariat.

Result of the EAHIL election.

Gabriella Poppi and Ulrich Korwitz are leaving the board at the end of 2004. On behalf of the board and all members I should like to thank them for their hard work. From 2005 we will have two new board members Manuela Colombi, from Italy, and Helena Bouzkova, from the Czech Republic. I should like to give a warm welcome our two new board members. Marta Vigaros, from Hungary, will be co-opted board member.

Finally I wish to thank the members for showing their confidence in me by re-electing me as EAHIL president.

Arne Jakobsson p.a.jakobsson@ub.uio.no

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

News from our Association Inquiry Into Scientific Publications.

Inquiry Into Scientific Publications.

On 10 December 2003 the UK House of Commons, Science and Technology Committee announced that they were going to conduct an inquiry into scientific publications.

The Committee would be looking at access to journals within the scientific community, with particular reference to price and availability. It would be asking what measures are being taken by government, the publishing industry and academic institutions to ensure that researchers, teachers and students have access to the publications they need in order to carry out their work effectively. The inquiry would also examine the impact that the current trend towards e-publishing may have on the integrity of journals and the scientific process. (Se Press Notice No 3 http://www.parliament.uk/parliamentary_committees/science_and_technolog y committee/scitech111203a.cfm)

The Committee was inviting written evidence.

The EAHIL board considered it to be most important that the Association made its stand on open access clear to the Committee. EAHIL therefore, in an attempt to influence the Committee, sent a letter to the Clerk on 6 February 2004, presenting written evidence on the importance of accessibility of biomedical knowledge. This written evidence was not allowed to be published during the inquiry but has now been released for publication in the EAHIL newsletter. To inform all EAHIL members about the action of the EAHIL board the letter is published in full below.

The complete report: Scientific Publication: Free for all? Is available free of charge on internet http://www.publications.parliament.uk/pa/cm2003 04/cmselect/cmsctech/399/39902.htm

*

Clerk of the Science and Technology Committee 7 Millbank London SW1P 3JA United Kingdom e-mail: scitechcom@parliament.uk

Inquiry into scientific publications

I am writing this letter in the capacity of EAHIL president.

EAHIL - The European Association for Health Information and Libraries is an active professional association uniting and motivating librarians and information officers working in health science libraries in Europe. Some of the main objectives are to improve cooperation amongst health science libraries throughout Europe, to raise standards of provision and practice in health science libraries and to represent health science librarians at European level. The association counts about 400 members from 25 European countries.

Biomedical knowledge is today being generated at a staggering rate. Far more than 2 million articles are

News from our Association Inquiry Into Scientific Publications.

published each year in about 21,000 biomedical journals, and the number of published articles is said to increase by 4% each year. This new knowledge must be captured, analyzed, and disseminated in order for it to be useful and to make a difference in health care. Health science libraries ensure that quality biomedical information is available to support health care, research and learning within our institutions, medical communities and society. The challenge lies in finding new approaches to deal with the increasing volume and complexity of biomedical information and thereby improve our understanding of health and disease.

Information technology holds the promise of delivering specific knowledge in a timely manner to our communities, in ways undreamed of even a short time ago. Health science libraries now have the opportunity to provide near-instantaneous reliable access to high quality health information resources. Health science libraries are now embracing new technologies and adjust to the priorities of their parent institutions.

Today the costs of published scholarship far exceed the library budget, which means that the information is not readily available.

In many countries physicians are obliged by law to always stay up-to-date in their fields. That means working under cross-pressure from the profession itself, from the health authorities, from the well-informed patients, and in worst cases from lawyers. To survive, the physicians need access to appropriate information.

Scholarly communication

The scientists who perform research and the professional societies that represent them have a great interest in ensuring that research results are disseminated as immediately, broadly and effectively as possible. There is today a growing understanding that the present system of scholarly communication must change. The traditional system of scholarly communication has many constraints. The Internet has fundamentally changed the practical and economic realities of distributing published scientific knowledge and makes possible substantially increased access.

Today there is a worldwide movement towards Open Access of Information. The Open Archives Initiative (OAI) (www.openarchives.org), the Budapest Open Access Initiative (BOAI) (www.soros.org/ openaccess/), SPARC (www.arl.org/sparc/), Public Library of Science (http://www.plos.org/) and BioMed Central (www.biomedcentral.com) are leading the way in this transformation process.

2 routes to open access

EAHIL supports the 2 routes to open access:

- open access journals with author-fees and/or institutional subscriptions to author-pays journals
- e-print repositories where scientists can self-archive their preprint or published papers

EAHIL wishes to emphasize that scientists and scientific societies, libraries and publishers should make every effort to hasten this transition in a fashion that does not disrupt the orderly dissemination of scientific information.

News from our Association Inquiry Into Scientific Publications.

Health science libraries are now becoming more deeply engaged in the creation and dissemination of knowledge and are becoming essential collaborators with the other stakeholders in these activities. The role of the health science library moves from manager of scholarly products to that of participant in the scholarly communication process.

Health science libraries are developing and supporting mechanisms to make the transition to open access publishing including providing tools and services to facilitate innovation in publishing particularly e-print repositories and promoting open access journals.

Health science libraries are both in their education and outreach activities, teaching their users about the benefits of open access publishing and open access journals.

Open access journals

Many medical libraries pay the institutional members fee of BioMed Central, which means that all scientists can publish their articles free of charge in BioMed Central journals.

Health science libraries now list and highlight open access journals in our catalogs and other relevant databases. One example is Directory of Open Access Journals (http://www.doaj.org/). This service covers free, full text, quality controlled scientific and scholarly journals. DOAJ aims to cover all subjects and languages. There are now 736 journals in the directory.

E-print repositories

By setting up, promoting and managing an institutional repository the library can create a stable location where scientific information produced by the institute can be preserved and disseminated. The institutional repository should be OAI-compliant. OAI-PMH (Open Archives Initiative - Protocol for Metadata Harvesting) defines a mechanism for data providers to expose their metadata. Service Providers use metadata harvested via the OAI-PMH as a basis for building value-added services.

We believe that in the future electronic personal publication will be the norm and will supplement traditional commercial publisher but not replace them. Authors must carefully consider what rights they assign to publishers if they want to self-archive a copy of their work. Yours sincerely

Arne Jakobsson EAHIL president



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News from our Association EAHIL Treasurer's Report

EAHIL Treasurer's Report

Summary

The Association's finances are in a healthy condition. The auditor's report for 2003 show an operating surplus on the year of €10,859, which has contributed to a reserve capital of €57,253 which is equivalent to 18 months' operating costs and puts EAHIL in a comfortable situation. The indications are that 2004 operating costs will also show an operating surplus. However, the figures do not tell the full story, which is rather less comfortable. Revenue from membership subscriptions continues to decline as the number of members falls year-on-year and EAHIL is increasingly dependent on revenue and support from other sources, and the longer-term danger is that commercial advertising and sponsorship will not continue at its present level if EAHIL's longterm decline in membership continues.

Cost Control

Over the past two years EAHIL's financial situation has benefited enormously from a substantial reduction in costs in two areas. Through the efforts of Suzanne Bakker, who supervises the work of the secretariat in Utrecht, we have seen a very substantial reduction in EAHIL's administrative costs. Also, through her willingness to take on a substantial additional burden of work Sally Wood-Lamont, editor of the *Newsletter*, has achieved a massive reduction in production and distribution costs by transferring these operations to Romania. In neither case has the quality of service to members suffered.

Long Term

Without these two reductions in costs, EAHIL's finances would have been in a worrying state and would have required immediate and drastic action. We would have been within three or four years of exhausting the reserves and having to consider whether EAHIL had a future at all. Thanks to Suzanne and Sally we have time to consider the

options, and the financial reserves to meet any oneoff costs and interim arrangements that may be needed. Because despite the good financial reserves, EAHIL does not have the luxury of continuing as it has done for many years. The 2004 Council and General Assembly are both being presented with a proposal to restructure EAHIL in a radical way to adapt to a situation where the health and medical information world is changing rapidly, and the way information and other professionals interact is changing correspondingly.

Three Budgets For 2005

At the request of the Board, I have prepared three separate budgets for consideration, each catering for a different decision regarding restructuring.

• **Budget A** provides a break-even budget for the EAHIL's operations to continue as they are now, given a continuing slow decline in membership numbers and no increase in the subscription rates for 2005.

• Budget B assumes that the proposal for an electronic EAHIL is accepted, but with a decision to continue to provide a paper Newsletter for the members, to be paid for by advertising and sponsorship. As Treasurer I am unconvinced that this is a realistic and viable scenario. If membership numbers increase significantly following the reduction of the subscription, then the increased production and distribution costs will blow a large hole in this budget and will mean that the additional costs will need to be covered from reserves. Others have differing opinions on this, and in such a new and untried situation none of us can be confident in the solidity of our own views. It is a matter for the membership to decide having heard the arguments and participated in an open discussion.

• **Option C** is what might be called the Columbus option - setting off boldly into the unknown without having any truly viable means of retreat.

News from our Association EAHIL Treasurer's Report

The budget envisages a completely electronic EAHIL, apart from conferences and workshops of course, with electronic membership registers and, most significantly, a wholly electronic *Newsletter*.

Conclusion

Whichever option the membership supports, it will be a year when flexibility over finances will be more necessary than ever before. Unexpected problems will need to be solved and unexpected expenditures met. Fortunately we are able to go forward in a position of financial health and deal with whatever comes along with only the usual degree of panic and worry. The new Board which takes office in 2005-6 provides a worthwhile degree of continuity and experience and there can be every expectation that the 2006 Treasurer's report will have as calm a tale to tell as has been the case in 2004.

Tony McSeán EAHIL Treasurer T.Mcsean@elsevier.com



EAHIL Board – Santander

EAHIL Budget Options for 2005

Option A: No change

Option B: No membership fee, print Newsletter

Option C: No membership fee, entirely online operation

Income	Option A	Option B	Option C
Membership	23,000	0	0
Sponsors	8,000	9,600	1,600
Bank interest	1,000	1,000	1,000
Conference levy		3,000	4,000
Other	200	600	600
Total	32,000	13,600	6,600

Expenditure			
Secretariat	10,000	2,000	2,000
Supervisor	4,200	0	0
Printing newsletter	6,000	7,000	0
Audit	1,500		
Telephone	600	0	0
Travel expenses	500	500	500
Postage	1,000	100	100
Copies	200	0	0
Stationary/envelopes	1,000	100	100
EAHIL leaflets	1,100	500	500
Membership	400	400	400
Bank Charges	0	0	0
Bank charges/Fees	3,000	500	500
Statutes	0	0	0
Other	0	0	0
Board/Council meeting	500	500	500
Scholarship	1000	1,000	1,000
Contingency	1000	1,000	1,000
Total	32,000	13,600	6,600



Report of the Meeting of the EAHIL Board Santander, Spain, 22nd September, 2004

The EAHIL Executive Board's meeting took place in Santander, Spain, at Hotel Santemar, on September 22, 2004. All Board members were able to attend the meeting.

President Arne Jacobsson greeted those present (Board Members Suzanne Bakker, Linda Lisgarten, Gabriella Poppi, Tony McSean, Marta Viragos, Ulrich Korvitz, plus Liisa Salmi, and Barbara Nicdzwiedzka and *Newsletter* Editor Sally Wood-Lamont by invitation). The minutes of the meeting held on 9th January 2004 in Amsterdam were agreed as a correct record of the proceedings. One copy was signed officially by the President. One matter not otherwise covered by the agenda came up: the proposal of the award of the best conference paper by Gabriella Poppi.

Concerning the paper by the Working Group on Accreditation, the Board were unanimous in their appreciation of Liisa Salmi's superb work. The proposed EAHIL Accreditation requirements were published in *Newsletter* No 68. The Board decided to work on the implementation after getting the General Assembly's approval. Establishing a threemember accreditation implementation committee seemed to be the most likely option. The management asked Liisa Salmi to continue in her present capacity. It also proposed that Tony McSean should serve as Chair of the new group.

Concerning the President's report, Arne Jacobsson had previously circulated by e-mail his report to the Board. The President reported that EAHIL had written to the British Parliamentary Inquiry into Scientific Publications expressing support of the two routes to open access: (1) open-access journals with author fees and/or institutional subscriptions to author-pays journals; (2) e-print repositories where scientists can self-achieve their preprint or published papers. EAHIL also pointed out the role of health science libraries. The letter will be published in the EAHIL *Newsletter* when released by the British Parliament. Arne Jacobsson announced that the EAHIL Board granted four scholarship at a maximum of 500 euros each to facilitate participation at the 9th EAHIL Conference in Santander. There were no comments on the Report which will be available to all EAHIL members on the Web.

