Neil MacInnes has led Manchester's Libraries, Information and Archives Service since 2010. He joined Manchester City Council as Head of Service Improvement in 2005, promoted to Head of Libraries, Information and Archives and was appointed as Strategic Lead – Libraries, Galleries and Culture within The Neighbourhoods Service in July 2015. Neil has led the Library Transformation Programme in Manchester including the £50m refurbishment of Manchester Central Library which now boasts 1.7million vists per year.

Prior to relocating to Manchester, Neil worked for Glasgow City Libraries from 1985 working in community libraries, The Mitchell Reference Library, Social Policy, lifelong learning and latterly leading on Service Development and the library capital building programme.

Neil is currently President of the Society of Chief Librarians (SCL), which is formed of Head of Libraries across England, Wales and Northern Ireland, and represent SCL on a number of bodies including the English Libraries Taskforce. Neil is also heavily involved in Greater Manchester Libraries, a partnership of the 10 library services across the city region serving a population of 2.7million, and SCL North West.