

## ACCESSIBILITY AND TRACEABILITY OF VET LIBRARY SERVICES IN THE WORLD WIDE WEB

R. Ciappelloni (1), L. Fruttini (1), A. Parisi (2)

(1) Istituto Zooprofilattico Sperimentale dell'Umbria e delle Marche, Perugia - Italia

(2) Facoltà di Medicina Veterinaria - Università degli Studi di Perugia - Italia

The research on the Veterinary Library On Line has had the purpose to analyze the accessibility and the usability of the informative resources of the Veterinary Libraries reachable by World Wide Web.

By means of e-mail questionnaires have been submitted to Web site administrators on the characteristics of the Web initiatives of the Veterinary Libraries to evaluate:

- reactivity of the service to the atypical informative requests;
- reactivity of the service to the usual informative applications;
- orientation of the web site administrators for what concerns the librarian information service based on Internet;
- possibility to develop new services of document delivery by Web;

The semantic structure of the sites has been analyzed by comparison using a grate of critical points, taking into the account:

- accessibility;
- efficiency;
- access rapidity;
- HTML structure.

Weak and strength points of this form of communication have been analyzed for the diffusion of the technical-scientific information and the alternative paths currently available to achieve a better incisiveness of these telematic tools have been delineated.

The results of the investigation show a scenario still in rapid evolution with an use of the Network not yet perfectly adherent to the needs of the users.

Particularly weak have shown the follow:

- overall accessibility;
- easy navigation inside hypertext structure;
- evidence of information updating;
- absence of email references for the service of library responsible;
- reactivity of the library service to informative requests.