

Title: Building a One Medicine/One Health Library Perspective with Views from Veterinary and Health Sciences Library Users

Authors' Names: Esther Carrigan, Derek Halling, Christine Foster, Michael Maciel,

Affiliation: Medical Sciences Library & Evans Library, Texas A&M University, College Station TX U.S.A.

Presenting Author: Esther Carrigan

Purpose and Setting: The One Health Initiative gained considerable momentum in 2008 with the release of the American Veterinary Medical Association Task Force Report. According to their website, “the vision of the One Health Initiative is dedicated to improving the lives of all species—human and animal—through the integration of human medicine and veterinary medicine.” The Medical Sciences Library (MSL) at Texas A&M University is keenly interested in this initiative since MSL provides library services and resources to schools serving both human and animal medicine, the College of Veterinary Medicine and Biomedical Sciences (CVM) and the Texas A&M Health Science Center (HSC). The MSL has participated in annual campus-wide LibQUAL+® surveys for nearly 10 years but has not coordinated the surveying of these two separate user populations.

Objective: To identify similarities and differences among user expectations and feedback received from the CVM and the HSC through the LibQUAL+® survey instrument. To use this feedback to build integrated resource and service delivery models and a physical library environment to meet the needs of both human and veterinary medicine users, and to encourage multi-disciplinary collaboration.

Methods/Process:

Beginning in spring 2009 the MSL enhanced its LibQUAL+® survey participation so that all HSC faculty, students and staff were invited to participate in the survey to gather more comprehensive feedback from the HSC. Results from this survey, when compared and contrasted to campus-wide responses suggested the need for additional more-focused comparison between the HSC and CVM. In February 2010 the LibQUAL+® survey was administered to both the HSC and CVM.

Results: Analysis of survey results will be completed by the end of March 2010.

Outcomes/Conclusions: Survey results can provide a solid foundation for management decisions concerning resources, services and renovation of library physical spaces. Specific results and conclusions will be presented at the conference, as well as the MSL action plan created from the survey results.