## Web 2.0 and Tools for Librarians and (their users)



http://www.appappeal.com/web-2-0-application-world-mosaic/



## How do I keep up to date?



Welcome to the 12th EAMIL Conference

## Basic Twitter

#### What's happening?

Tweet

658 230 14 following followers listed

710 tweets

Twitter-for-BlackBerry

n. The Twitter branded app for BlackBerry.

25

Q

#### Home

@EAHIL2010

Direct Messages

Favorites

Retweets

Bearch

Saved Searches

#eahil2009

Lists

Lists are timelines you build yourself, consisting of friends, family, co-workers, sports teams, you name it

New list

Trending: Worldwide

Change

**Local Trends** 

Set your location

Set your location and see what's happening around you!

CALA BOCA GALVAO

Viva Mexico Cabrones

#iconfess

#worldcup

Latest: LIS Journals: Don't ignore home grown medical systems

http://bit.ly/9Xdkht about 9 hours ago

#### Home



GreatTwitTips People who don't follow real people like me aren't doing it right. RT @chrisbrogan 50 Power Twitter Tips http://b... http://bit.ly/9mQ2NP

less than 10 seconds ago via twitterfeed



GreatTwitTips RT @JensRanfil: "21 tips for using Twitter and Facebook for business". http://is.gd/cTgVk Highly useful for promoti... http://bit.ly/bJGH7K

less than 20 seconds ago via twitterfeed



GreatTwitTips RT @slichti: Well worth your time - 50 must-read tips for Twitter power-users http://bit.ly/9CiSZE\_RT @slichti: W... http://bit.ly/bS9u9Y

less than 20 seconds ago via twitterfeed



rww Apple Bans Cartoon Ulysses: This Week in Online Tyranny http://bit.ly/9lbFTW

half a minute ago via (witterfeed



g4tv We got to talk to the producer for F.E.A.R 3 http://bit.ly/cCA7Xk #E3

minute app via HootSulte



gossipgirl I'm in the mood for a gossip game! W getting an earful about her latest tattoo? http://ht

1 minute ago via HootSuite

CoryBooker 1 hr away from my monthly radio show on WBGO



#### Packrati.us = Twitter + Delicious

\*NEW\* Bookmark URLs in your Favorites!

This site provides a simple bookmarking service. We follow your twitter feed, and whenever a status you tweet or re-tweet contains URLs, we add them to your <u>delicious.com</u> bookmarks. Optionally, bookmark URLs in @replies to you, and in tweets you mark as Favorites.

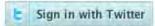




Let the packrat keep track of the URLs you share. You don't want to post

#### Get Started

To get started, authenticate with Twitter.



Returning users, sign in with Twitter.

### Don't have a Delicious Account?

Create one. It's quick, easy, and free! Create a Delicious account

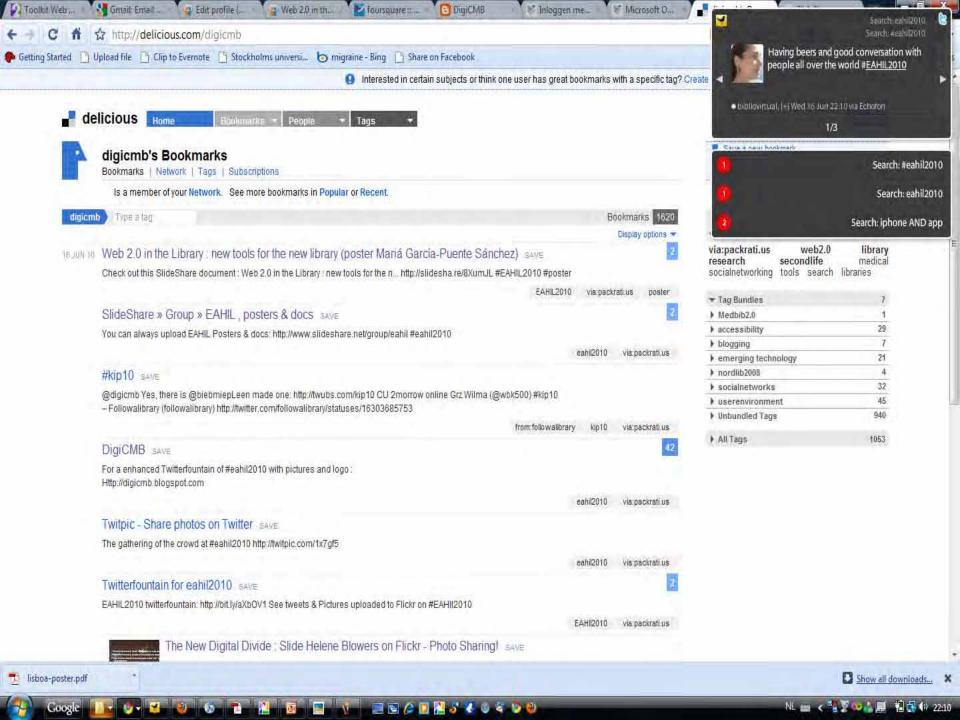
### See bookmarks created by packrati.us for:

