



The Menu

Not to Eat But Good to Digest

How to Improve Hospital Staff Information Literacy

Presentation at the 12th EAHIL Conference

16 June 2010

Authors

Marie Källberg, Anneli Mindemo, Barbro Wiström, Natalia Berg, Maria Åsberg

Presenter

Marie Källberg

Karolinska University Hospital

Second largest hospital in Sweden

Two main sites in Stockholm, Solna and Huddinge

15000 employees

6400 nurses

2500 physicians

2100 researchers

250 professors

4200 students

Medical Library

5 librarians

1 IT-technician

1 part-time library assistant

Cooperation with other hospital libraries at the Stockholm County Council regarding:

Library catalogue

Electronic resources, also with Eira the County Council consortia

Journal club

HTA (Health Technology Assessment)

Objective: Information literacy

Teaching hospital staff to find medical information through databases and online resources

Better knowledge on how to search saves time, leads to higher quality of information retrieved

Improved patient care and patient safety

Methods: Marketing the library and library resources

Choose one of 7 divisions

Tried to find the right person to contact

Asked to come to their meetings to tell about the librarie's resources, "News from the library"

Time consuming and didn't result in many visits

We gave up after one division

Tried again after a couple of years, didn't work then either

The Menu

Short and long presentations

2009: 13 “dishes” or topics

15 minutes to 45 minutes

“Images – where to find and how to use” 15 minutes

“Find useful search terms and search in PubMed – an introduction” 30 minutes

“Keep updated!” 45 minutes

The Medical Library

Choose from our Menu of presentations
- invite us to your clinical departments

1. Keep updated!

This presentation is about how you easily and quickly can get access to the latest knowledge in your own field of interest - e.g. My NCBI in PubMed, eTOC's and Alerts via Journals Database.

45 min.

2. Find your favorite journals and full-text articles

By using the sfx-button, you get access to full-text articles from thousands of journals from our e-Library.

15 min.

3. Find useful search terms and search in PubMed - an introduction

The search results are dependent on the keywords you use. We instruct you in various search strategies in PubMed.

30 min.

5. Find useful information for your patients!

We highlight the best online resources on health and diseases, patient associations and patient information in foreign languages.

15 min.

6. Images- where to find and how to use

Search for images in databases, e-books and Internet. What does copyright say?

15 min

7. Make friends with e-books!

A short demonstration of how to use e-books available in our e-Library.

15 min.

8. Nurses, doctors, physiotherapists ...

We adjust this presentation to the needs of your profession, suggesting the most useful information resources.

Why is the Menu working

The clinic can choose the subject

They can decide on how long our presentation shall be

They can mix a couple of topics

We can, when they contact us, ask for examples from their clinical practice which makes the presentation more relevant

What has not worked

We tried to put too much into the “Keep Updated” presentations

We didn't ask for relevant examples for the clinic

What we meant and what the hospital staff understood about the “dish” was not always the same – the lack of communication

Some topics have never been requested

Results

The most requested “Dishes”	2008	2009
Keep updated	5	9
Find useful search terms and search in PubMed - an introduction	1	12
Nurses, doctors ...	3	0
Search evidence-based	2	6
Make friends with e-books	1	7

Conclusions

Useful method improving the hospital staff information literacy

Good marketing tool of the library resources

We visit the hospital staff at their workplace or clinic – save their time

We get more requests from clinics and departments about other customized presentations

We market our own skills

We learn new things too, working with new topics

Working from here

Promote a specific dish: “Information to your patients – relevant patient information sites” through nurse practitioners

Finding new topics

Use questions from the audience

Teach ourselves new subjects

For example:

What is HTA?

How to use EndNote web

The bibliometric database Karolinska Institute/Stockholm County Council

For more information

Contact

Marie Källberg

marie.kallberg@karolinska.se

or the other authors at the medical library biblioteket@karolinska.se

Contact Anneli Mindemo at anneli.mindemo@inera.se

www.karolinska.se/library

Thank you for your attention!