Wiki as knowledge database for users in a medical university library

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Summary
The poster presents an example of applying wiki technology in constructing a handbook containing practical guidelines for users of the Library of Medical University of Silesia. The manual was prepared initially as a text document in 2007 and included useful for students and scientists information on using Library resources. However, the document in text format put on the webpage was not user friendly. Deciding to change the functionality of the manual, we sought for something retrievable, non-linear, linkable and easy to edit by librarians.

Wiki technology allows for including all of these features into our manual. Docuwiki software was chosen after analysis. Documentation accessible on the website facilitated applying the program. The text document of the manual was the basis for constructing wiki for users. Easy to edit pages allow librarians to modify existing pages or to add a new one. As the manual contains guidelines for all library services it must be updated. Wiki software enables it for all librarians in the Library of Medical University of Silesia so the next step will be training
sessions on how to operate wiki.