Concerning the Treasurer's Report, the text was distributed on site so the Board decided to go through the figures. Tony McSean stated that the Association's finances, with a reserve of 57,000 euros, are in a healthy condition. Chances are that 2004 operating costs will also show an operating surplus. Over the past two years EAHIL's financial situation has benefited enormously from a substantial cost reduction in two areas. Through the effort of Suzanne Bakker, who supervises the work of the secretariat, we have seen a very substantial reduction in EAHIL's administrative costs. Also, Sally Wood-Lamont, editor of the Newsletter, has achieved a massive reduction in production and distribution costs by transferring these operations to Romania. In neither case has the quality of service to members suffered.

Despite the solid financial reserves, EAHIL's revenue from membership subscriptions continues to decline as the number of members diminishes annually, and EAHIL is increasingly dependent on revenue and support from other sources. The disadvantage is that if EAHIL's long-term decline

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

in membership continues, commercial advertising and sponsorship will not continue at its present level.

The Treasurer had prepared three separate budgets for consideration. Budget A provided a break-even budget for EAHIL's operations to continue as they are now, given a continual slow decline in membership numbers and no increase in the subscription rates for 2005. Budget B is premised on the assumption that the proposal for an electronic EAHIL is accepted, but with a decision to continue to provide a paper Newsletter for the members, to be paid for by advertising and sponsorship. Budget C envisages a completely electronic EAHIL, apart from conferences and workshops, of course, with electronic membership register and, most significantly, a wholly electronic Newsletter. The Board decided to support option B from 2006 on, as a recommendation to the General Assembly.

Suzanne Bakker's report on the activity of the EAHIL Secretariat was circulated. She announced that the number of EAHIL members registered by July 2004 was 424, with the following breakdown: 242 individual, 172 institutional, 4 collective, 4 affiliated and 2 retired members. In the year 2003 the secretariat suffered from shortage of staff and serious computer failures. This meant that cleaning up of the database and updating the records in the membership file could not be fulfilled as planned. In the matter of the Newsletter advertisements a more pro-active approach will be necessary in order to make it financially self-supporting. EBSCO subscription services kindly offered to continue supporting the distribution of the Newsletter by sponsoring the cost of postage. A major improvement in running the financial administration of EAHIL was made by making use of a computer bookkeeping program (Exact). Some improvement in the whole procedure of international money transfer was registered due to the agreements between banks to use the IBAN.

Also, credit card payments are easier to handle and to control for the secretariat than bank cheques; the percentage of card payments and IBAN transactions shows a steady growth. In 2002 about half the income from membership fees was spent on administration; in 2003 this was reduced to onethird. For reasons of time constraints and late receipt and registration of payments, the production of the membership directory was postponed The e-mail address of the secretariat suffers from spams, nowadays almost 100 per day. A change of settings, or maybe even a change of address is to be considered to reduce management of the secretariat's e-mail contact address. Suzanne reported that a reduction of the archives (and merger of old and new parts) is foreseen by 2005 when in large part it will be selected for destruction. As prescribed by law, archival material regarding finances must be kept for a period of seven years.

Regarding the EAHIL Newsletter, the Board members were unanimous in their appreciation of Sally Wood-Lamont's superb performance as Editor, and they also thanked Suzanne for her invaluable assistance. Sally reported that from January 2004 the printing of the EAHIL Newsletter was moved to Cluj-Napoca, Romania. The aim was to reduce the printing costs and to make the Newsletter self-sufficient. Sally also reported that she had managed to cut the cost of printing the newsletter by 50%. Advertising in the Newsletter has always been a good source of income. This is organised by Suzanne Bakker, who keeps in regular touch with all publishers. Constantin Cazan has given up the Internet column and been replaced by Benoit Thirion, Chief Librarian of the Rouen University Hospital Centre Library. The Board would like to thank Constantin Cazan for his valuable contributions over the past few years. The highlight issues that were so much part of the earlier issues have almost come to an end though they will be maintained one a year for the EAHIL workshop or the EAHIL conference. The theme

issues that began this year proved a great success. There is now talk that we should change the name of the *Newsletter* to a more descriptive title such as *The EAHIL Journal*. Suzanne reported that Ebsco is willing to cover the mailing cost of the Newsletter. The Board agreed that a written contract should be signed with EBSCO about future sponsorship.

As for EAHIL committees and subgroups, Arne reported that the Veterinary Subgroup reactivated their activity and they will organise a session at Santander. They have already set up a discussion list with 49 members. Re the Pharmaceutical Information Group (PhInG), Linda reported that PhInG had lauched a discussion list EAHIL-P for its members in June 2003. The list now includes 27 members. One of their aims is to evaluate pharmaceutical databases. PhInG have a scientific session at the 9th European Conference at Santander. It was announced also to the Board that the WHO working group would be present in Santander.

Concerning the EAHIL Survey of European Health Information Professionals, the Board decided at the Oslo workshop to circulate a questionnaire to all members to ask for their opinions on what issues EAHIL should be addressed. The questionnaire has been on the EAHIL home page since December. The questions cover important themes such as continuing education and professional development, the EAHIL Newsletter, the EAHIL web and discussion list, virtual EAHIL, the accreditation system, etc. A total of 346 health information professionals completed the survey. It is very encouraging that we reached both EAHIL members (111) and non-members (168). 67 respondents skipped the question and did not state whether or not they are a member. The result of the EAHIL surway was presented in the May issue (67) of the Newsletter and will be presented at a parallel scientific session in Santander. The EAHIL survey will also be presented in an abbreviated

version during the General Assembly. Concerning the draft proposal to EAHIL's General Assembly about the future of EAHIL, it was sent out to the Board members for comments and consideration.

The draft proposal includes a proposal to abolish the annual subscription fee. This is a daring and innovative way of making EAHIL grow to the size our founders anticipated back to 1980s. EAHIL should have the courage to try a new model for a professional association. EAHIL is spending too much of its subscription income on administering subscriptions leaving very little for professional activities such as supporting projects, the conference/workshop organisers and EAHIL members through scholarships and so on.

A good printed newsletter is very prestigious for EAHIL as an association and a very good incentive to becoming an EAHIL member. A printed newsletter is a way of fostering communication between members, providing a professional image and communication to the wider world as well. With an increasing membership, EAHIL's newsletter should be capable of attracting a sufficient number of advertisers and enough support for mailing to be able to stand on its own. Arne Jakobsson's proposal highlights two alternatives.

Alternative A: The annual membership fee is kept as it is.

Alternative B: The annual membership fee is abolished and EAHIL introduces for conference/workshop delegates a fixed fee that is transferred to EAHIL.

The Board agreed to recommend for acceptance – with some modifications – alternative B to the General Assembly.

As for the term of office and the election of Board members, Suzanne Bakker reported that Oliver Obst, president of the nominating committee, will announce the results at the General Assembly. Concerning the EAHIL website, the Board was unanimous in contending that it would be necessary to find a webmaster who is able to

manage the content of EAHIL's website. The Board decided to ask Council members at the following Council meeting.

Regarding the EAHIL membership list and membership database, it was announced that the membership list for 2003 had been distributed electronically as a PDF to all EAHIL members during the summer of 2003. Arne reported that the University of Oslo's Library of Medicine and Health Sciences has agreed to develop and host a web-based membership database where all EAHIL members can access and update their own membership record. The database is ready and will be presented at the Council meeting. This will in the future significantly reduce the administrative workload of the EAHIL secretariat and make it possible to go virtual.

Pertaining to the question of scholarships, it was announced that four scholarships were distributed for the Santander conference.

EAHIL representation at past and future events:

Arne Jacobsson represented EAHIL at the business meetings of the Standing Committees Health and Biosciences Libraries, Buenos Aires, August 2004.

Gabriella Poppi represented EAHIL at the IFLA mid-term meeting in Rome. She participated in IFLA Management of Library Associations Section, 2nd Meeting of the MLAS Standing Committe, Rome, February 2004.

Tony McSean represented EAHIL at the MLA meeting in Washington, D.C., May 2004.It was also decided that EAHIL should stand a booth together with MLA at the 2005 IFLA conference in Oslo.

Suzanne Bakker announced that she would represent the association at the CERTIDOC event on October 3 in Bruxelles.



Fanny Ribes Cot at the Closing Ceremony – Santander

Future EAHIL meetings:

September 2004 conference, Santanter: Fanny Ribes Cot reported that there were already 370 registered participants and some more delegates would arrive. The International Program Committee and the Local Organising Committee did a very good job. Altogether 122 abstracts were received, all very good and interesting. The IPC selected 69 oral presentations to fill 3 plenary sessions and five parallel sessions.

2005 Workshop, Palermo: Manuela Colombi gave an oral report of the progress made. The workshop has been fixed from the 23rd to the 25th of June. The theme of the workshop is *Implementation of quality systems and certification of biomedical libraries.* The website went fully live. The organisers set up a booth presenting Palermo and giving the first invitation.

2006 Cluj-Napoca, Romania: Sally Wood-Lamont gave a full update on progress with planning for the 10th European Conference of Medical and Health Libraries which was proceeding well. The probable dates of the conference will be 11th-16th September 2006. She also distributed a leaflet with the logo of the conference title *Europe as an open book*. The International Program Committee had already been set up with Benoit Thirion (France) as Chair. The committee's first meeting will be held in Santander. For the conference site they have chosen the Collegium Academicum, which is within easy reach to everything. There are several conference rooms, two restaurants and good internet facilities. They prepared a presentation for Santander

2007 Workshop, Cracow: Arne Jacobsson in November visited the Medical Library of Jagiellonian University and the Information Studies Department of the Institute of Public Health to prepare a proposal for an EAHIL Workshop in Cracow, 2007. The proposal was discussed at the Board meeting. All the members agreed that the offer received is promising, and it has been accepted as the future workshop site. On behalf of the Organizing Committee Barbara presented the timing and the Nicdzwiedzka proposed program. The probable dates of the conference will be 11th-14th September 2007. The university authorities agreed to take patronage over the workshop. The organizers have already booked the conference site. The chair of the Local Organizing Committee will be Anna Uryga, director of the Medical Library.

> Marta Viragos marta@lib.unideb.hu

News from our Association Report of the EAHIL Council Meeting

Report of the EAHIL Council Meeting in Santander

Following the Board meeting, the EAHIL Council meeting was held in the afternoon of September 22, 2004. The President, Arne Jakobsson, welcomed the Council members. There were two apologies for absence to the meeting. The minutes of the meeting held in Oslo on June 25, 2003, were accepted as a correct record of the proceedings. One matter not otherwise covered by the agenda came up: a proposal by Gabriella Poppi concerning the award of the best conference paper. There were no comments concerning the President's report. Arne Jakobsson announced that the report will be available to all EAHIL members on the Web.

Regarding the Treasurer's Report, Tony McSean stated that over the past two years EAHIL's financial situation had benefited enormously from a substantial reduction of costs in two areas. Through the efforts of Susanne Bakker, who supervises the work of the secretariat in Utrecht, we have seen a very substantial reduction in EAHIL's administrative costs. Also, through her willingness to take off a substantial additional burden of work from Sally Wood-Lamont, editor of the Newsletter, she has achieved a massive reduction in production and distribution costs by transferring these operations to Romania. In neither case has the quality of service to members suffered. At the request of the Board, Tony McSean prepared three separate budgets has for consideration, each catering for a different decision regarding restructuring. Budget A provides a break-even budget for EAHIL operations to continue as they are now, given a continuing slow decline in membership numbers and no increase in the subscription rates for 2005. Budget B assumes that the proposal for an electronic EAHIL Newsletter is accepted, but with a decision to continue to provide a paper Newsletter for the members, to be paid for by advertising and sponsorship. Budget C is what might be called the

Columbus option – setting off boldly into the unknown without having any truly viable means of retreat. The budget envisages a completely electronic EAHIL *Newsletter*, apart from conferences and workshops, of course, with electronic membership registers and, most significantly, a wholly electronic Newsletter. Having heard the arguments and participated in an open discussion, it is a matter for the membership to decide. Peter Morgan asked what the possibility would be to get any advertisement for an on-line journal.