- @timoreilly
- o @R Dawkinsdotcom
- @whitehouse
- @BarackObama

#### Press

Read the <u>TechCrunch post</u> featuring packrati.us!

Some <u>bookmarked articles</u> about Packrati.us



## Engage Audience close & distant

Who is following #eahil2010? Tell me what you think of it via twitter #eahil2010 #telldigicmb \*live demo twitter-power!

## A few questions to you

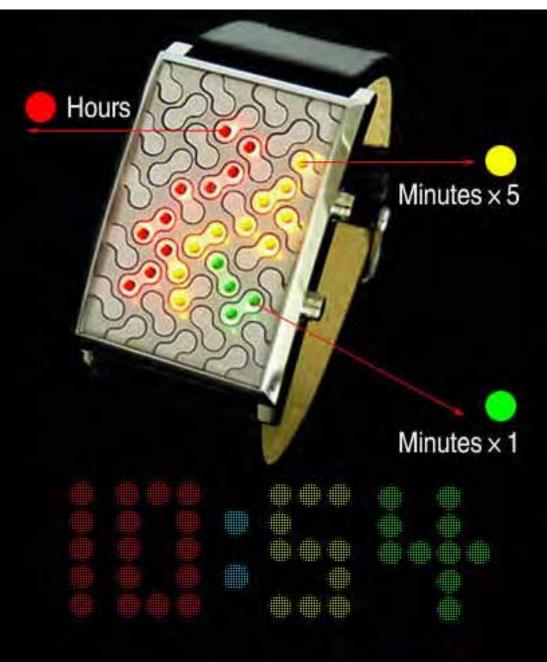
### Ask a tweep to tweet %! #eahil2010

- How many of you have a mobile phone?
- Smartphone (iphone, android, blackberry, other?
- Who has a twitter account?
- Who has already a
  - Optimized website for mobile or
  - A library App or
  - Something in between?

## How do I find the time?



#### THE CONCEPT OF TIME



#### THE CONCEPT OF INFORMATION?



eahil2010

GO

My Twubs



Edit My Profile



#eahil2010 EAHIL DISCOVERING NEW SEAS OF KNOWLEDGE: 12th EAHII Conference 2010

Technologies, environments and users in the future of health libraries 12th EAHIL Conference, in Lisbon, Portugal, 14th - 18th June 2010.

Edit





twitpic You Tille vimeo









Send Tweet

















Tweetups & Events

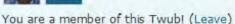
Twub Members (8)







