



Passing on the benchmarking baton



– workshop on cooperation methods, using new indicators, finding partners,
and reporting results



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What is the *baton* made of?

1) Methods of the project

- Collaborative collection of data
- Observation and shadowing
- User and staff interviews
- Collaborative blog writing
- Learning by doing
- EAHIL colleagues focus group
- Presenting together at EAHIL conference
- Facilitating a workshop together at ICML+EAHIL conference

What is the *baton* made of?

2) Tools for cooperation



What is the *baton* made of?

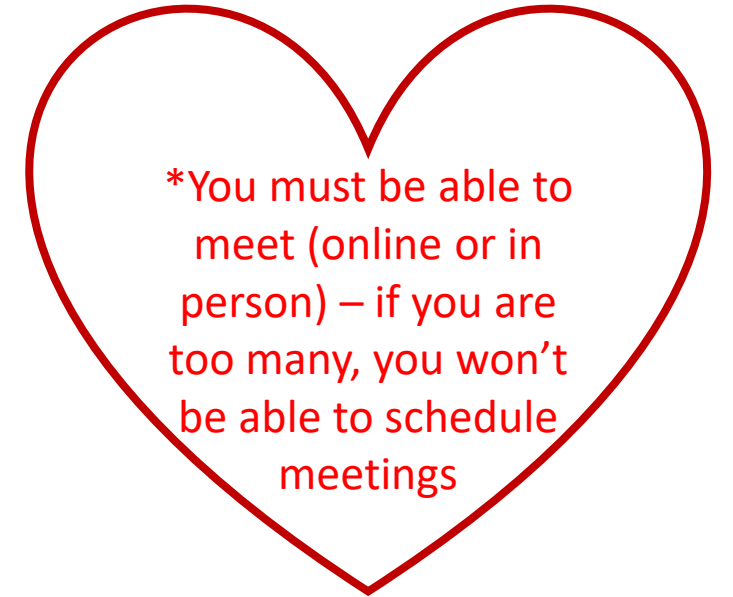
3) New indicators

1. Can the customer get the **grant** he/she applies
2. How has the literature search been used to **change practice**?
3. Impact on national **health policies index/indicator**
4. Increase in **application usage** after a conference
5. Number of **high grade student essays/exam papers** in relation to librarian time spent teaching/tutoring
6. Proportion of knowledge syntheses that reach **publication**
7. **Publications** from the faculty; visibility in **altmetrics**
8. **Time saved** by faculty e.g. lecture writing, student remediation
9. What is the **new role** of a librarian? Non-traditional work
10. When host organisation cites the library's contribution in **press releases or publicity**

+Chocolate/biscuits/cards — how many gifts (you get from customers)

Action 1 – Speed-dating

- Time: 30 min
- Aim: To find pairs willing to work on an indicator
- Steps of speed-dating
 1. Time: 2 min with each pair
 2. Discuss the indicators on the card with your pair
 3. Bell rings → move to your left
 4. Discuss the indicators on the card with your pair
 5. Bell rings → move to your left
 6. ...
 7. ...
 8. **Try to find a pair (or group*) who is willing to work on a chosen indicator**



Action 2 - Group-work

- Time: 20 minutes
- Work in the pairs or groups found during the speed-dating
- Aim: Develop the chosen indicator further and apply it in your organisation / at work
- Discuss and plan your new project
 1. Theme/Topics
 - To develop and apply the indicator
 - Write each idea on a post-it note (1st for yourself 5 min, then together 5 min)
 2. Tools/Milestones/Responsibilities (5 min)
 - e.g. how to meet the first time, "who calls who"
- Prepare to report to others what and how you plan to proceed (5 min)

Action 3 – Wrap-up

- Time: 20 minutes
- Each pair/group reports to the whole workshop group what they plan to do with their indicators(s)
- If 10 pairs → 2 min/pair
- If 8 groups → 2,5 min/group
- If 6 groups → 3 min 10 secs/group
- If 5 groups → 4 min/group
- If 4 groups → 5 min/group



Thank you for attending!



Good luck with your projects!