Concerning the EAHIL Secretariat Supervisor report, Susanne Bakker announced that the number of registered EAHIL members was 424; with 80 members not having paid yet. WHO still sponsors 29 members. A continuing concern is late payers, especially institutions. A major improvement in running the financial administration of EAHIL was made by making use of a computer bookkeeping program. As for the advertising, an increasing tendency could be registered. The e-mail address of the secretariat suffers from spams, therefore a change of address is to be considered to reduce management of the secretariat's e-mail contact addresses.

Regarding the EAHIL *Newsletter*, Sally Wood-Lamont reported that from January 2004 the printing of the EAHIL *Newsletter* was moved to Cluj-Napoca, Romania. The Chief Editor of the *Newsletter* would like to continue the same annuel 4 issue structure: two thematic issues, one devoted to the annual conference/workshop, one to international highlights.

As for the subgroups, Friedhelm Rumpt explained that the veterinary librarians had been without a chair and treasurer for two years. Neither had they had their own newsletter for three years. During

News from our Association Report of the EAHIL Council Meeting

last year's conference in Budapest there was an election but no chairperson was elected. The group is strong by co-operation but has no funding. They are seeking for a possible president.

Concerning the most important topics such as the future of EAHIL, Arne Jakobsson informed the Council that suggestions had been made during the Board meeting. There are many good reasons to abolish the membership fee, one being that EAHIL is in a very good financial situation so there is no urgent need to make a forced change. Too much money goes to administration. EAHIL should consider all health information professionals throughout Europe. EAHIL members are supported mainly by their employees. Therefore, being a member depends on the institution and not on the individual. The President prepared two proposals for consideration which had been sent out to Council members (the final version of the text will be given in the General Assembly Report). Peter Morgan noted that the main question is the viability of the financial situation of the Newsletter, i.e., whether the Newsletter can be continued on a self-supporting basis. Several council members voted for the abolition of membership fees. The President asked the council members to discuss the proposal with colleagues in their respective countries in order to get their opinion before the General Assembly.

Concerning the EAHIL membership database, Arne Jakobsson presented some slides on the structure of the new database. It will be very convenient to use, the data will be uploaded and maintained by the members. A fairly positive outcome of this option is that it will reduce the cost of running the EAHIL secretariat.

A proposal by Gabriella Poppi was introduced concerning an award for the best presentation at EAHIL conferences. Council members were positive about the idea although it was stated that this could be introduced at the next EAHIL workshop. President Arne Jakobsson asked those present to send in suggestions as to the mode of execution.

New council members:

Denmark: Connie Skrubbeltang France: Benoit Thirion Germany: Friedhelm Rumpt Italy: Chiara Bassi Laura Tei UK: Bruce Madge

> Marta Viragos marta@lib.unideb.hu

Report on the EAHIL General Assembly in Santander

The General Assembly meeting was held on September 24, at 17.00 to18.30 hrs. in the Convention Room of Hotel Santemar. President Arne Jakobsson welcomed EAHIL members and announced that 90 votes were in, thus a quorum was reached. Eve Marie Lacroix, representative of the American Medical Library Association followed him and greeted the EAHIL members present. The minutes of the meeting held on 25th June 2003 in Oslo were agreed upon as a correct record of the proceedings.

Concerning the Treasurer's report, Tony McSean reported that EAHIL had a reserve of over 15,000

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

News from our Association Report of the EAHIL General Assembly

euros, but the future of the association would not be so safe because EAHIL is suffering from a continuing decrease of membership. The association has to find more sponsors and advertisements. Susanne Bakker and Sally Wood-Lamont secured considerable savings by transferring the *Newsletter* publishing to Cluj-Napoca, Transylvania. At the request of the Board, Tony McSean prepared three separate budgets for consideration, each catering for a different set of decisions regarding restructuring. (see the report of the Council and Board meetings).

Regarding EAHIL Scholarships, Arne Jakobsson announced that the Board supported four librarians' participation at the 9th European Conference of Medical and Health Libraries in Santander and that there would be sufficient funding in the budget for scholarships for further conferences.

As to the new EAHIL membership database, the President explained that the prototype was demonstrated to the Board as well as to the Council and that it would be made available very soon on the EAHIL web page.

The President also reported at the end of this year two of our current members will be leaving the Board.

First, the President thanked **Gabriella Poppi's** much valuable work for the Board. As a Board member the Association will greatly miss her contribution and her friendly Italian charm.

Secondly, Arne Jakobsson also expressed his gratitude to **Ulrich Korwitz**, who as a co-opted member had assisted the Board's work greatly with his experience. After orginising the Conference in Cologne, Ulrich had provided valuable input to the Board's continuous work with his expertise and experience.

Results of the Elections

President for the next two years: **Arne Jakobsson** Board members:

Helena Bouzkova , Manuela Colombi Linda Lisgarten, Marta Viragos co-opted

The most important topic of the General Assembly was the President's proposal about the association's future. How can EAHIL measure up to the needs of all health information professionals in Europe, both EAHIL members and non-members. The Board discussed the question and proposed to the General Assembly to abolish the annual membership fee. This is a daring and innovative way of making EAHIL grow to the size that our founders anticipated back in the 1980s. EAHIL is a vigorous association but there has been a steady and seemingly irreversible decline in membership, and as our treasurer Tony McSean stated earlier, the present economic model is not sustainable in the long run. EAHIL is also spending too much of its subscription on administration and very little on professional activities. By abolishing the annual membership fee we could reduce the administration costs to a minimum and even at a lower level on income EAHIL can allocate more funding for professional activities. Without the membership fee EAHIL will continue basically be the same, with the exception that there will be no obstacles for European health information professionals in becoming members of EAHIL. A good, printed newsletter is very prestigous for EAHIL as an association and a very good incentive to becoming an EAHIL member. An increase in membership will also make it more attractive for advertisement and sponsorship.

The proposal is the following:

Proposal A:

- Membership fee is kept as it is
- The EAHIL board will seek to reduce the administrative costs of running the Association within the present system

News from our Association Report of the EAHIL General Assembly

Proposal B

- From 2006 the annual membership fee to be abolished for individual, institutional and student members resident in Europe*.
- The membership fee for those resident outside Europe* and affiliated members will be unchanged.
- From 2006 all non-EAHIL members resident in Europe* will be eligible to join EAHIL free of charge if they participate in an EAHIL workshop or conference.
- From 2006 all conference and workshop hosts will be required to pay a fixed premium per delegate to EAHIL.
- All health information professionals in Europe* will be invited to join EAHIL free of charge, upon application with recommendations from two current EAHIL members.

- The printed EAHIL newsletter will be maintained and distributed to all members.
- The effects of the change will be reviewed and presented at the General Assembly in 2006.
- * = a member state of the Council of Europe
- http://www.coe.int/T/E/Com/ About_Coe/Member_states/default.asp

The Board asked the General Assembly to vote for Proposal B (annual membership will be abolished from 2006)

Result: the General Assembly voted for proposal B



Leaving Board Members: Ulrich Korwitz, Gabriella Poppi

News from our Association EAHIL Prix d'Honneur Awards

EAHIL Prix d' Honneur Awards:

The EAHIL Board has decided to grant an EAHIL Prix d'Honneur for 2003 to **Liisa Salmi**. Liisa has been one of EAHIL's most active and influential members since the Assiciation was founded. She has been the brains and energy behind many of our most important activities. Lately she has served as the leader of the committee for developing the EAHIL accreditation scheme.

The EAHIL Board has decided to give an EAHIL Prix d'Honneur for 2004 to **Sally Wood-Lamont**.

Sally has been active in EAHIL and in other professional associations for many years. In recent years she has taken on one of the most difficult and time-consuming tasks within EAHIL by becoming editor of our *Newsletter*. Sally has all the important personal qualities of the ideal newsletter editor: great dedication and commitment, reliability and practical skills, and above all a powerful personality.

Marta Viragos marta@lib.unideb.hu

Honorable Problems!

The EAHIL Prix d'Honneur 2003 was given to me at the Santander Conference in September. I wish to thank all the membership for this honorary award and the encouraging and warm atmosphere which has always prevailed in all EAHIL activities.

However, before anyone is given an EAHIL Prix D'Honneur, he or she should be warned that it is very hard to get through the security control points at airports with this wonderful, heavy glass vase with its skillfully made engravings. We Finns flew from Santander first to Madrid, then to Stockholm, from where we went on to Helsinki, where I had to change the plane once more before arriving at home in Kuopio in Central Finland. At every single airport the security officials stopped me and asked what I was carrying in my hand luggage. I opened my bag, opened the box where the vase was, originally well packed for the journey by Tony McSean, and then turned the vase upside so that the

Editor's comments:

I was also very honoured to receive this prize and would also like to thank all the members. The lovely vase is taking pride of place in my living room. I was rather luckier than Liisa. I was only stopped in Bucharest and when I told them it was a officials could see that it was a vase and empty. However the vase is made of leaded glass and as such very valuable and good quality but it sets of the alarms! Every time I pointed out to the officials that it was a Prix d'Honneur and that I was very proud of it. They did not smile at all, nor did they congratulate me even. I wonder if Sally Wood, who received the 2004 EAHIL Prix d'Honneur, had as suspicious looks as I did in the eyes of the security officials.

However, I arrived at home just as planned, and now I am enjoying the vase on my dining table with the last autumn flowers and colourful leaves in it!

Liisa Salmi

Kuopio University Library Kuopio University Hospital Library Kuopio, Finland Liisa.Salmi@kuh.fi

prize, they looked and smiled and even said Congratulations!

Sally Wood-Lamont swood@umfcluj.ro

News from our Association EAHIL Prix d'Honneur Awards



Liisa Salmi and Sally Wood-Lamont receiving their awards from Arne Jakobsson

	_		L		
Mrs. L	L.	L. KRUESI	Manager Health Sciences Library	Herston Medical Library, University of	HERSTON, QId
			Service	Queensland	
Mrs.	1.	JEDLOVCNIK	Library	Lek D.D.	LUUBLUANA
Dr.	Ρ.	GRADITO	Biblioteca	I.Z.S. delle Regioni Lazio e Toiscania	ROMA
Mrs.	Ζ.	VOJACKOVA		Masaryk Hospital in Usti nad Labern	LAB ENM
Mr.	J.P.	LARDY		URFIST Universite Lyon I	MLLEURBANNE
Mr.Mrs.	Τ.	окноцм		DSI Library	CO PENHAG EN
Ms.	R.I.	GRAHN		Stakes/Fin0 HTA	HELSINKI
	К.	ANTAL	Health centre	University of Debrecen	DEBRECEN
Mrs.	Ch.	LELEU	Chemin du Foriest	U.C.B. S.A. PHARMA SECTOR	L'ALLEUD
Mrs.	G.	KARACSONY	UNIVERSITY AND NATIONAL LIBRARY, MEDICAL LIBRARY	University of Debrecen	DEBRECEN
Mrs.	C.	LEVEBVRE	SUMMERTOWN PAVILION	Cochranie Centre	OXFORD
Mr.	Ρ.	CHALON	Residence Palace (10eme)	KCE CENTRE FEDERAL D'EXPERTISE DES SOINS DE SANTE	BRUXELLES
Mrs.	F.	NAPOLITANI CHEYNE		Istituto Superiore di Sanita	ROMA
Mr.	S.	GUARISE	Biblioteca	I.Z.S.delle Venezie	(Padova)
	J.	VESELA	Library	National Institute of Public Health	PRAGUE 10
Mrs.		URYGA	Jagiellonian University-Library	Collegium Medicum	CRACOW
Mrs.	A.	D' ORAZI		I.Z.S.	PALERMO
Mr.	F.	CAPUANO		I.Z.S. del Mezzogiomo	PORTICI
Mr.	C.J.	BAKER	Sales Manager	Portland Press Ltd	CHOLCHESTER
Mrs.	М.	BOHEN	Staff Research Library	Nat. Center for Health Statistics	HYATTSMLLE
Mrs.	E.L.	WELLIS	Library	Univ. of Texas Health Center, Tyler	TYLER
Mr. <i>i</i> Mrs.	J.	MOEN		Norwegian Institute for Acohol and Drug (SIRSUS)	OSLO
Mrs.	Н.	STRØMME(SMH)	MenighetssØster hjemmets HØgskole, c/o Jenny OWE	Spesialgruppen for medisin og nelsefag/ SMH	OSLO
Mr.	St.	BONIFAZI		Istituto Superiore di Sanita	ROMA
Mrs.	AM.	ROSSI		Istituto Superiore di Sanita	ROMA

NEW EAHIL MEMBERS

Pharmaceutical Information Group (PHING)



European Drug Information Moves Forward

The Santander Conference has further increased the vitality of PHING which was relaunched in 2002. And no, this was not just down to sea, sun and several glasses of Rioja! - Although the hospitality of our hosts certainly made for a pleasant environment and provided ample opportunities for networking.

