

Developing a new 'corporate' Clinical Librarian role

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Introduction

- Traditional Clinical Librarian Model – up and running successfully in Leicester since 2001
- Supports clinical teams finding evidence to support patient care
- Funding for pilot to extend service to corporate and ‘Trust-wide’ teams agreed in 2008
- Aim – to embed evidence-based practice in Trust-wide and non-clinical areas of the Trust

Pilot Phase

- Ran from November 2008 – April 2009
- Targeted key high-level individuals in the Trust e.g. Director of Strategy, Director of Clinical Risk - to get buy-in and support
- Worked in a small number of teams to understand information needs e.g. Strategy, Quality and infection control
- Office visits and introductory emails
- Pilot phase successful and permanent post agreed

Aspects of role

- Current awareness
 - Regular updates of recent publications for Strategy, Infection Control and Nursing
 - Yearly updates of guidelines for clinical areas to support business planning for future year
 - See:

<http://www.uhl-library.nhs.uk/servicesguidancesumm.html>

This document aims to highlight useful publications relevant to the Strategy Directorate. It is best viewed on screen, as it contains links to full versions of documents (where available). Please send feedback to kumar.hyd@uhl-tr.nhs.uk on both the selected content and amount of detail, as this can be amended to ensure it meets the needs of those using it.

Strategy

Recently published guidance, policies, statistics, reports and selected articles
(November 2009 – January 2010)

November 2009

The National Confidential Enquiry into Patient Outcome and Death (NCEPOD) - Deaths in Acute Hospitals: Caring to the End? (November 2009)
This NCEPOD report highlights the process of care of patients who died in acute hospitals within four days of admission. It takes a critical look at areas where the care of patients might have been improved. Remediable factors have been identified in the clinical and the organisational care of these patients. The report, an executive summary and a self-assessment checklist for trusts are available.
[Link to report here](#)
[Link to BBC News report here](#)

NHS Employers - Talent for tough times: how to identify, attract and retain the talent you need (4 November 2009)
This practical briefing outlines what good talent management looks like, discusses why it will be so important as the NHS faces the lean years ahead and sets out how trusts can get started.
[Link to briefing here](#)

NESTA - The human factor: how transforming healthcare to involve the public can save money and save lives (4 November 2009)
This report examines the challenges faced by the National Health Service. It shows how radical new ways of innovating can reduce spending at the same time as increasing health and wellbeing.
[Link to report here](#)

Care Quality Commission - Getting ready for registration (9 November 2009)
The Care Quality Commission has published several documents about the new system of registration for health and adult social care in England. To help care providers get ready for registration, the Care Quality Commission has published three short guides: a guide to the new system of registration, the scope of registration and NHS Trusts: how to apply for registration overview.
[Link documents here](#)

Department of Health - NHS constitution: a consultation on new patient rights (10 November 2009)
The NHS Constitution brought together in one place what the NHS does, what it stands for and the commitments it should live up to. This consultation proposes new patient rights to treatment within a maximum of 18 weeks from a GP referral and to be seen by a cancer specialist within 2 weeks from a GP referral; and NHS Health Checks for those aged 40 to 74 to assess their risk of heart disease, stroke, diabetes and kidney disease.
[Link to consultation here](#)

Aspects of role (Cont.)

- Horizon Scanning
 - Via email alerts / Twitter / NHS Evidence / Google Reader

The Twitter logo, featuring the word "twitter" in a light blue, rounded, lowercase font with a white outline.The Google Reader logo, with "Google" in its multi-colored font and "Reader" in a blue font.

Aspects of role (Cont.)

- Map of Medicine



- Audit – Searching for standards
- Clinical Guideline Advisory Group
- Policy & Guideline Committee
- Corporate team meetings

Impact of service

- Difficult! – Do not want to bother users with surveys
- Small increase in management library membership and Athens registration
- Increase in number of non-clinical literature searches
- Capture all feedback – even if it's just a 'thank you'
E.g.

“Thank you very much for this. It is incredibly helpful, as this means I do not have to do my usual trawl to find out what the latest news is!”

Director of Nursing

Challenges

- Educating non-traditional users about the benefits of high quality evidence
- Keeping up to date with changes in personnel and structure
- Gaining the trust of managers
- Searching in non-traditional places
- IT issues – e.g. access to Twitter



Future of service

- Exploring Web 2.0 tools to deliver current awareness e.g. blogs/wikis
- Looking at further corporate areas to support e.g. HR, Corporate Communications
- Access to more ‘management’ focused resources

Tips

- Understand the organisation
- Know your customers – understand their interests and anticipate their information needs
- Be in the right place at the right time
- Build up list of resources for searching as often the information required is not available in the main health databases

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