



# EAHIL 2016



Biblioteca Virtual  
del Sistema Sanitario Público de Andalucía

Knowledge, Research, Innovation ...



*15th EAHIL 2016 Conference 11-13 June, Seville, Spain*

The outreach librarian as a substitute course and continuous professional development mentor to nurses and allied health professionals

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# Bodleian Health Care Libraries



Four sites - use as one Library



## Training sessions

We offer free training sessions to help you develop your search skills from beginner to advanced level. Most sessions include hands-on practice.

[Contact us](#) to arrange small group or one-to-one training sessions in our libraries or at a location to suit you.

One-to-one sessions are popular with those embarking on a dissertation or an audit, or those who just want an update on where to find the best evidence. These sessions enable us to focus on your own information requirements and usually last one hour.

To enable access to certain resources, NHS staff are advised to register for an [NHS Athens](#) username and password prior to attending. For University of Oxford members your single sign on username and password will be used.

Topics covered include:

### Essential Search Skills

Suitable for the beginner or for a refresher. Here you will learn the real skills of searching:

- asking the right question
- finding the best search terms
- linking the terms together to form a search strategy

You will also learn how to do a simple subject, author and journal title search on bibliographic databases such as Medline.

### Applying Your Search Skills

This is designed for the more advanced searcher.

Using the basics from the Essential Search Skills course above, you will learn how to perform advanced searches in the key health care databases (Medline, Cinahl, Embase etc.). It really does pay off - in terms of finding the best evidence in a short time!

### Evidence Summaries

A word cloud featuring various terms related to reading and learning. The largest word is 'READERS' in orange. Other prominent words include 'Searching' in green, 'Tea' in dark green, 'Outreach' in green, 'Coffee' in dark purple, 'SOLO' in orange, and 'HDAS' in yellow. Smaller words include 'Biscuits', 'Books', 'Learning', 'Blogs', 'Courses', 'Email', 'Departments', 'Case based discussions', 'Dissertations', 'Talking', 'Workshops', 'Teaching', 'PubMed', 'Web-site', 'Guidelines', 'Search clinic', 'Cake', 'Motivation', 'Grand round', 'Counselling', 'Research', 'Training', 'Systematic reviews', 'Audit', 'I-2-I', 'UpToDate', 'E-mail', 'Cataloguing', and 'Motivation'. The words are arranged in a dense, overlapping cluster.

**READERS**

Searching

Tea

Outreach

Coffee

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Biscuits

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Case based discussions

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UpToDate

E-mail

Cataloguing

# Numbers

**420** 1-1 training sessions from October 2014 to September 2015

**127** of the **420** sessions were with nurses, midwives, allied health professionals (AHPs), clinical support workers or healthcare assistants



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# Mentoring

**“each mentoring connection is unique, therefore each person enters the relationship and process with their own values and expectations”**

**Naidoo, 2006**

**“mentors should possess patience, enthusiasm, knowledge, a sense of humour, and respect”**

**Fawcett, 2002**





# Aims

describe how members of the outreach team are meeting the mentoring needs of nursing staff and AHPs who come to us for assistance

explore the challenges and opportunities that using mentoring skills during 1-1s offer us

# Methods

1. interviews from one-to-one consultations
2. interviews with individual members of the team
3. *observational data from a CPD club in a hospital palliative care department*

Data gathered from October 2014 to April 2016.

An open red envelope is shown from a top-down perspective. Inside the envelope, a white card is placed, featuring the text "THE RESULTS ARE IN..." in a bold, blue, serif font. The card is slightly tilted, and the red interior of the envelope is visible around it. The background is a plain, light color.

**THE RESULTS  
ARE IN...**

# Our role during 1-1s include..

Advanced search skills training

Mediated searches

Critical appraisal

Finding full text articles

Setting up search alerts

Referencing help (Mendeley)

Dissertation help/advice

Help with repeat journal submissions

**Pastoral care and empathy**

**“Mentoring? Teaching?  
Pastoral care? All together.”**

# Different mentoring needs

For example:

Operating Department Practitioners

Nurses

# Library space is valued



# **Mentoring - Challenges**

1. Capacity

2. Evaluation



# **Mentoring - Opportunities**

1. Mentoring skills - listening, motivating
2. Formal mentoring training required(?)
3. Positive working relationships with readers

# Conclusions

1. The significance of the different academic backgrounds for nurses compared to ODPs.
2. Importance of the library for 1-1s.
3. The development of positive working relationships between the librarian and readers.