The papers from our three speakers at the PHING Parallel Session were very well received. The topics were of general interest and highlighted some new and innovative projects. Sonia Cebrian reported on the work of her team in providing healthcare professionals with Internet searching skills training. Our second speaker, Giovanna Miranda, detailed a current awareness service for General Practitioners that scans popular media to alert doctors to the headline health stories that their patients will be reading. The availability of Patient Information Leaflets and Summary of Products Characteristics, in local languages, was discussed by Nada Trzan-Herman. Once again it has been affirmed that PHING is a group for anyone interested in drug information, whatever type of organisation they work for.

The Business Meeting provided an opportunity to celebrate the work of PHING members during the past two years and to suggest ways of taking the Group forward. Future goals include:

• Re-vamping the PHING Web pages into a pharmacy information portal - to be

launched in December 2004.

- The production of another pharmacy themed issue of the EAHIL Newsletter in 2006.
- A social event at the Palermo Workshop in June 2005.
- A PHING stream at the 10th EAHIL Conference in Romania in 2006.
- The evaluation of Pharmacy databases.

Further celebration was afforded by the sponsorship of Swets Information Services who generously sponsored pre-lunch drinks and nibbles at the end of the Business Meeting. This event was very successful with a high attendance figure. A prize-draw was made by the President of EAHIL, Arne Jakobsson, who presented the winner, Sonia Cebrian, with a bottle of bubbly.

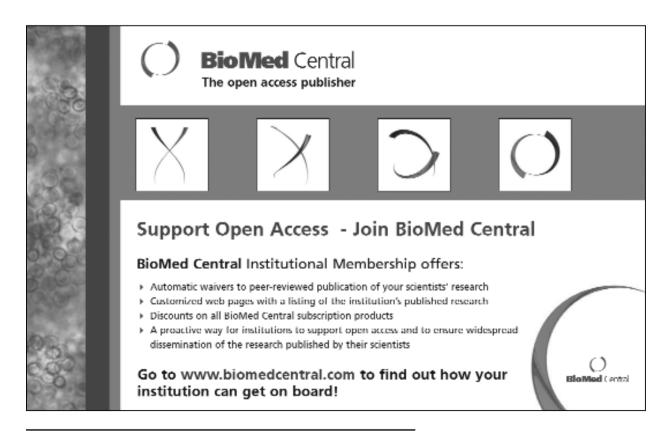
Michelle Wake

Deputy Librarian The School of Pharmacy, University of London michelle.wake@ulsop.ac.uk

Pharmaceutical Information Group (PHING)



From left to right Giovanna Miranda, Linda Lisgarten, Michelle Wake and John Jardine from Swets.



European Veterinary Libraries Group EVLG at the Santander Conference



EVLG at the Santander Conference

Very much due to the generous scholarship of EAHIL, which generated further support, I was on my way on the 19 September to my first international conference in Spain, a country I have never visited either.

After a day of getting acquainted with the cosy atmosphere of Santander, I was lucky to be able to participate at the CEC Course entitled *Finding the Evidence to Support EB Health Care*. Andrew Booth and his team summarized very well the essence of EBM from a practical point of view, and our more experienced colleagues, who added enlightening illustrations from their daily routine, contributed a great deal to the usefulness of this training.

For so long I have read about the obstacles of implementing EBM in the veterinary field. Now I feel inclined to consider applying as much of this useful approach as possible in my reference work. In particular, I found the analysis of clinical problems (PICO) a very useful framework that could be used even in a non-evidence based approach. I wanted to do some research into the chances of EBM in the veterinary field.

I did not have to wait long since the third lecture of the veterinary session on Friday, held by **Francoise E. Pasleau** (Belgium) also dealt with the state of *Evidence Based Veterinary Medicine*. A survey was carried out among practising veterinarians, and veterinary sources were analysed in order to get an overview of the problem. It was concluded that 93% of veterinarians have never heard of EBM, frequently require foreground information, have problems searching (60%), and have never been trained in IS (40%). Veterinary literature still has a long way to go: there are hardly any items (like metaanalyses, systematic reviews) that could serve as the bases of the EB approach; no search filters or other aids are built in databases to enhance finding such material. I was also glad that the *Handbook of Evidence Based Veterinary Medicine*, first on my future reading list, was suggested by the lecturer.

Veterinary librarians, usually working in an academic framework, often integrated with agricultural rather than medical information services, may also be ignorant of the principles and methods of EBM. However, they have an important role in adapting EBM to the veterinary field, and introducing it the clinicians. It must be kept in mind that veterinarians do not work aggregated into clinics or hospitals large enough for subscribing to services on which EB clinical approach could be founded. Freely available databases or library-mediated services should be considered.

In fact the first presentation of the session was held by **Friedhelm Rump** and **Alexandre Kossovoi** (Hannover, Germany) giving a summary of their efforts for creating a Virtual Library of Veterinary Medicine (ViFaVet) entitled *Approaches to distributed search in the Internet for veterinary libraries*. ViFaVet seems to be the most comprehensive collection of online resources in veterinary science and parasitology utilising the must up-to-date solutions of Internet technology. This time the Z39.50 protocol was focused on and this itself may lead to solving some very important tasks. In my opinion it could be the core of the activity of the European Veterinary Libraries

European Veterinary Libraries Group EVLG at the Santander Conference

Group in the years to come. Since most libraries use OPACs that comply with this protocol, it would be possible to virtually integrate them. Needless to say what advantages would follow from being able to locate veterinary resources all over Europe (or closest to your library). Libraries only have to submit the target description of their catalogue to the Hannover team. We hope, more and more institutions will join the project.

The Hannover library is also engaged in the Open Archives Initiative using the DSpace and other systems. This is also an area we have to learn more both in technical, and in intellectual terms. By all means, and after all we have heard in other sessions, too, the library should play a leading role in the initiation and organisation of the institutional repository of the Szent István University. However, our faculty is a small one, and so is our library. Therefore, after the first outline of the project, and making the political decisions for creating the repository, the university management must provide the financial background and staff required for the realisation of the project - some time in the future.

The next contribution was made by **Marguerite Nel:** *E-journal collections: facilitating health information access at the University of Pretoria's Veterinary Science Library* representing South Africa. The electronic journal subscriptions of the University increased from 2025 titles (1999) to 21.843 (2004). All issues, related to e-journal delivery, were dealt with (Tyds@Tuks: e-journal collection, marketing, management and administration) as well as national and continental issues relating to electronic journals and information provision. We are all very glad in the



From left to Right: Friedhelm Rump, Francoise E. Pasleau, Marguerite Nel, Judit Szabó Szávay

European Veterinary Libraries Group EVLG at the Santander Conference

veterinary community that our South African colleagues always participate at these conferences. So far as Hungary is concerned, I feel we have a lot to learn from the professionalism of our African colleagues, and also from their unshakable belief that improved access to information does have a positive impact on the quality of professional practice and life. This seems to carry them through all difficulties they have to face. I also appreciate the role they assume in enhancing information provision all over the African continent.

Last, but not least, **Judit Szabó Szávay** presented the quality efforts of my institution, the Veterinary Science Library, Budapest, Hungary: *Quality efforts in an animal health information service at the beginning of the 21st century*. The complex survey of work processes, services, user satisfaction, habits of information use, and needs was carried out as a part of a national project, and turned out to be a great deal of work, but well worth doing. It increased the awareness of the staff of its actual output, and may serve as the basis of further comparisons (elaboration of standard requirements at the national level), as well as that of negotiations with the university management.

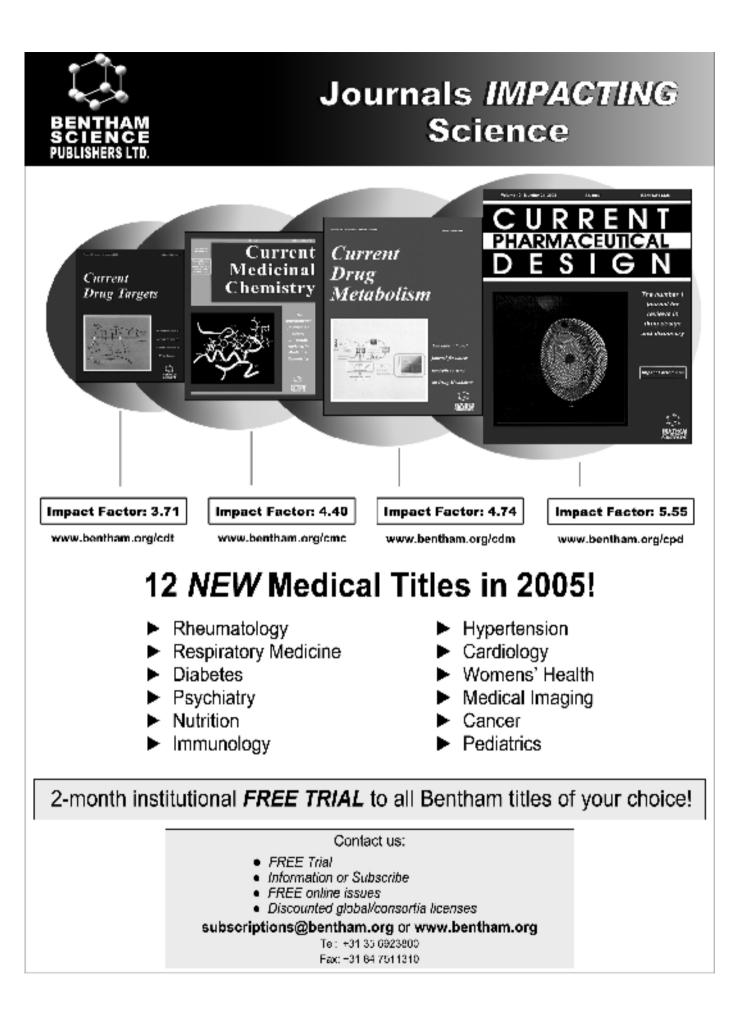
My poster: *Quality information for veterinarians* also summarized a part of this survey in which we wanted to reveal the habits of information use of practising veterinarians, and learn more about their needs for e-services. This survey and a systematic review of reference questions aided the elaboration of a model of information needs, and we consider the elaboration of a sort of search protocol for the most frequently occurring types.

After the session meeting, there was also a "business meeting" for veterinary librarians in which problems of the EVLG were discussed. We considered the reasons for the low representation of veterinary libraries at the conference, and could not find any satisfactory answers. The members of the group,

who cooperate and communicate, find it very beneficial, and we do hope that there will be more interest on the part of our colleagues if we manage to find areas of cooperation useful for all partners. As I see (having never worked in a medical library) there is considerable difference between veterinary librarianship and medical information work. Medicine has always been at the front of the information profession, and medical librarians and information specialists must have experienced great pressure on behalf of medical professionals and patients for providing quality services. Veterinarians are different. Researchers are often involved in projects with much relevance to medicine in general. Though small animal clinics tend to get closer and closer to the level of human health care, and consequently have information needs comparable to doctors in the human sector, the average veterinarian works in a different setting. Their daily problems may well be solved without refined information services, and especially in the declining agricultural environment e.g. of Hungary - they struggle for survival. The veterinary library must play a role, though a very different role, in the information provision of these groups at the extremes, as well as the ones in between. That is what makes veterinary librarianship so exciting - Varietas delectat!

I am grateful to the EAHIL Board for giving me the scholarship that made my participation at the 9th conference possible, which has produced so many ideas for the next few years for myself and the Veterinary Science Library, Budapest, Hungary.

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Impressions of Santander Patrice Chalon



9th EUROPEAN CONFERENCE OF MEDICAL AND HEALTH LIBRARIES

Santander, Spain, 20-25 September 2004 From Altamira Until Now

I really enjoyed visiting the Palaeolithic Cave of Altamira. It was so impressive. Those items, perfectly conserved for more than 15,000 years, started a new life in the 21st century. The original, discovered only 125 years ago, will be preserved

for future generations. Thanks to digital technology, skilled engineers and exceptional craftworkers, a perfect reproduction is fully accessible to a large number of visitors. Well, it sounds like a librarian job, doesn't it? Librarians, who preserve knowledge since centuries, are now turning into engineers, but sometimes also ingenious craftworkers, to make this knowledge available to numerous readers. Being precursors in the open access movement, librarians may now turn themselves into publishers.¹ Creating an open access journal or setting up an institutional archive repository ² is part of the future of libraries. This new role will be based on an ancestral one : communication. Communication with clients or furnishers, of course, but also communication between librarians.

