



# EAHIL 2016



Biblioteca Virtual  
del Sistema Sanitario Público de Andalucía

Knowledge, Research, Innovation ...



*15th EAHIL 2016 Conference 11-13 June, Seville, Spain*

**User Training Project - a collaboration strategy for the libraries of Faculty of Pharmacy (FF) and Faculty of Medicine (FM) at University of Lisbon**

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## Topics

- Context
- Objectives
- Methodology
- Results
- Further Developments
- Final Considerations

## Two Libraries # The Same Questions



**A Common Strategy**

# U

## LISBOA

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UNIVERSIDADE  
DE LISBOA

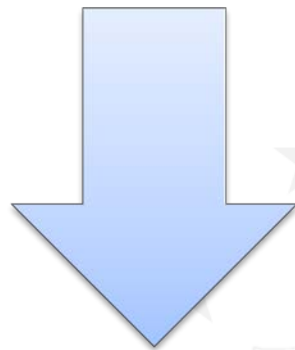
### The largest University in Portugal

- Results of **UL** and **UTL**, merged in 2013
- **18 schools** and its research institutes
- About **50,000 students**

## A strategic area of Health Sciences with 5 Schools



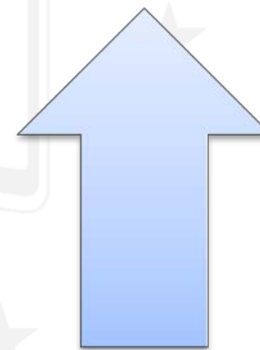
### PROBLEM



Economic Crisis  
Reduced Budgets  
Smaller Teams  
Do More with Less



Rethink the Strategy  
Maximize Resources  
Establish Partnerships

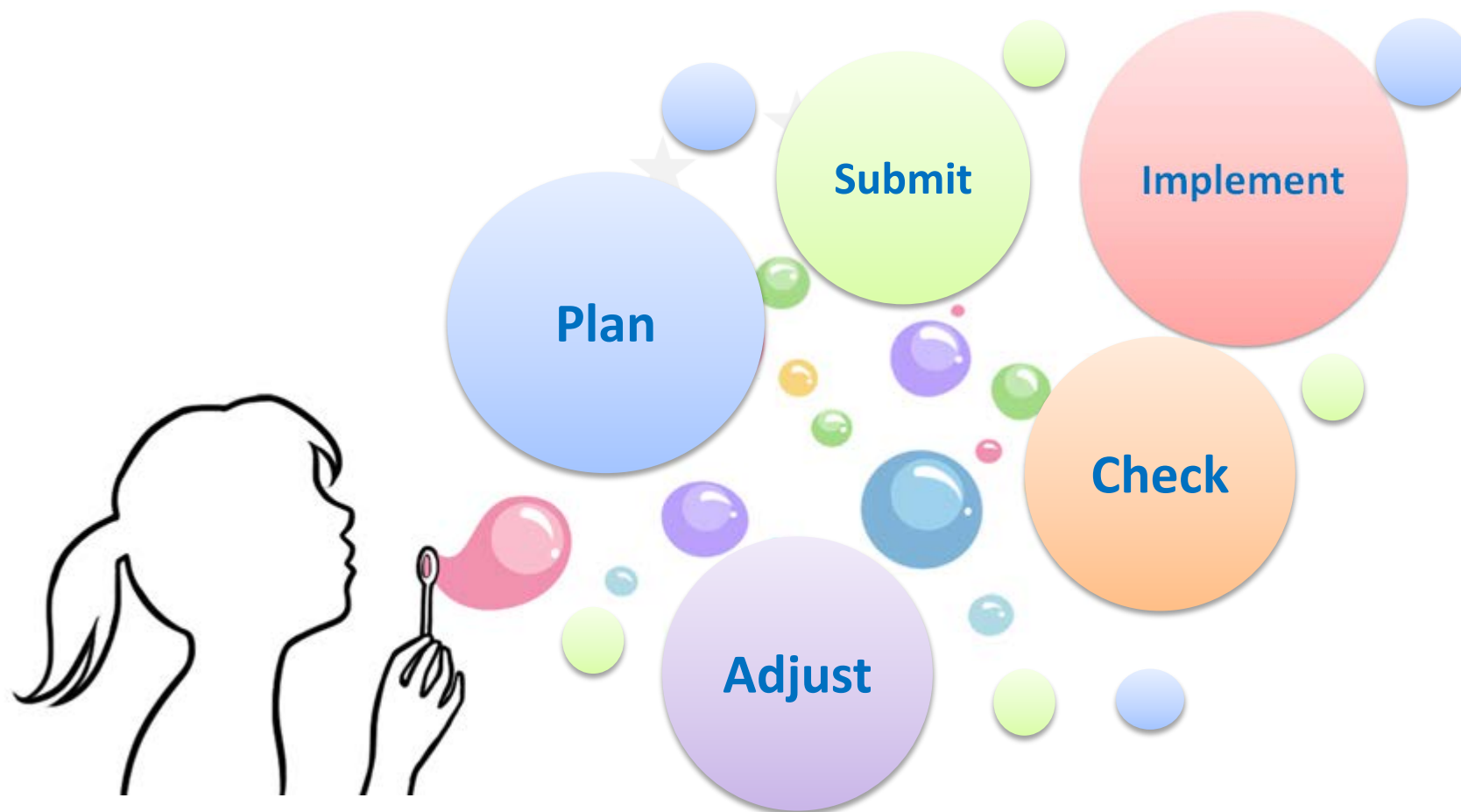


### OPORTUNITY

Develop a common user training project for FF and FM in order to:

- Maximize resources
- Support increased training needs
- Strengthen training programs already implemented
- Promote the development of information literacy skills in both academic communities







### Plan

[May 2015]

#### Converged Points Were Identified

- Related Scientific Areas