Twub Feed



Web Links



Blog EAHIL2010 SocialMention EAHIL2010







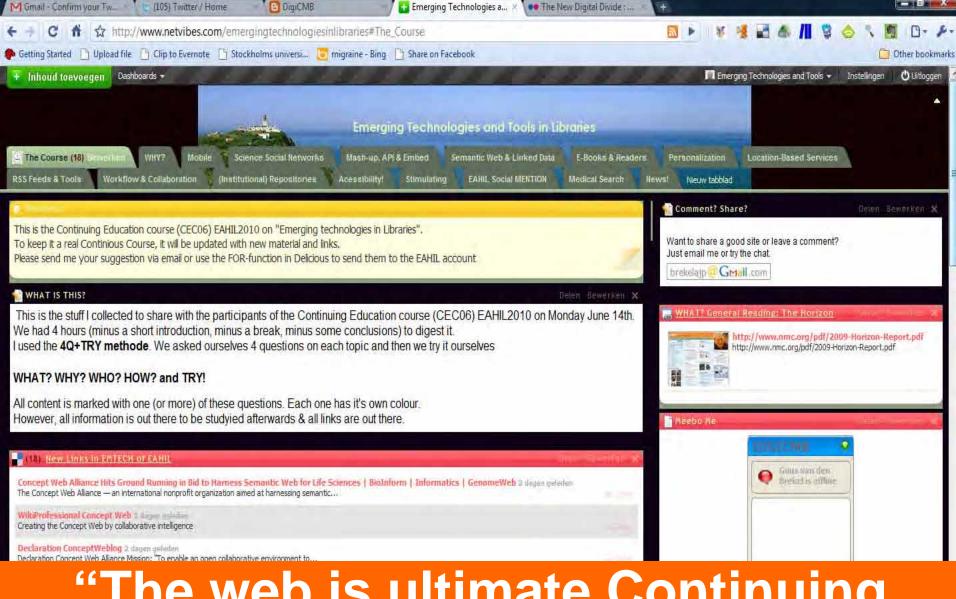


### WHY do I find this time?



- First of all, it is my boss letting me find time
- Secondly, i like beautiful things
- Thirdly, I just don't want to know the time all the time ...

## HARD to find Time!



# "The web is ultimate Continuing Education Course"



## A few questions to you

- Who is denied access to web resources at workplace?
- Which resources?
- What are the arguments to do so?

"What about all the legal implications - copyright and so on?"

25 barriers

to using Web 2.0 technologies and how to overcome them.

"We're a large organisation; we can't have everyone doing their own

"It's an IT issue, and not your job"

"We can't rely on resources that may disappear at any time, be bought by another company or

"We can't measure how effective this is"

"We don't have the time to do this"

"We don't own the resource and can't brand it"

"It's just a flash in the pan"

sites?"

thing"

reason."

that."

applications"

Policy."

"What if the application goes down?"

"What if our staff spend all day on social networking

which may be in any way unreliable."

"You can't use it because we've spent out money on a

'Our IT staff cannot support all of these different resources or

Content Management System, and you have to use

"It's been filtered because of 'x'

"Great idea, but it's going to contravene our Acceptable Use

"Staff don't want to learn this new stuff though!"

"We have to get it right first time" I

write nasty things in the comments"

"These tools change the way in which we would work.

"We can't protect staff privacy when they use third party tools"

"We have a requirement to ensure that resources are

"We've never done it this way before, and our users won't like

Our bureaucracy couldn't work with that."

"Some of these resources have advertising on them, which we don't want to

"Yes, but what about all the pornography and other

available equally to all our users."

Unsuitable material?"

"We can't have a blog because someone might

"There are security implications."

http://philbradley.typepad.com/phil\_bradleys\_weblog/2010/03/25-barriers-to-using-web-20-technology-solutions.html

"No. You can't do it."

be associated with "

## 50 Reasons Not To Change







#### TASKFORCE WEB 2.0 EAHIL

Working, Sharing, Communicating, Learning and Teaching with others : the use of Web 2.0 tools for EAHIL Council. Board and Members.

MONDAY, MARCH 8, 2010

"25 barriers to using Web 2.0 technologies and how to overcome them"by Phil Bradley

This is already a classic series of 25 pages must-read post -very relevant for the TaskForce and all EAHII members- is

\*25 barriers to using Web 2.0 technologies and how to overcome them" by Phil Bradley

Please spread the word...

Posted by Guus van den Brekel at 6:42 AM, 0 comments

FRIDAY, DECEMBER 11, 2009

EAHIL & Social media links

Some updates on social media stuff about EAHIL

The EAHIL Toolbar is updated with all social media links, including twitterreader! http://eahil.ourtoolbar.com/ lt can be installed on Firefox & Internet Explorer on windows computers, and on Safari for Macs.