Nine continuous education courses of great quality allowed collegues to share questions and experience. "I had a lot of questions before, and now, I have answers" is my best summary. Seven plenary talks, more than 50 parallel sessions and as much posters bringing lots of ideas for the future. Ultimately, coffee breaks, social events or tapas bars were places for further discussions and also friendship. This conference was also a new start for the EAHIL. The General Assembly, wishing to favour the growth of the association all over Europe, accepted the proposition of the Executive Board to abolish the annual membership fee. I enjoyed being in Santander, really, but I must confess : I'm already waiting for the next EAHIL event.

And, boy did we communicate at Santander!

Patrice Chalon

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Impressions of Santander Orsolya Ferencz



"HOMO NOVUS"

I have been working as a librarian in the Central Library of the Semmelweis University for one year. Approximately six months ago my boss, Ms. Livia Vasas gave me a task to create a poster regarding the scientific research on the publications of the members of the Semmelweis University. Of course I asked what is the poster for?

She just told me that in the 9th European Conference of Medical and Health Libraries we would need to present the activities of our institute. So I started... At the time I could not believe that I would have the honour to take part in the event. But one day when I was ready with the poster my boss Ms. Vasas told me "Orsi, you are the one who will present this poster in Santander, Spain".

Wow! At first I could not believe my ears. Me, in such an important international event? Me, in Spain? But I had to believe what I heard eventually because I got flight tickets as well! So I tried to collect all information about Santander. Of course I knew a lot about EAHIL because my boss is on the Council of this multinational organization.

Suddenly I just found myself in Santander, Southern Biscay in the lovely capital of Cantabria. Next to the caves where the very first steps were taken forward to the communication of the 21st century, towards the internet. Standing in the caves of Altamira looking at the drawings of the ancient bisons, I suddenly felt the heaviness of the sciences, which we librarians are trying to keep in structurized order day by day.

Let me tell about the impressions during my very first international meeting in which I have ever participated. I had the fortune to attend several fascinating lectures, though I had just two problems: firstly it was really difficult to choose among the sessions, secondly the problem of language skills. For me - since it was the first time that I had taken part in a multinational conference - it was pretty difficult to concentrate on the different English accents. In spite of this difficulty I really enjoyed numerous lectures. Unfortunately I had to miss several certainly interesting briefings but fortunately the materials of those presentations can be found on the homepage of EAHIL (www.eahil.org).

Our Spanish hosts managed to provide the best circumstances for a succesful conference. But let me have just one criticism: though Santander is a fishing city, please remember not everybody is a "sea food eater".

It is just two weeks since I have left Santander and my experiences are not crystallised. Up to now I am grateful for the chance to learn so much about libraries in Europe and the different problems we are facing daily. Personally I was really impressed by the lectures about information and people.

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Impressions of Santander Edith Gorogh



First Impressions of an EAHIL Conference

It was my first time as a participant at an EAHIL conference and also my first visit to Spain as well. Therefore, the Santander conference proved to be memorable both from professional and personal perspectives. As a professional event, the conference was well situated and proficiently organized.

Santander is a beautiful seaside town, which was justly chosen even by the Spanish Royal Family as a summer hideaway. The town is bordered by long stretches of sandy beaches, where sea lovers could enjoy all the amenities of a seaside vacation. In late September the weather did not allow us to dive into the waves, but we had a chance to walk along the shore and enjoy the sight of the endless sea. For those, who require more than just the serenity of the location, downtown offered other cultural events, such as a Picasso exhibition. In this fascinating environment, sometimes it was difficult to stay inside Hotel Santemar, where the conference was organized. However, the conference was plenty action-packed, the organizers ensured eventful days by scheduling a nice combination of sessions, exhibitions, meetings, and discussions. Through these events, the conference provided an opportunity for librarians from all around the world to exchange their views and opinions. The lectures offered a wide variety of topics in relation to the organization and functioning of medical libraries including digitization, digital libraries, and libraries' scientific contribution. The international atmosphere of the conference helped librarians to compare their experiences and discuss technical and professional problems facing medical libraries all around the world.

Besides the professional links one could make, conference participants had a chance to get to know each other personally, as well. The

conference included several social events and gettogethers, where we could continue our professional discussions in a more relaxed environment. The most memorable events for me was the trip to Altamira and Santillana de Mar. The cave museum is rightfully among the most visited sites in the world, and the town of Santilla emanates a medieval atmosphere, where the narrow streets and the old buildings mesmerize all visitors. The guides who provided English, Italian and Spanish speaking tours made the trip even more valuable and interesting. We also could get a taste of the Spanish culture at the dinner party at Hotel Bahia, and at the farewell lunch, where Spanish flamenco dancers and folklore dancers respectively, entertained the conference participants.

To sum up this year's EAHIL conference was a sophisticated event where all participants, both returning and first comers, like myself, could depart with valuable professional input and beautiful personal memories. The Spanish team of organizers were successful in arranging an unforgettable occasion, and at the same time they realized a high standard for future organizers. This will provide an excellent basis for the 10th European Conference of Medical and Health Libraries.

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Impressions of Santander Barbara Niedzwiedzka



Thoughts on Santander

The range of subjects at an EAHIL conference is very broad. Such a premise is good because during three days one can get a bird's eye view of everything that is, at present, important in the world of medical information dissemination and use. Such a wide range is especially important for participants from these countries, where local or national forums for the exchange of ideas and co-operation among medical information professionals are still underdeveloped.

So, also this year the conference at Santander, which took place at the "end of summer", gave me valuable nourishment for thoughts and plans, to carry home.

Certain themes at EAHIL conferences are "kind of always present" elements, not too exciting but giving a good feeling of a stable development, demonstrating that the field of our activities is gaining more and more solid foundations in theory and applied research, with defined priorities, visible milestones, and a range of experts and leaders. Among these themes I would list presentations describing the undertakings in area of standardization, terminology, historical summaries, the news about establishment of new sources and services (this year i.e. molecular biology databanks, bioethics portal, databases of registered medical products), or advancements in document delivery. Ever present are vital problems of users' and librarians' education, and the participation of information workers in e-learning. The reports of improvements in organization of library operation, the efforts of their staff to market services and to find library advocates, information about cooperation among centers and countries, gave a rich picture of growing and evolving world of medical libraries. One can see that they bravely face new challenges and take advantage of some opportunities. In Santander there were also interesting suggestions of how to reach certain categories of information users with information services and sources (i.e. health care workers in the community or medical professionals in remote areas) or how to better promote existing services

(NeLH "finding champions" strategy). Areas of obvious interest to all librarians are: evaluation of electronic resources, plagiarism, copyright issues, and they were all present and discussed in Spain.

Those mentioned above i.e. the constant development of the field of health information finds now an expression in professional accreditation for health library and information workers, to be given by EAHIL in the near future. In Santander we learnt from Ms Liisa Salmi about the advancement of work on requirements and regulations (the proposals were published in the last Newsletter). Accreditation is a very important step towards unification of qualifications of librarians active, in still very diverse, medical environments in Europe. It will be also very valuable for wider recognition of professionalism. librarian's Thinking of accreditation brought to my mind a thought, that there are themes, that appear and even recur at the EAHIL conferences, which still do not belong to the middle stream activities, carried on by medical librarians everywhere in Europe. These are some experimental projects (i.e. Australian PADs), crossborder research work (i.e. attempts to prove that work of information specialists has an impact of quality of health care, patients wellness and safety), attempts to widen information specialists' traditional area of expertise. Here I would also include, may be more settled undertakings like: integration of information skills teaching with medical curricula, including a librarian in clinical teams, close cooperation between librarians and managers. Even the real involvement of librarians in EBM, critical appraisal of publications, technology assessments or

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Impressions of Santander Barbara Niedzwiedzka

translation of genomic information into clinical environments are still, to be honest, rather "science fiction" in Polish, than realities. Several presentations dealing with these problems (including my own), are theoretical digressions, sometimes just lists of postulates, not the reports from "real life" implementations. It is perfectly ok for local audiences; after all changes usually start with some "awareness raising" work, but, on an international forum of specialists, they may create a false impression that the condition of medical librarianship is more or less similar in all European countries. This is not true. In my opinion, in many areas of our activities there is still and who knows, maybe a growing gap between what health librarians can really do, in example in UK, and what they can do in countries like Poland. The reason is not so much lack of their initiative or knowledge, but major political, economical and professional constraints which librarians face, and which have their roots in the lack of concrete support from local/national policy-makers and in the conservatism of the academic world. The ambitious and innovative projects and research carried out by librarians in some countries are very interesting for us. They inspire and there is no doubt, that basically they help to move things in the right direction. But, what I want to say here is to stress the fact, that for quite a big part of European medical librarianship, the great advancements presented at EAHIL conferences are not everyday bread. Maybe more effort of international librarian circles should go into leveling the inequalities, for the sake of everybody. It does not mean waiting for somebody to solve everyone's problems, but I would be very glad if, at future conferences, our colleagues from more advanced "information" systems would give some insight into how the changes in medical libraries' environment (policy making, academic world, professional development) were introduced. Stories of how changes were started and introduced, who advocated for them, what mechanisms were used, not only on a big, whole health system, scale, but also in close

environment of own institution, would be very interesting. I believe that one learns best from the experience of others and the examples of ongoing "natural experiments".

One more thought resulting from the conference in Santander: medical librarians in my opinion do not use enough European Union funding programs to conduct international projects and research. Everybody can benefit from using this money, not only those less advanced. EU programs are, and may be painfully bureaucratic, but this is still an available source of funding to be used for, i.e. standardization, unification, dissemination of various achievements, development of networks, and for multicentered and comparative research. And yet, what is most exciting at EAHIL conferences, are presentations which deal with something what, one can sense, can change dramatically the world around us. Many years ago these were presentations announcing the Internet era; a few years ago - access to full text journals. Now they exist as well as alternative archives, open access publishing and on line open peer review. I think that we are now again at the crossroads, and who will take over these new activities and what role the medical libraries will play in them, can be of fundamental importance for our profession. If the libraries were capable of and willing to become scientific publishers, what a great challenge it would be. What an interesting possibility of professional growth. There are many things to think of and potentially to do. This causes a state of mind which we call "a racing of thoughts", unfortunately rarely productive. However a visit to Altamira Caves, and a short glimpse into the well of time there, put everything into a more peaceful perspective.

Barbara Niedzwiedzka

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News from our Colleagues News from MLA



News from MLA

It was a great pleasure to participate in the EAHIL meeting in Santander. The meeting was inspiring, wonderfully organized, and provided ample time for professional sharing, renewing friendships, and enjoying the beautiful city of Santander and the Cantabrian region.

MLA members are well into detailed planning for the next Annual Meeting to be held in San Antonio, Texas, May 14-19, 2005. The theme of the 2005 meeting-Futuro Magnífico: Celebrating Our Diversity-shouts out the positive, inspiring, and passionate feeling MLA has about the profession and its members, states the invitation to participate. The Call for Papers and registration information are accessible on the conference Website, linked from the MLANET.org home page. Program details and information on San Antonio will come in January.

MLA International Cooperation Section (ICS)

The International Cooperation Section of MLA has newly redesigned Website а at http://ics.mlanet.org. Here you will find information about the Section itself, its By-laws, Officers, etc., MLA programs such as the Cunningham Fellowship, and links to other international professional organizations and their meetings.

The Health Science Library Partnerships Committee (HSLP) of the ICS has recently launched a new Web resource, linked from the ICS home page. This Web site is envisioned as a resource to encourage and facilitate library partnerships between institutions in developing and industrialized countries. HSLP is collaborating with the UK based Partnerships in Health Information - http://omni.ac.uk/hosted/phi/ in this effort as well. HSLP has compiled a collection of resources including current health library partnerships databases, educational tools for librarians in partnerships, grant information for international cooperation, sample templates for health sciences library partnership training, tips on becoming a sister library, and Web-based health information for developing and transitional countries. In this way, the HSLP hopes to encourage and assist others in forming health science library partnerships throughout the world. If you are interested in participating in a health library partnership or have additional questions or information, please contact or any of the area coordinators listed on the Committee's Website at www.ics.mlanet.org/hslp.htm. MLA is committed to partnerships on the global, national, and state levels. On its Website, MLA lists "World Medical Librarv Organizations" by continent, at http://www.mlanet.org/resources/allied lnks.html. If you are aware of a national or regional library association that is not listed here, please let me know and I will see that it is added to the list. This is a useful resource for us all.

