



# Working in Partnership to Deliver Knowledge for Healthcare







#### **Knowledge for Healthcare**



Full framework and a short briefing are available at:

http://www.hee.nhs.uk/our -work/research-learninginnovation/libraryknowledge-services

Knowledge for Healthcare blog

http://kfh.libraryservices.n hs.uk/





#### An ambitious vision

#### **Our vision**

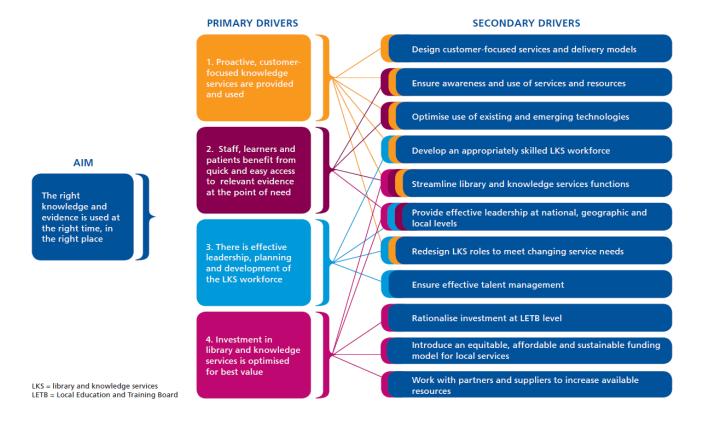
NHS bodies, their staff, learners, patients and the public use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision-making, learning, research and innovation to achieve excellent healthcare and health improvement.

There is often a large gap between evidence-based treatment guidelines and current practice (Nolte and McKee, 2008). Therefore, there is much to do to achieve this vision.





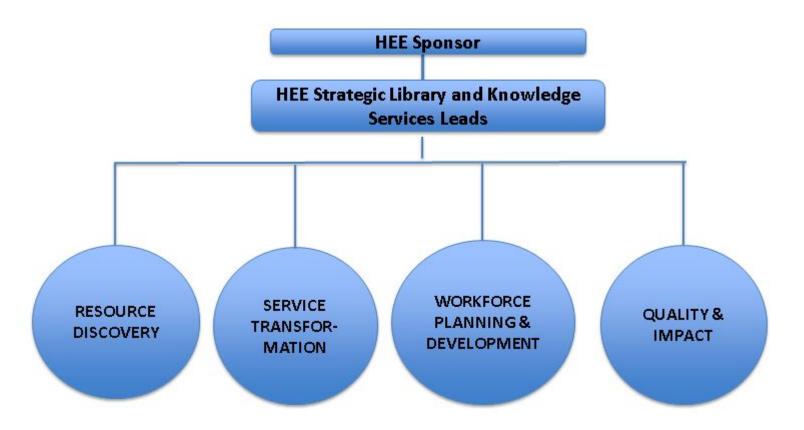
#### Transforming the service







#### Ways of working







## Service transformation partnerships

- Public Health England
  - Service offer to the wider NHS workforce
  - Service provision to patients and the public
- NHS England
  - Information Standard
  - Health Literacy
- Society of Chief Librarians and the Reading Agency
  - Greater understanding of our role in provision of services to patients and the public
  - Involvement in development of Books on Prescription reading list





## Resource discovery partnerships

- National Institute for Clinical and Social Care Excellence (NICE)
  - Strengthen the infrastructure to access electronic resources
  - Improve collaborative procurement to realise savings
- Higher Education Institutions
  - Resource discovery solutions
  - Open access repositories
- National Institute for Health Research
  - Open access principles
  - Google solution providing access to research





# Workforce development partnerships

- Chartered Institute of Library and Information Professionals
  - Development of a Professional Knowledge and Skills Base for Healthcare
  - Leadership Training
  - Skills development for the workforce





## Benefits of partnership working

- Allowed a coherent approach to deliver Knowledge for Healthcare and optimise investment in products & services
- Enabled learning from and partnering with others
- Strengthened existing working relationships across the library community
- Raised profile of NHS library and knowledge services
- Established new relationships that benefited delivery of the programme





#### Partnership priorities 2016-17

- Formalise national partnerships with NHS England, Public Health England, Reading Agency and Society of Chief Librarians
- Increase local partnership working between health and public libraries
- Work in partnership with NHS Education Scotland, Public Health England, NHS Digital and NHS IQ to deliver Knowledge Management priorities
- Continue to strengthen existing partnerships with NICE, HEIs and National Institute of Health Research
- Autumn campaign in partnership with CILIP concerning the role the health librarian in supporting Knowledge Management





#### **Questions and comments**

Louise Goswami

louise.goswami@nhs.net

@GoswamiLouise