- Identical User Profiles and Needs
- Similar Training Objectives and Programs
- Training team reduced to one librarian each
- Tradition of Institutional Cooperation in other areas
- Geographic Proximity

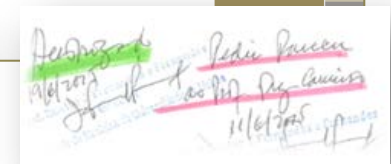
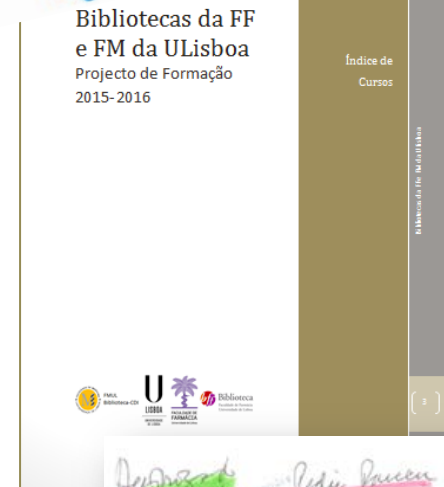
### Plan

[June 2015]

### User Training project was Developed

- Courses
- Programs
- Calendar
- Online Application Forms
- Satisfaction Questionnaires

**Submitted and Approved** by both Faculty Deans



Implement

## [October 2015]

### Training schedule was presented to both communities



**Programa de Formação das Bibliotecas da FF e FM | ULisboa**

Novembro 2015

Ação de Formação	Dia	Hora	Local
<b>Estratégias de Pesquisa e Recursos Disponíveis</b>	6 Nov.	14:30 - 17	FMUL Biblioteca-CDI Piso 6
<b>PubMed</b> Tirar partido das ferramentas de pesquisa	13 Nov.	14:30 - 17	FMUL Biblioteca-CDI Piso 6
<b>Mendeley</b> Gestor de Referências Bibliográficas	20 Nov.	14:30 - 17	FFUL Sala A.3.11
<b>EndNote Basic</b> Gestor de Referências Bibliográficas	27 Nov.	14:30 - 17	FMUL Biblioteca-CDI Piso 6




**BIBLIOTECA - CDI**  
FACULDADE DE MEDICINA DA UNIVERSIDADE DE LISBOA

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[faq's](#)
[contactos](#)
[comentários e sugestões](#)

**NOTÍCIAS**



**Programa de Formação das Bibliotecas da FF e FM da ULisboa**  
O Programa de Formação das bibliotecas da Faculdade de Farmácia e de Lisboa, está aberto a ambas as comunidades académicas. Após efectua inscrição, aguarde pela confirmação que lhe será enviada por email.