> **Eve-Marie Lacroix** MLA Representative to EAHIL lacroixe@mail.nlm.nih.gov

News from our Colleagues Symposium on Open Access to Knowledge and Scholarly Communication

Have you been thinking about launching or advancing your career in medical informatics???

Why not apply for the MIS/MLA Career Development Grant?

This award provides up to two individuals \$1500 to support a career development activity that will contribute to advancement in the field of medical informatics. The award was established in 1996 by the Medical Informatics Section.

Apply Today **@** http://www.mlanet.org/pdf/grants/medi nfornom102001.pdf

Career Development Grants Jury

Rhonda Everett, Chair Taneya Koonce Patricia Thibodeau Vani Murthy Janette H. Schueller,MLA Liaison

Please feel free to contact me, Rhonda Everett, if you have questions.

Rhonda Everett,MPH,MLIS Medical Librarian Emory University School of Medicine 1364 Clifton Road H-140 Atlanta, GA 30322 Voice: 404 727-3094 Fax: 404 727-3033

The application deadline is on **December 1**, 2004!

Symposium on Open Access to Knowledge and Scholarly Communication Zurich, October 15, 2004

The main objective of the symposium was to familiarise the Swiss educational and scientific community with the idea of open access publishing and to promote an informed discussion. International experts addressed a number of aspects of open access, including research impact, peer review, self archiving, technical aspects, legal implications, effect on libraries and the publisher's point of view.

In the afternoon we saw the presentation of the Berlin Declaration, followed by a lively round table discussion on acceptance, quality assessment, future forms of institutional cooperation, role of funding bodies and third world access to literature. The discussion panel consisted of representatives from academic institutions, research foundations, publishers, industry and the WHO. Open Access is not yet a "hot subject" for the Swiss educational and scientific community - as the President of the Swiss National Science Foundation put it. However, clarification has been initiated regarding the ideas of Open Access, the subject has been opened for discussion and the symposium has caused a lot of publicity for Open Access in Switzerland. The University of Zurich and the Swiss National Science Foundation are heading towards signing the Berlin Declaration an encouraging step forward. More details on the symposium can be found on the webpage: www.oai.unizh.ch

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News from our Colleagues Availability of Library Materials and Access to Information Resources



Availability of Library Materials and Access to Information Resources - the Needs of Students, Teachers and Researchers in the University of Kuopio and the Kuopio University Hospital

During the past decade the user-environment of libraries and library materials has changed radically. The amount of publications has increased exponentially, and they are mainly disseminated digitally.

Via personal computers and information networks, libraries are moving from their own physical premises to the customers' desks and workrooms. This change of environment sets new challenges to library acquisitions, when questions about efficient allocation of limited expenses arise. How can we acquire the best possible resources for our patrons in order to assure the development of their skills and knowledge, and to ensure the competitiveness of the research done in the campus? A survey was conducted in the University of Kuopio and the Kuopio University Hospital in February 2004 in order to have answers to these questions, i.e. to support acquisition decisions, and to help to create new service development strategies. The main purpose of the survey was to find out how the users of the Kuopio University Library and the Kuopio University Hospital Medical Library visualise the availability of library materials and access to different types of resources.

The University of Kuopio has an international reputation in the fields of health, environment and well-being, with particular strengths in biotechnology, life sciences and biomedicine. The University's latest fields of expertise are information technology and business administration.

The University contains five faculties: Business and Information Technology, Medicine, Natural and Environmental Sciences, Pharmacy, and Social Sciences. In addition, the University is home to the A .I. Virtanen Institute for Molecular Sciences, which is one of the six centres in Finland specialising in biotechnology. Altogether the University houses 40 educational and research departments and institutes, of which 14 are also clinics of the Kuopio University Hospital.

The University's Foundation Act was passed in 1966, and teaching started in 1972. At present, the University of Kuopio has c. 6,200 enrolled students, of whom ca 1,400 are postgraduate students. There is an annual intake of approximately one thousand new students starting undergraduate courses. Besides the city of Kuopio (ca 90,000 inhabitants) and the Kuopio University Hospital, the University of Kuopio is the third biggest employer in Kuopio. The degree programme in medicine was designated as one of the high quality units of Finnish university education for the period 2004 - 2006. Kuopio Science Park is a focal point of innovative education, creative research and expertise projects managed by the University, University Hospital, Polytechnic, national research institutes. Technology Centre Teknia Ltd., and over 160 private companies.

Kuopio University Hospital Medical Library is also one of the four units of Kuopio University Library. It is a library for both the hospital and the university offering medical and nursing resources to the clinicians and other hospital staff as well as to the researchers and students.

News from our Colleagues Tuulevi Ovaska Jarmo Saarti

The Survey

The study was carried out by an electronic questionnaire during one week. The Internet link to the questionnaire was e-mailed to all faculty members, to a third of students (sampling) and to 460 members (sampling) of certain groups (doctors, nurses, midwives, secretaries, social workers, pharmacists, chemists, physicists, physiotherapists, occupational therapists, family therapists, dieticians, psychologists) of the hospital staff.

439 answers were received. 42 % of the participants were graduate students, 12 % postgraduate students, 16 % researchers, 12 % teachers and 19 % others. 32 % were male and 71 % of the participants belong to the age group 21-40 years. 15 % of the answers were from the hospital staff though part of them are also university students.

Many participants did not answer all the questions. Therefore the answers were analysed by using the percentage of those who answered each question instead of all those who answered the questionnaire.

For the students the Kuopio university library was the most important place to access information (72 %). Databases and other libraries were important to half of them, also making copies of articles and other materials for personal use was common (important to

39 %). Department libraries, other students and buying books were not popular among the students.

For researchers and postgraduate students the databases were most important of all information resources (88%). The university library (60%) and colleagues (48%) were also important. Buying, department libraries and other libraries were not so important to them.

Almost all (89 %) answers from the staff of Kuopio University Hospital indicated that the university library or the hospital library (89 %) were the most important sources of information. Databases came close with 82 %.

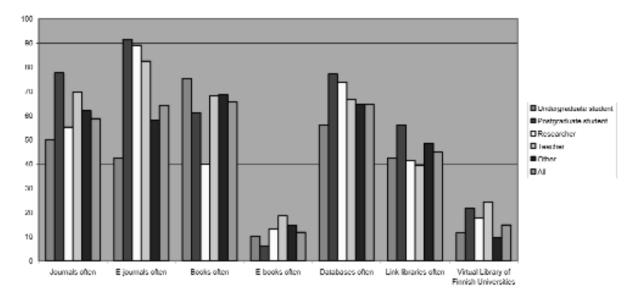
When the average values of all respondents are examined it can be seen that the most important ways of acquiring materials are the University and Hospital library (72 %) and databases (71 %). According to the answers the availability of resources is rather good: 67 % could keep well updated in their own field, but 11 % of students, 15 % researchers and 18 % teachers said they could not keep updated. Again, the hospital staff was more satisfied as 82 % of them keep well updated on their own fields, and only 3 % not.

According to the survey the customers of Kuopio University Library and Kuopio University Hospital Medical Library utilise traditional and new materials equally. Books with 66 %, databases with 65 % and electronic journals with 64 % are the most used library resources. Electronic journals are essential to postgraduate students (92 %), researchers (89 %) and teachers (83 %). Books (76 %) were most popular among undergraduate students. Set books are hard to find but research is well supported.

The most problematic issue was the shortage of set books as 31 % of the students said their study schedules were delayed because they could not get hold of the books they were supposed to read for the exams. This situation slowed down also their graduation times according to 22 % of students.

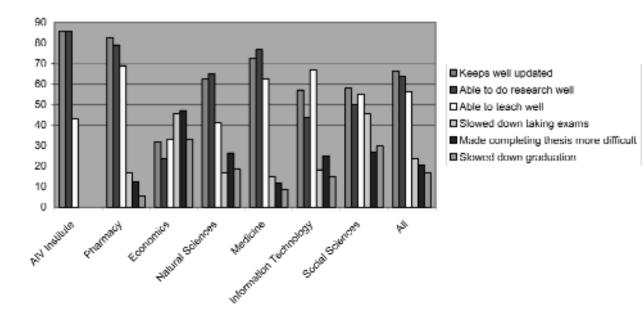
Research was the field where access to information resources was considered most supporting. 73 % of postgraduate students and 60 % of researchers found that the availability of the materials made their work easier. Differences between disciplines were great, though, as 59 % of the researchers of the economic sciences considered that the poor

News from our Colleagues Availability of Library Materials and Access to Information Resources



Most used materials by user groups

Access to resources effecting work or studies



News from our Colleagues Tuulevi Ovaska Jarmo Saarti

availability of materials made their work more difficult. On the social sciences field the same message came from a third of researchers. On the contrary, the hospital staff were again happy as 89 % said the availability of resources facilitated their work.

It was also asked whether the respondents felt the accessibility of the materials on their own field and discipline was better, the same or worse than on other fields and disciplines. On the average it was judged the same but the answers from economic sciences' fields were depressing as 90 % thought that access to materials in their field was worse than the other fields.

The Role of the Library

According to the survey the role of the library in the academic community is acquisitions of information resources (74 %). For students (73 %) and hospital staff (74 %) libraries are also learning environments and places to access the information network (students 55 % and hospital staff 52 %). The information network is essential to all respondents as 66 % of them told they used library mainly through networks. Success and resources walk hand in hand It is quite easy to see that the old and established disciplines of the University have the best access to the widest range of resources. It is possible to draw the conclusion that allocations have not treated the new fields fairly. Neither have they been able to find their external economic sources as have the older disciplines with their established reputations.

These circumstances may create a vicious circle, as it is quite clear that it is not easy, or even possible, to make high-grade research without adequate information resources. By funding libraries and information services more generously the circle could be turned into a wheel of fortune, as it is very likely that successful research usually receives better funding which enables better research and so on.

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> > Jarmo Saarti, PhD Library Director Kuopio University Library

News from our Colleagues Informatio Medicata



Informatio Medicata

The four Romanian delegates who attended the 55th Conference of MoKSz (Hungarian Medical Libraries Association), organized by Dr. Livia VASAS, General Director of the Central Library of Semmelweis University, President of MoKSz and held in Budapest, 13-14 October 2004, were: Ioana Robu, Sally Wood-Lamont and Ileana Aciu, all from the UMF library of Cluj-Napoca and Ludmila Solomonean, Director of the library of the University of Agriculture and Veterinary Medicine.

There were participants from all the medical and hospital libraries in Hungary and some foreign librarians from Austria, the Czech Republic, and Romania. The president of EAHIL, Arne Jakobsson also attended the conference.

On the 12th of October after a six hour of journey by the comfortable Mercedes de Vito minibus of the Lamont Centre, we arrived in Budapest. On the 13th of October at 9 AM after the registration we were given the badges and a beautiful blue rucksack with a lot of leaflets containing useful information about the conference and its sponsors. On this first day of the conference Hungarian colleagues had their annual meeting of their association. In the hall, next to the conference hall. there was an exhibition of books, journal and database suppliers e.g. Ovid, EBSCO, Wiley, Springer etc and in the hall upstairs were a number of medical suppliers. The representatives of these companies offered us very current information and documentation. In the afternoon the participants were treated to a spectacular show at the planetarium Earthly Phenomenon Playing with Celestials (winter version) and then a powerful laser version of Carmen Burana.

The second day, the 14th of October, from 9 - 12, there were two sections: Section 1 dedicated to the libraries of universities and Section 2, for hospital and research institutes libraries. The moderator of section 1 was Dr. Marta VIRAGOS. We listened to four very interesting papers. The main topics were about e-prints, consortium, meta-search engine projects and the ranking of biomedical journals.

One of the most useful papers relating to consortia e-management, was given by Helmut Hartmann, Graz (Austria) Medical University. In the afternoon there was a plenary session where we were presented with some interesting news about the EU legislation and the development of librarianship in Hungary. In addition there were two presentations about the current state of medical librarianship in Czech Republic and Romania.

