

NHS librarians: enabling the knowledge flow

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Space to think, Knowledge to act

London Health Libraries

NHS (National Health Service)

- Challenging future
- Financial pressures
- Government directives
- Staff loss and turnover
- Quality agenda
- Value for money standards
- Legal and financial risks facing trusts not meeting targets and standards
- Changing health landscape



Information Overload



Really wondering how I
media, how image may
may use images on flickr
work with video, might
as one way of expressing
work with text. Rempre-
myself and how this
senting each other, repre-
medium might work
senting ideas, or doubts, o
together with other
a wish to expand



Future Trends

Mobile everything

The Cloud

Personalisation

Collaboration – collection mapping

Open content

E-Journals & E-books



Why us?

- Professional knowledge
- Position in the organisation
- Analytical skills
- Information management skills
- Signposting information
- Enable knowledge sharing
- People skills
- Customer focus
- Collaborative approach to knowledge sharing and provision
- Holistic view



How we can contribute

Knowledge Management & organisational learning

Indexing AARs

Information management

Metadata - intranet

Patient information

Copyright

Training



**What
about
the
space?**



Expertise not Paper

“The most valuable resource in any library is the librarian, but they can be even more valuable outside the library.”

Muir Gray



“We need to be less tied to organisational structures and focus more on organisational needs.

We need to get out of our comfort zone. We need to get out of the library more.”

Anthony Brewerton



New skills to learn

Strategic thinking

Budgeting - VFM

Knowledge Management

Information for Patients

Project management

Leadership

Marketing

Networking

Influencing

Political skills



Making it Available

Links

Portal


Mobile apps

Athens

Training

Marketing





"Libraries will transition from a centre of information to a centre of culture. A culture-based library is one that taps into the spirit of the community, assessing priorities and providing resources to support the things deemed most important."

Thomas Frey

Changing (and Challenging) Times

- Move to electronic resources and away from paper
- The “Martini Service” - Anytime, Anywhere
- More collaboration between librarians – stock, cataloguing, management systems
- Move out of the library
- New roles – KM, Intranet, etc.
- Mobile technology the norm



Examples

Collaborative working with 6 Trust in south London

- consortium purchase of e-journals from suppliers Wolters Kluwer Health /OVID using Ovid Collaborative Purchasing Model

KnowledgeShare at Brighton

- current awareness service for articles and AAR results



Examples

London Health Librarians Knowledge Management Group

- meet virtually
- share experiences fo getting KM into practice
- identify examples of best practice
- create & disseminate guidelines and checklists

Indexing AARs

- entering AARs on Library Management System



“We will never be bored”

Sue McKnight