The 2010 conference link is added and news is publishing the feed from

CONTACT US

Lotta

Benoit Kate Kelly

Oliver

Guus van den Brekel

Katri Larmo

**TELL US ABOUT THE WEB 2.0** TOOLS YOU ARE USING (POLL 1)

The Survey is closed. We are collecting and analysing the responses. The Results will be published on the blog.

READ OUR IPAPER ON SCRIBD

The Proposal

SEARCH ALL EAHIL SITES

Search

EAHIL2010

EAHIL2010 14th-18th June & Lisboa, Portugal





Get Widget 10

TWITTER

**EAHIL Conference** 

LIS Journals: Swine Flu Virus Hiding Out Pigs, May Reemerge http://bit.ly/b6ISlt about 1 hour ago

LIS Journals: Father's Day Pictures: "Best Animal Dads http://bit.ly/9x4joZ about 1 hour ago

LIS Journals: Protect social care like NHS call http://bit.ly/bBJuR8 about 1 hour ago

LIS Journals: Don't ignore home grown medical systems http://bit.ly/9Xdkht 17 hours ago

http://tw2eahil.blogspot.com/eednavigator RSS.

### Taskforce Web 2.0 EAHIL

- Outcome 2009 Council meeting
- Notes will be out on Blog soon

# Web Tools - Internal communication group discussion

Aims: To improve communication within groups and between all members

- Email is not always good as a communication tool, sometimes difficult to retrieve information from emails
- Web-based tools easier to access, content easier to access
- Tools chosen also for ability to secure access
- Issue of employers blocking access to Web2 tools give exemplars
- Difficult to find information about EAHIL distributed between various sites - aggregate and use CMS?
- Would like more dynamic
- Endorse Task force, with clear terms of reference/scope

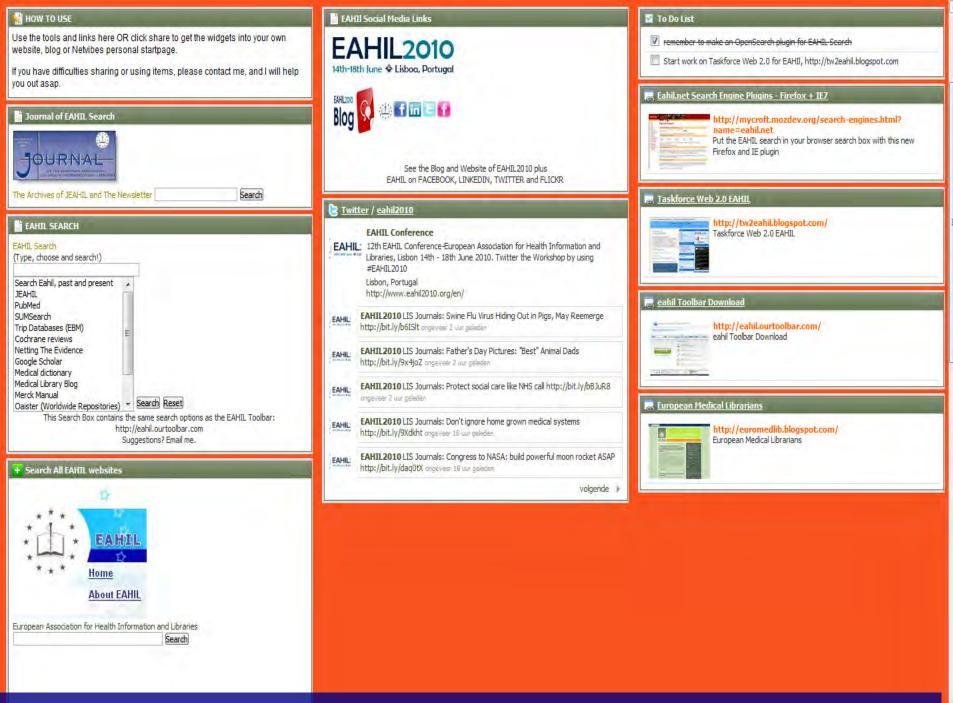
# Web Tools - External communications

- Web pages need CMS or wiki that allow different groups to do their own updating
- that front page is very important, public facing
- Links to blogs/feeds
- Make pages more interactive eg links in pdfs
- Interactive index
- Discussed use of tools of e.g. FaceBook as marketing tools;
- Be aware of depending too much on tools with limited use or sustainability