After the reception my colleague, Ludmila Solomonean and I were invited to visit the library of the Faculty of Veterinary Science Budapest, of Szent István University. Our hostess was the General Director of the library Judit Szabo Szávay. We admired the old red brick building typical of the 19th century style for schools, which is now the Central Library. This building originally contained the Assembly Hall and the Rector's private apartments. During the library tour we were shown the reading rooms, periodical and computer rooms. We had a lively chat about the consortium to which the library is part of and the benefits of it. The most interesting was the special collection of the 5000 volumes of antiquarian books, which is of great value to the library and academic staff. Our presence at the MOKSz conference was a most useful experience for us.

Ileana Aciu

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News from our Colleagues Suzanne Bakker



CERTIDOC Project, Brussels, 4th October 2004

On October 4th a seminar took place at the Université Libre de Brussel to present the results of the Certidoc Project which is sponsored by the European Commission Leonardo da Vinci programme. Suzanne Bakker attended this seminar on behalf of EAHIL and herewith reports.

For the Eurocertification seminar in Brussels representatives of interested library associations were invited to attend and to learn more about the project. The aim of this meeting was certainly not only to inform participants but also to invite other associations and certifying bodies in the Library and Information Sciences to join the programme.

The European Commission has adopted a proposal for a decision of the European Parliament and of the Council on a single framework for the transparency of qualifications and competences (Europass). The draft decision aims at establishing a single personal, coordinated portfolio, thus improving the transparency and mutual recognition of diplomas and qualifications and competences of citizens looking for a job or for admission to a lifelong learning scheme in Europe and also contributing to the enhancement of mobility within the European labour market.

The Certification Committees at SEDIC (Spain), ADBS (France) and DGI (Germany) presented their experience and preliminary results and experiences with the certification procedure. The Belgian partner, the ULB, developed a training programme for the evaluators, the certifying council members; a web based training in English will be available from October 22nd. Jean Michel, President of the ADBS Certification Steering Board, informed the audience about the experience in France, where the certification process already has taken off in 1994. There has been a lot of discussion and a wide-spread hesitation and aversion of colleagues against it. But as Mr Michel states, there is a difference between holding a degree, or being well-known and the professional certification. He emphasizes that certification is not only a modern concept but there is also a need for a reference towards "confidence". For instance in France there is a discussion going on about the need for accreditation of hospitals (also in the Netherlands, but most probably in many more European countries - [note SB]) . Furthermore Mr Michel argues that we need a *European* approach and adds that South American colleagues are very interested in our approach as they do not want to be dominated by the North American model.

A summary of the main reasons for setting up a certification scheme for information professionals was given:

- there is a need for a better quality of information
- there are new roles in the field of the information, libraries and documentation
- new professionals enter this field

To illustrate this need he mentioned that chief information officers of large (multinational) companies are very interested in adopting the Certidoc model as they need an evaluation and review system for their personnel.

France has developed a system including 4 professional levels, in Spain there are 3 levels. Of the 30.000 information professionals in France, approximately 5000 are members of ADBS and so

far 110 have been certified since 1993. In Spain only a few professionals so far have applied for certification. Reasons for this given by Mr Mateo Marcia are: the few (only 8) educational programmes for information professionals at universities and colleges, the small number of information professionals working in Spain and the relative high expense for the assessment and accreditation in the light of the rather modest to low salaries of information professionals in his country. Language is a barrier for Spanish colleagues to move to other European countries and therefore there is not a strong need felt to join the certification programme.

Marc Rittberger chairman of the certification commission of the Deutsche Gesellschaft fur Informationswissenschaft und Praxis explained the certification scheme and procedures. The Euroguide LIS describes 33 competences organized in 5 groups (information, technology, communication, management and other scientific knowledge) and additionally there are 20 aptitudes. Certification is possible at 4 levels of expertise. The procedure is controlled by the Certidoc General Rules, by the accreditation of assessors and constitution of juries and by the evaluation guides. A certifying body must be an association or group within the LIS sector, having a procedure of certification and a set of rules in line with the Certidoc rules. This body should join the Certidoc consortium, appoint a certification committee, which is responsible for organizing the certification by nominating members of the jury and to take care of the financial aspects. Members of certifying juries should take a specific training on the certification process. Juries consist of members with at least 3 different qualifications, e.g. private industry or public service, information sector, occupation filed or technical/scientific qualification. Members of the jury may be certified experts (on the highest level of certification) and/or information professionals with an outstanding qualification in form and content. Candidates to be certified shall be information professionals and should produce the evidence of having the appropriate educational and intellectual level (including but no limited to academic, general or professional proofs). Information and documentation (including the Euroguide LIS, General rules and procedures and the web-based instruction for assessors) can be found on the website: www.certidoc.net.

At the EAHIL General Assembly in Santander it was decided that EAHIL will continue to work on the implementation of a European professional qualification. The proposed EAHIL accreditation scheme has been adopted as a reference frame to work on. Details of EAHIL accreditation procedures still have to be worked out and should take into account and consideration developments in in European countries or on a European level.

The results of the Certidoc project and the Rules of Procedures of the Certidoc consortium must be taken into account in order to avoid duplication of work and inconsistencies or even contradictions within and among certifying bodies within the same professional field.

The qualifications recognized by Certidoc are at 4 levels ranging from assistant to expert. Certidoc distinguishes 32 fields of expertise distributed among 4 groups of competencies and a 5th vaguely indicated as "other scientific knowledge".

To what extent does the EAHIL proposal coincide with the Certidoc scheme? (cf. Newsletter 68, p.7-9)

A. Requirements:

1. academic qualifications:an appropriate academic qualification alone is not enough for Certidoc; neither is it an absolute prerequisite and can be compensated by experiences and courses or other proofs of professional activities, projects and/or products (publications etc.)

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

News from our Colleagues Suzanne Bakker

- 2. the years of experience in the profession is in accordance with Certidoc guidelines. The number of years at the different levels of certification seems to differ (Spain 2, 4 and 8 years). EAHIL: CEC + years instead of a degree? Only in this case 5 years of experience?
- 3. "Corresponding merits" mentioned in the EAHIL proposal seems to be a matter of "either/or" to the degree or experience +course(s).
 - 1.4. A Code of ethics is missing from the Certidoc scheme.
- C. Accreditation process: according to Certidoc?

This quick and simple comparison seems to point to the direction that:

- Certidoc takes into account more dimensions and does so on a more abstract level. Therefore it is more flexible but also more demanding.
- The EAHIL scheme lacks a clear cut difference between professional knowledge acquired by training/education or experience and to what extent extra proof of skills have to be presented.

The Certidoc statement that professional degrees as such are not accredited and cannot be the one and only item for certification should be taken into account as this makes it clear what the different responsibilities of universities and colleges (who are entitled to qualify their students by issuing degrees) and the professional bodies recognizing the work-in-practice, development and keeping up with the profession or adjustment to the job.

The presentations at this seminar were, at least in my opinion, convincing towards the point of decision for EAHIL to join this initiative. But many details of the procedure as well as the proposed and by the EAHIL General Assembly accepted professional requirements should be investigated further. A comparison of the more general competences of Certidoc and the possible adaption to the specific context of the Health, Medical, Veterinary and/or Pharmaceutical sector has to be made and discussed. EAHIL members are invited to join the discussion and to contact the members of the EAHIL accreditation taskforce on this issue.

Suzanne Bakker

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News from Palermo EAHIL WORKSHOP – June 23 - 25, 2005



Implementation Of Quality Systems And Certification Of Biomedical And Health Libraries

Back from the conference in Santander, which was scientifically very interesting and socially very well organized, we have to start immediately thinking to the next event. As some of you have already seen in Spain, the forthcoming workshop will be held in Palermo, Sicily and is organized with the contribution of the Istituti Zooprofilattici Sperimentali. These ten institutes are spread over the same number

of Italian regions. In cooperation with the various local and national health authorities, their activities are devoted to the protection of animal and human health, to urban hygiene, the study of the relationship between animal nutrition / disease and human health.

Sicily is a very rich country, both in its landscape and in its culture, which goes back to the Greeks, the Romans, the Normans, to the Baroque age up to more recent years. A Person of great cultural level was Frederic II, also known as 'stupor mundi'. He represents a symbol of the XIII th century European culture in establishing the University in Naples and requiring the translation into Latin of the texts by Galeno, the famous Greek philosopher and doctor.

Frederic II was the first sponsor of scientific research and of the school of Medicine. His palace, Palazzo dei Normanni, built by the Arabians is the symbol of the union between the Southern and



Nordic Culture, and there we shall have our EAHIL workshop.



When you read this Newsletter the time for abstract submission will be surpassed, but not the time for registration. Do so as early as possible so as to take advantage of the early bird registration,

March 31st 2005Cost€220 for members€270 for non-members

Further news can be found at http://www.pa.izs.it/eahil/.

The Local and International Organizing Committees look forward to meeting you in Palermo.

> Manuela Colombi and Patrizia Gradito Co-Chairs of the IPC MCOLOMBI@JACIT.JNJ.COM

EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

Internet Page Benoit Thirion



Dublin What? Dublin Core!

The last paper of the 9th EAHIL Conference was presented by Peter Morgan in the Plenary Session on Saturday, 25 September 2006, and its title was *Developing a digital institutional repository: the DSpace@Cambridge project.* In his paper on the DSpace Project Peter Morgan mentioned the use of "Qualified Dublin Core".

And indeed the metadata used in this project are those specified by the Dublin Core project, eg : <u>http://www.dspace.cam.ac.uk/handle/1810/376?mode=full.</u>

```
DC Field Value Language
dc:contributor.author Toke Aidt en GB
dc:contributor.author Jayasri Dutta en GB
dc:contributor.author Elena Loukoianova en GB
dc:date.accessioned 2004-06-16T16:05:35Z -
dc:date.available 2004-06-16T16:05:35Z -
dc:date.created 2003-10 en GB
dc:date.issued 2004-06-16T16:05:35Z -
dc:description.abstract This paper develops a theory of policy myopia.
Policy myopia arises when rational voters set performance standards that
allow elected politicians to distort the portfolio of public investments
towards short-term investments. We show that the fact that voters cannot
observe immediately how much politicians invested in certain types of public
goods is not in itself sufficient to generate policy myopia. Policy myopia,
then, arises in societies where electoral control is imperfect or in society
where tax revenues cannot be committed in advance. The analysis is motivated
by a number of stylized facts about public spending patterns across time
and space. en GB
dc:format.extent 781773 bytes -
dc:format.mimetype application/pdf en GB
dc:format.mimetype application/pdf -
dc:language.iso en GB -
dc:subject.classification Classification-JEL: D72; D82 en GB
dc:subject.other Myopia; public goods; electoral accountability en GB
dc:title Policy Myopia en GB
```

This represents an excellent starting point for a quick overview of DC. The DC was born at Dublin (Ohio) in 1994 from an OCLC initiative and at the first workshop, in 1995, the OCLC and the NCSA (National Center for Supercomputing) laid the bases of this project. The DC is therefore the result of the common will of librarians and informaticians. The Dublin Core is a standard for metadata.

Thirteen to start with, the DC elements are now 15, a number, which seems to have become stable. Each element is optional and may be repeated. The order of the elements is not important. DC is multilingual and is currently adapted into 30 different languages. In July 2000, two main categories of qualifiers were created: Element refinement, which allows the making of an element narrower or more specific (similar

Internet Page Dublin What? Dublin Core!

to MeSH subheadings), and Encoding scheme. This category of qualifiers includes controlled vocabularies or other notation that help to interpret the value of an element. An example is the use of the MeSH thesaurus for the "DC Subject" element.

The complete list of elements and qualifiers is at <u>http://dublincore.org/documents/dcmi-terms/</u> [mirror sites <u>http://au.dublincore.org/documents/dcmi-terms/</u> and <u>http://uk.dublincore.org/documents/dcmi-terms/</u>]

The Dublin Core metadata allow the consistent and similar structuring of information within different databases. This facilitates the use of these databases and also makes possible the development of metacataloguing projects like Renardus [http://www.renardus.org]. It also confers structure to records, which makes possible to get these records from sites like DOAJ Directory of Open Access Journals: http://www.doaj.org. The DC confers coherence and standardised structure to the information contained within an institutional site. Librarians have, in this context, the role of trainers and supervisors of the various authors / editors of online pages and data. At the last DC congress in Japan, October 2001, the possibility of using DC metadata in relation to Evidenced Based Medicine was also discussed. DC has become the ISO standard ISO 15836:2003(E).

