



# Collaboration, partnership and interoperability aim to provide easy access to the best evidence for public health practitioners







# Knowledge for public health

<sup>4</sup>Applying what we know already will have a bigger impact on health and disease than any drug or technology likely to be introduced in the next decade."

Sir Muir Gray, NHS Chief Knowledge Officer

"...Web 3.0 will ultimately be seen as applications which are pieced together...the applications are relatively small, the data is in the cloud, the applications can run on any device, PC or mobile phone, the applications are very fast and they're very customizable."

Eric Schmidt, CEO of Google

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## Participants in the evidence project

- Health Promotion Library, part of Public Health Team working across County Durham and Darlington Primary Care Trusts
- National Library for Public Health (NHS Evidence specialist collection)
- Durham County Council







# Organisational change

- Seven district councils merged with the County Council to form a single unitary council Durham County Council
- National Library for Health became NHS Evidence Health Information Resources
- National Library for Public Health is a specialist collection of NHS Evidence







## National Library for Public health

- Freely accessible, on-line, digital library <u>www.library.nhs.uk/PUBLICHEALTH/</u>
- Developed as part of the Department of Health Informing Healthier Choices Strategy by NEPHO
- One-stop-shop for evidence e-based research and guidance on best practice relating to the health of the population
- Updated on a daily basis







# What the NLPH does

- Provide high-level evidence based public health information:
  - Systematic reviews and/or meta-analyses
  - Guidelines
  - Policies and strategies
  - Other (news, relevant organisations, reports)
- Annual Evidence Updates and monthly newsletters







# Public Health Language

- List of standardised terms to describe information
- Sometimes called a thesaurus or taxonomy, but the PHL is not really either
- Used by all PHOs, some PCTs and public health/health promotion libraries



www.phl.nhs.uk

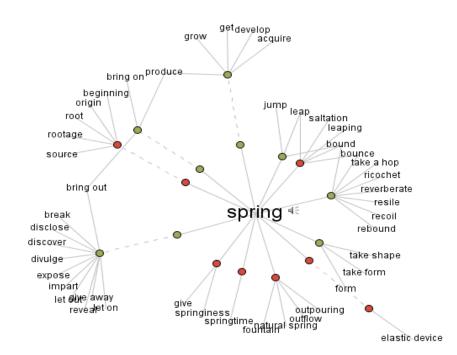
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# Why is it important?

- Terms and concepts standard across a discipline
- Hierarchy not that important!



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# History of Public Health Language

- Merging of Public Health Information Tagging System (PHITS) and Government Classification Language (GCL)
- Now part of SNOMED (Systematised Nomenclature of Medicine Clinical Terms) which incorporates thousands of terms from MeSH and other standardised medical languages







# Health Promotion Library

- Part of Public Health Team serving a large geographical area with a population of about 600,000 in NE England
- NHS staff primary and secondary care
- Local authority staff community and social services
- Education sector primary, secondary, FE, HE
- Community and voluntary sectors
- Public health campaign and tackling inequalities support







# HPAC Library Management System

- Developed by the library in partnership with Durham County Council – <u>www.hpac.cdd.nhs.uk</u>
- Web-based, using open source components
- Dublin Core online interoperable metadata standards
- Metadata harvested daily from NHS Evidence (NLPH)
- Open Archives Initiative Protocol for Metadata Harvesting (OAI-PMH)
- Public Health Language







### Library users can review resources

- Review function in context of other web 2.0 features, such as personalised RSS feeds, favourites
- Based on knowledge management model of After Action Reviews
- In addition to rating the resource, users asked to share how the resource has been used, context and setting







### How it works

Youth worker searches for a resource suitable for brief intervention on alcohol and young people

		Search		
User review of the resource	Linked to	User finds a suitable resource in the library catalogue	Linked to	A systematic review on alcohol and young people from the National Library for Public
				Health

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NHS

#### **Public Health County Durham and Darlington**

## How it looks

NHS

Evidence

User is presented with the local resource details together with links to relevant evidence and guidance from NLPH (NHS **Evidence**)

HPAC - Library a	nd Knowledge Service	Public Health County Durham and Darlington				
	Library 🕮   Home 🏠   About 🙋   How To 😰   Advanced Search 🗮   Contact Us 🕺 Utilities 🕅					
Login	Search Catalogue					
Click for Secure Login Renewals Forgot password Forgot Username Register here	Keywords: young people     Option: Match all word       Subject: Alcohol     V       Use Synonyms for Keywords:     V	is				
Browse by Subject Accident Prevention Alcohol Anatomy Cancer Child Care & Development Contraception	Your search returned 3 resources	Switch to Title Only View Item options Please Login to Order				
Coronary Heart Disease Disabilities Drugs Environmental Health HIV/AIDS	Evidence from the National Library for Public Health      NHS Evidence - public health  Guidance from the National Library for Public Health      NHS Evidence - quidelines					
Health & Social Services Health Inequality Health Promotion Healthy Eating	Name Your Poison (V00495) Availability: In stock Aimed at young people from 11 years upwards, this video uses a humorous 'game-show' approach to get across a basic awareness of many of the issues related to alcohol and its abuse. It covers the various reasons for drinking - boredom, rebeilion, adult role models, peer group pressure and the media - and looks also at how some young people have developed a responsible attitude.	<b>Item options</b> Please Login to Order				
Innunisation Infant Nutrition Infants Men's Health Mental Health	Read more about Name Your Poison.         Evidence from the National Library for Public Health         • NHS Evidence - public health         Guidance from the National Library for Public Health         • NHS Evidence - guidelines					

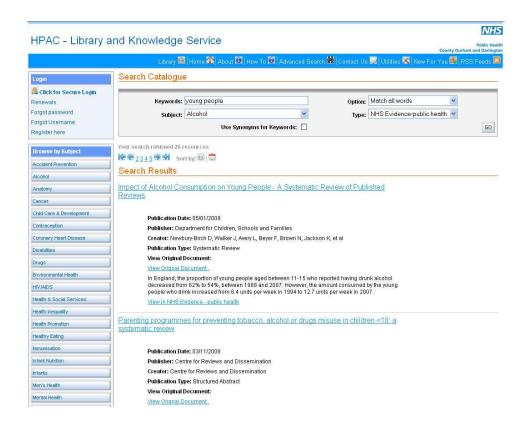


# NLPH evidence

NHS

Evidence

Clicking on the evidence link displays the evidence data in the same space and style as local resources with links directly to the original document and to the NLPH.







## Library user behaviour

- Library users are frontline public health practitioners, not researchers or academics
- 90 percent of 30,000 annual requests for resources come through catalogue
- A search for library resources also generates a link to NLPH evidence evidence is one click away
- Maximum information for minimal effort evidence is handed to them on a plate







# Survey results and LMS logs

- 550 registered library users 25 percent response
- 32 percent were aware of new evidence function
- 11 percent of respondents had used the evidence
- 85 percent who used it said they found it 'very useful'
- LMS logs show an average of about 300 'clickthroughs' to the evidence each month







## Outcomes

- Integrating locally held resources with user experience (reviews) and expert knowledge (evidence) is providing a rich user experience and increasing the value of library content by moving from web 1.0 to web 2.0 and beyond
- Frontline practitioners are accessing the evidence and finding it useful in the context of their everyday work

"It's about embedding our resources into everyday life and everyday practice"

Sir Muir Gray, NHS Chief Knowledge Officer

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## **Contact information**

Gordon Watson Knowledge Manager County Durham and Darlington Public Health gordon.watson@nhs.net

Shannon Robalino Lead Information Specialist National Library for Public Health shannon.robalino@nepho.org.uk