Implement

**[November 2015]**

**“Pilot Test” all Fridays, Practical Sessions in Class Model**

**6** Search Strategies / Available Resources

**13** PubMed – Advanced Search

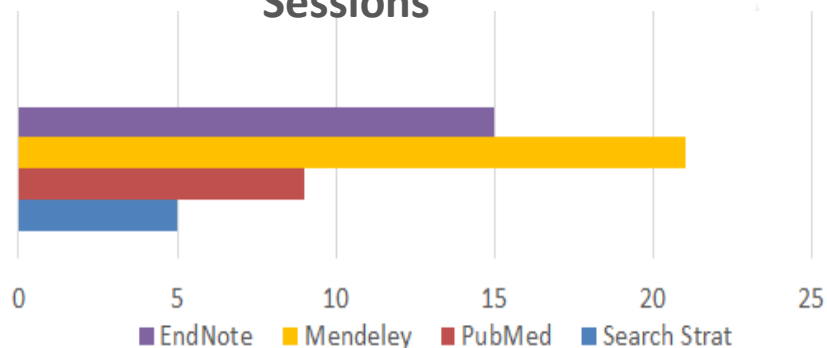
**20** Mendeley

**27** EndNote Basic

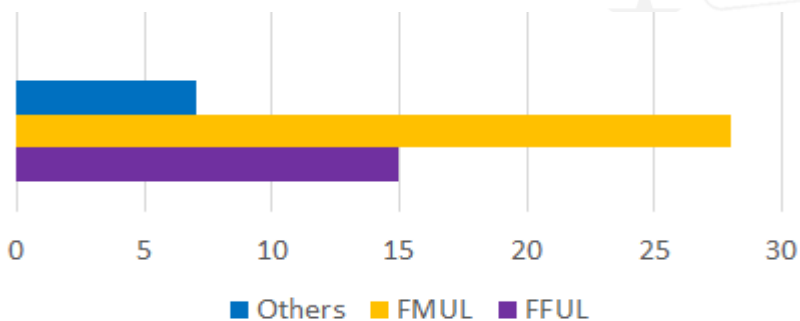
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## “Pilot Test” 4 Sessions - 50 Registrations

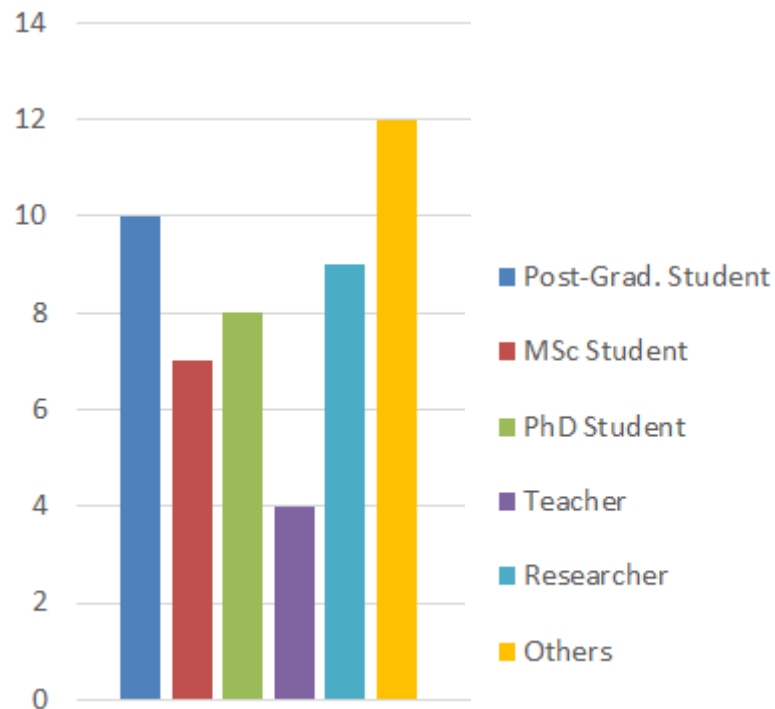
### Sessions



### Institution



### Users Profile



### Check

## Satisfaction Questionnaires – Major Findings

- 50 Questionnaires
- 48 Answers
- Global evaluation - 36% Very Good / 60% Excellent
- Relevant suggestions

### Adjust

## To overtake identified gaps

## To implement some of the obtained suggestions

- Previous selection of students competencies levels
- More practical sessions
- Better disclosure of training Sessions
- Special attention to 1<sup>st</sup> years pre-graduated students

- Keep on growing and adjust to future needs
- Adopt other learning models: e-learning / b-learning
- Evaluating the educational impact
- Reinforce the ULisboa Strategic Area of Health Sciences, by extending this collaboration to all the ULisboa Health Sciences Schools

**For the next scholar year - 2016/2017  
Faculty of Dental Medicine will join us!**



### A Successful collaborative strategy

- Number of Registrations
- Results of Satisfaction Questionnaires
- FD Library Integration Request

### That Reinforces

- IL competencies among bough communities
- Users empowerment
- Libraries and librarians image
- Collaborative Culture
- Strategic area of Health Sciences



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