There are some projects in biomedicine that are using DC:

Australian Department of Health and Aged Care	HealthCyberMap
Australian Institute of Health and Welfare	Health Canada / Santé Canada
Better Health Channe	Kuopio University Hospital
HealthInsite	Nature

The NLM was interested by: http://www.nlm.nih.gov/archive/20040810/tsd/cataloging/metadata/index.html

It may also be mentioned that the EAHIL site http://www.eahil.org uses the DC metadata.

A few references regarding DC:

- Davenport Robertson W, Leadem E.M, Dube J. et al. Design and Implementation of the National Institute of Environmental Health Sciences Dublin Core Metadata Schema. DC-2001 (International Conference on Dublin Core and Metadata Applications). October 2001, p. 193-199.
- Y. Sakai. Metadata for Evidence Based Medicine Resources. DC-2001 (International Conference on Dublin Core and Metadata Applications). October 2001, p. 81-85
- J. Greenberg, M. Pattuelli, B. Parsia, W. Robertson Author-generated Dublin Core Metadata for Web Resources: A Baseline Study in an Organization. Journal of Digital Information. 2001;2(2)

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Publications and New Products Giovanna F. Miranda



Dear Colleagues,

Bad news. The House of Commons Science and Technology Committee, after 7month investigation concluded: "The current system of scientific publishing is not providing the access needed for the progress of the science" (D. Clery. Science, 2004, 305, 458). The Public Health article published by Lancet states that despite the promises of the information revolution there is little, if any evidence, that health information professionals in developing world are any better informed than they were 10 years ago (F. Godlee et al. Lancet, 2004, 364, 295).

The European Commission has announced it is investigating economic and technical trends in the scientific publishing market, with the results of the study expected sometime in 2005. It cites changes in technology that have led to the development of open access publishing, while conventional publishers have been enjoying annual price increases approaching 10% (B. Pickering. Information World Review, July/August 2004, Issue 204, 1)

Some proposal to solve these problems: UK higher education institutions establish electronic repositories where their published output can be stores and read free of charge (B. Rushforth. BMJ, 2004, 329, 188), the National Institute of Health in USA would require all grantees to place their final versions of accepted manuscripts, or the published version itself, on PubMed Central (G. Brumfiel. Nature 2004, 431, 115), and WHO will take the lead in championing the goal of "Universal access to essential health-care information by 2015" (F. Godlee et al.. Lancet, 2004, 364, 295).

Will it be enough to initiate the change?

JOURNAL ISSUES

Since the Newsletter of August 2004, the following journals issues of *Health Information and Libraries Journal* have been received: Vol. 21, 2004, n. 3 and Vol.21, Supplement 2.

Vol. 21, n. 3.

B. Gann. Human search engines & choice navigators. p. 145 - 147. Guest Editorial.

M. Jenkins. Evaluation of methodological search filters - a review. p. 148 - 163.

The aim of the review is to provide an overview of research concerning search filters, identify and review critically the issues surrounding search filters. Based on this review, a checklist of question to appraise search filters has been derived.

N. Devitt and J. Murphy. A survey of the information management and technology training needs of doctors in an acute NHS trust in the United Kingdom. p. 164 - 172.

The objective of this survey is to assess doctor's use of computers for clinical tasks and their knowledge and skills in health information management and technology.

S.J.E. Sargeant and J. Harrison. Clinical librarianship in the UK: temporary trend or permanent profession? Part 1: a review of the role of the clinical librarian. p. 173 - 181.

This paper is the first of two part series of articles presenting the role of the clinical librarian in the UK today

R. McNally and A. Alborz. Developing methods for systematic reviewing in health services delivery and organization: an example from a review of access to health care for people with learning disabilities. Part 1. Identifying the literature. p. 182 - 192.

This article tries to identify the implications for health librarians who maybe involved in the process of systematic reviewing.

Vol. 21, suppl. 2

J. Ryder. Can't get to the library? Then we'll come to you. A survey of library services to people in their own homes in the United Kingdom. p. 5 - 13.

The aim of the paper is to determine the current level of library service to people in their owns homes in the United Kingdom.

S. Childs. Developing health website quality assessment guidelines for the voluntary sector: outcomes from the Judge Project. p. 14 - 26.

This paper describes the Judge project, the aim of which was to explore the need for health website quality assessment guidelines for the voluntary sector.

A.A.H. Verhoeven and J. Schuling. Effect of an evidence-based answering service on GPs and their patients: a pilot study. p. 27 - 35.

This study describes the characteristics of an evidence-based answering service that took over searching and appraisal of medical evidence from GPs.

M. Lockyer-Benzie. Social inclusion and the City of Swan public libraries in Western Australia. p. 36 - 44.

The purpose of this paper is to demonstrate through a specific case study how the City of Swan Public Libraries in Western Australia has responded to social inclusion.

M. Hicken. "To each according to his needs": public libraries and socially excluded people. p. 45 - 53.

This article focuses on public libraries in England and outlines the necessity to identify needs and allocate appropriate level of resources to deliver a comprehensive and efficient service to all the community.

BOOKS REVIEW

The Changing Landscape for Electronic Resources. Content, Access, Delivery, and Legal Issues. Eds. Y. S. Fong and S.M. Ward. The Haworth Information Press, Binghamton, N.Y. USA 2004. \$29.95 soft, ISBN 0-7890-2441-1; \$49.95 hard, ISBN 0-7890-2440-3, pp.136. The books shows how libraries using electronic resources can reduce costs and save transaction time for large and small public libraries, as well as academic libraries. This book contains information on interlibrary loan, open source software, international data standards, scholary publishing.

[A monograph has been co-published simultaneously as *Journal of Library Administration*, Vol. 40, Number 1/2, 2004.]

Evidence-ased Practice for Information Professionals. Eds. A. Booth and A. Brice. The Facet Publishing London (UK) 2004. L44.95 (L35.96 to CILIP Members), ISBN 1-85604-471-8, pp. 320. Some of the topic covered by this books are: Identifying sources of evidence and searching the LIS literature, appraising the evidence, applying evidence to everyday practice and evaluating your performance, disseminating the lessons of evidence-based practice, examining the evidence base for reference services and enquiry work.

The Rights of Patients. 3rd edition. Ed. G.J. Annas, Carbondale III, Southem Illinois University Press, USA, 2004. \$19.95, ISBN 0-8093-2515-2, pp. 387. The book reflect the evolution of patients' rights in many fields, i.e. patient privacy, patient safety, medical malpractice, etc. This book has 15 chapters and a number of useful appendices that include Internet resources and other materials.

Publications and New Products Giovanna F. Miranda

NEW JOURNALS

The Journal of Men's Health & Gender. A new journal published by Elsevier. The journal was launched together with the International Society for Men's Health and Gender (ISMH) at the first National Congress on Men's Health meeting in Arlington, VA, US in May 2004. For further information e-mail c.cherrington@elsevier.com

Epidemiologic Perspectives & Innovation is an open-access, peer-reviewed online journal of epidemiologic research methods, applications, critical overviews, teaching tools, perspectives, and other analytic work www.biomedcentral.com

Virology Journal is an open-access, peer-reviewed online journal that presents original research concerning viruses www.biomedcentral.com

PAPERS REVIEW

Can we achieve health information for all by 2015?

F. Godlee et al.. Lancet, 2004, 364, 295.

Biomedical agency floats open-access plan. G. Brumfiel. Nature, 2004, 431, 115.

"Impending crisis" in journals provision requires radical solutions. B. Rushforth. BMJ, 2004, 329, 188.

UK lawmakers urge prompt access to published papers. D. Clery. Science, 2004, 305, 458.

EU turns another spotlight on scientific publishing.

B. Pickering. Information World Review, July/August 2004, Issue 204, 1.

Libraries take a role in archives.

T. Caldwell. Information World Review, September 2004, Issue 205, 18.

Web users' information retrieval methods and skills.

C.S. Bond. Online Information Review, 2004, 28 (4), 254.

A study of international issues in library and information science education: survey of LIS schools in Europe, the USA and Canada.

I. Abdullahi and L. Kajberg. New Library World, 2004, 105 (9), 345.

INFORMATION SOURCES.....WEB BASED DOAJ. The Lund University launches a new version of the Directory of Open Access Journals. The directory now contains 1287 open access journals and includes records at article level allowing users to search articles. Currently 325 journals are searchable on article level. http://www.doaj.org

Biomedical Acronym/Definition Database. This database was constructed by the University of Texas Southwestern Medical Center in Dallas to identify acronyms/

Abbreviations and their definitions within MEDLINE records. Currently, it is the world's largest and most comprehensive catalogue of biomedical acronyms and abbreviations, containing approximately 206,000 out of an estimated 224,000 unique acronyms within MEDLINE.

http://lethargy.swmed.edu/argh/ARGH.asp

IBIDS. The International Bibliographic Information on Dietary Supplements database. The site from the National Institutes of Health provides access to bibliographic citations and abstracts from published, international, and scientific literature on dietary supplements (more than 730.000 studies). Users can choose to search the Full IBIDS Database, a subset of Consumer Citations Only or Peer Reviewed Citations Only.

http://dietary-supplements.info.nih.gov/ health_information/IBIDS.aspx **GRL.** The database **Gene Resource Locator** hosted by the University of Tokyo allows to scroll through individual chromosomes to locate exons, introns, common mutations, etc. http://grl.gi.k.u-tokio.ac.jp

Your Disease Risk. This site produced by the Harvard Center for Cancer Prevention is designed to calculate the risk of the most important disease. In addition to cancer, you can find out your risk of four other important diseases such as heart disease, stroke, diabetes and osteoporosis.

http://www.yourdiseaserisk.harvard.edu

NEWS FROM PUBLISHERS

Ovid Technologies announced that the Martindale: The Complete Drug Reference will be accessible on the newly enhanced Books@Ovid platform beginning January 2005. Martindale users will be able to search Martindale's encyclopaedia with Books@Ovid's advanced features including, linking from book references to the universe of full text and other subscriptions to which the users have access; searching and browsing using natural language search capability; relevance ranking; as well as back-of-the-book index browsing. www.ovid.com

Open Repository. BioMed Central launches repository service for institution. The Open Repository service makes it possible for institutions that could not afford to, or lack the infrastructure or technical capacity in-house to set up repositories. Advanced search functionality will be a part of the service, as well as links to and from databases, for example PubMed, and via Crossref to the body of scientific literature. www.biomedcentral.com

The Thomson Corporation released a new study entitled "Journal Self-Citation in the Journal Citation Reports (JCR) - Science Edition" 2002. The purpose of the study was to identify the magnitude, the characteristics by category, and the influence on journal performance metrics of journal self-citations. The study examined all 5,876 journals covered in the 2002 Science Edition of JCR and concluded that journal self-citations are a minor component of the overall citation pattern of most titles. For a copy of the complete study e-mail: rodnev.yancey@thomson.com

FORTHCOMING EVENTS

27 - 29 October 2004, Rome, Italy Bibliocom 2004 For further information: http://www.bibliocom.it/bibliocom.htm3

4 -6 November 2004, Torino, Italy International Conference on Formal Ontology in Information Systems For further information: http://www.fois.org/

12 -17 November 2004, Providence, Rhode Island Managing and Enhancing Information: Cultures and Conflicts 2004 ASIS&T Annual Meeting For further information: http://www.asis.org/Conferences/AM04/index.html

30 November - 2 December 2004, London, UK Online Information 2004 For further information: http://www.onlineinformation.co.uk

6 - 7 December 2004, New York, N.Y., USA GL6: Work on Grey in Progress Sixth International Conference on Grey Literature For further information: http://www.textrelease.com/pages/2/index.htm

15- 17 December 2004, Lisbon, Portugal Cognition and Exploratory Learning in Digital Age For further information: http://www.iadis.org/celda2004/

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EAHIL NEWSLETTER TO EUROPEAN HEALTH LIBRARIANS, NOVEMBER 2004, Nº 69

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Manuscripts in English should be about 3-4 standard (1.5 spaced) typewritten pages and can be sent by e-mail. Informative title, short summary and keywords should be provided. References should be expressed in Vancouver style. Authors of submitted papers must accept editing and re-use of published material by EAHIL including electronic publishing of the Newsletter on the EAHIL website. **Illustrations** may be sent electronically, preferably either TIFF (tagged image file format) or EPS (encapsulated postscript) formats. If taken by a digital camera they must be 300 dpi resolution. For best results, illustrations should be much larger than the desired final size.

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