# Web Tools - Teaching & Learning on the web

- Everybody is experimenting compiled a list of what is being used
- An Issue is relation to VLEs
- Takes time to learn how to use these tools
- How to get them to work together
- Distinction between personal and professional use
- Important to try these tools and learn from students
- Would use it for professional development purposes
- Use to share learning objects
- Capture information on reasons for non-use from those who have tried new tools
- Be aware of e.g. You Tube being blocked in some countries
- Adapt "23 Things" model to medical library context
- Discussion of how learning styles make affect uptake





http://www.netvibes.com/digicmb#EAHIL2010

## Eahil tools & social media

- Search engine EAHIL & JEAHIL
- Toolbar
- Facebook
- Delicious
- Slideshare
- Linkedin
- Twitter

Social mention EAHIL2010



#### EAHIL European Association for Health Information and Libraries

Home

Organization Sub-groups

Conferences

Discussion lists

EAHIL survey 2004

About EAHIL

Sponsors

Links

Web 2.0 Tools

Journal

Membership Database Search





**EAHIL Search** (Type, choose and search!)

Search Eahil, past and present **JEAHIL** PubMed SUMSearch Trip Databases (EBM) Cochrane reviews Netting The Evidence Google Scholar Medical dictionary Medical Library Blog Merck Manual Oaister (Worldwide Repositories) \*

Search

Reset

### What's the Time?



3+55+1

3:56

## New Digital Divide

- Those who know how to "think" about search vs. those who don't.
- Those who know how to validate soft information vs. those who don't
- Those who know where to find information in new "hot" channels vs. those who don't.
- Those who understand the current culture of informal languages vs. those who don't.
- Those who know how to get information to travel to them vs. those who still chase it.
- Those who have the knowledge and skills to create and re-mix digital media and those who don't.
- Those that understand learning is a continual process vs. those that view learning as an achievement.
- (Those having enough power to their mobile devices vs those who don't :-)

#### 2010 HORIZON REPORT

THE WEB VERSION

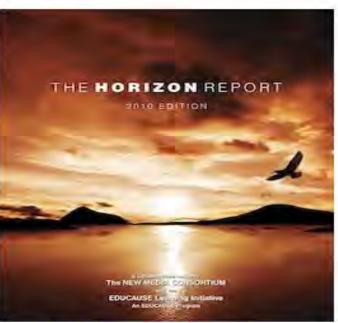
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The New Media Consortium is an international 501(c)3 not-for-profit consortium of more than 280 learning-focused organizations dedicated to the exploration and use

#### About



Download the 2010 Horizon Report (316k PDF) (also available in other languages)

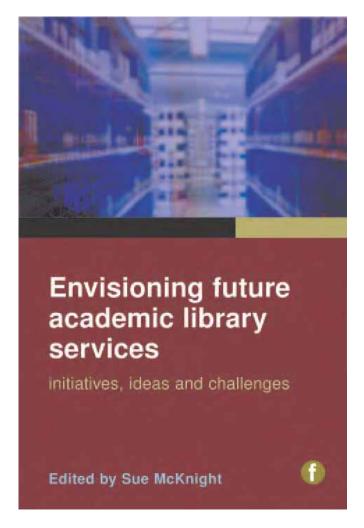
The 2010 Horizon Report is a collaboration between The New Media Consortium and the EDUCAUSE Learning Initiative An EDUCAUSE Program

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http://wp.nmc.org/horizon2010/

## Envisioning the future



# Rapidly changing contex (and concepts)

- Technology
- Publishing
- user behaviour
- expectations

"Change happens, transformation is planned"

Sapp and Gilmour, 2003

Managing change

"Change keeps happening"

## New leadership & management

- New responsibilities, new skills sets and organizational structures
- New partners & services
- Taking the library to the students and researchers

## "Hanko"



Not only knów the concept of this new information age ..

**LIVE THE CONCEPT!** 

## "Shinshoku"



# "Without curiousity and imagination there is no knowledge"



